



Requirement to report bookings

to the Short-Term Rental Accommodation (STRA) Register

What you need to know

It is a requirement that the details of short-term rental arrangements, usually referred to as 'bookings', must be notified to the Commissioner for Consumer Protection. This is done by reporting this information to the STRA Register. Accommodation providers are required to report the check in date, check out date and the number of guests for each individual booking.

Any modifications or the cancellation of a booking must also be reported to the STRA Register.

You are only required to report on bookings made by a guest. You do not need to report on periods when the property is blocked out for private use.

Reporting bookings to the STRA Register

Bookings taken through an integrated booking platform

The STRA Register is integrated with Airbnb, Vrbo, Stayz and Booking.com. All bookings, changes and cancellations made through these platforms will be automatically uploaded to the STRA Register. You do not need to take further action to report them.

All other bookings

Bookings taken through other channels, including changes or cancellations to these bookings, will need to be entered manually into the STRA Register.

You must report these bookings by the fifth day of the following calendar month from when the booking is taken (e.g. a booking taken in July must be reported by 5 August).

Bookings can be reported individually, or in bulk through the upload of a CSV file. There are options in the STRA Register to record a single short-term booking manually or to 'Import Bookings' for multiple bookings.

Need Help?

You can contact the STRA Register team if you need assistance with reporting bookings for your STRA, or understanding your obligations as a STRA provider.

Phone: 08 6251 1234

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