



Earlier Intervention and Family Support (EIFS)

Having a strong family that feels safe and secure is important to everyone – especially our young ones. Sometimes things can happen that make it hard to stay on track.

The Earlier Intervention and Family Support services (EIFS) helps families that are facing challenges to make them strong again.

Community service organisations, including Aboriginal Community Controlled Organisations (ACCOs), support families who are most vulnerable to their children coming into care.

There are different services available depending on your needs.



Family Support Network (FSN)

Perth-based service.

For families facing big challenges who need someone to walk alongside them and connect them to supports they need. Families can refer themselves to access support.

Providing families a direct link to a number of services, and also supports young people aged 18 to 25 who've had a care experience.

Intensive Family Support Service (IFSS)

Provides intensive in-home support in Perth and most regional areas. Supporting families who have been referred by the Department of

Communities to help them get strong, to keep their kids safe at home, or to bring them home from care.

Families undergoing reunification supports can refer themselves.

Aboriginal In-home Support Service (or AISS)

Perth-based intensive in-home support service.

It's run by an ACCO, so it's culturally safe and offers practical support to help parents and kids strengthen their relationships and build safe, strong connections within their community.

Similar to IFSS but takes a holistic approach to working with Aboriginal families in Perth focussing on healing and empowerment.

The Hub

This new model has been expanded from IFSS to offer three types of service support, including a network of support services.

The Hub was created to support regional families in their local community.

The Hub connects families to a range of local supports to help keep them safe and strong together. Available in the East Kimberley, Pilbara and South West for families and young people aged 18 to 25 who've had a care experience.