

Family and Domestic Violence System Reform Plan

Second Progress Report

Reporting period: 1 November 2024 to 30 April 2025

Improving the ways victim-survivors are supported and perpetrators are held to account

Acknowledgement of Country

The Government of Western Australia acknowledge the traditional custodians throughout Western Australia and their continuing connection to land, waters and community. We pay our respects to all members of Western Australia's Aboriginal Communities and their cultures; and to Elders both past and present.

We recognise that Aboriginal women and children experience family and domestic violence at far higher rates than other members of the Western Australian Community.

Acknowledgement of Victim-Survivors

We acknowledge the devastating impact of family and domestic violence on individuals, families and communities, and the strength and resilience of victim-survivors who have, and are still, experiencing family and domestic violence. We pay respects to those who did not survive and to their family and friends.

We recognise and respect the human right of everyone to live free from violence and fear. Importantly, we must not just say that we do we must show that we do. Actions, as we all know, speak louder than words. We must show that we respect the human right to live free from violence and fear by ensuring that systems are safe and accountable.

This means building an integrated family and domestic violence system where relevant information is shared so that the system can better identify, assess and manage the risk that perpetrators present to women and children's safety and wellbeing and to prevent further harm and death. Adult and child victim-survivors must never be left to manage a perpetrator's harmful and dangerous behaviours on their own.

In this document, term 'Aboriginal' people is used in preference to "Indigenous" or "Aboriginal and Torres Strait Islander" people, in recognition that Aboriginal peoples are the original inhabitants of Western Australia. The term 'victim-survivor' is inclusive of adults and children who have experienced family and domestic violence.

Implementation progress at a glance

Key achievements

Workforce development



- Final draft Workforce
 Capability Framework
 prepared
- Entity Operating Model finalised
- Domestic Violence support guide for the public sector

Information sharing



- Reviewed legislation, regulations and policy relevant to information sharing
- Completed high-level design of the Central Information
 Point technical solution
- Commenced discovery sessions to co-design the Central Information Point operating model with practitioners and victim-survivors

Risk assessment



- Commenced consultation
 on the draft Common Risk
 Assessment and Risk
 Management Framework
 (CRARMF) and Aboriginal
 Family Violence Risk
 Assessment Tool (AFVRAT)
- Conceptual Framework
 outlining structure and
 approach of CRARMF
 prepared
- Draft manual, tools and practice guidance prepared for the AFVRAT

Risk management



- Over 100 referrals to the Thriving Families program since commencement
- Onboarded 12 family safety officers to Family and Domestic Violence Response Teams (FDVRTs) with a total of 28 out of 34 positions filled
- Delivered **Operation Keelia**, providing 7-day per week FDVRT operation over Christmas, New Year and Easter periods
- Funding boost for organisations providing refuge and safe house services

5 actions progressed to next stage of development, with most of the projects now in planning and design phase

(More information on page 4)



Family and Domestic Violence Implementation Oversight Group meetings



Lived Experience Advisory Group meetings



System Reform Plan
Program Working Group meetings

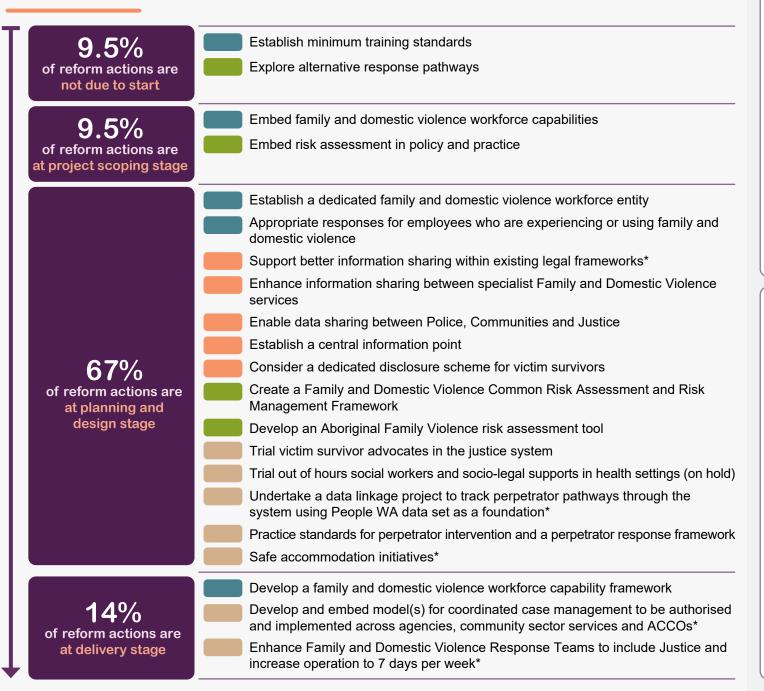


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Stakeholders consulted to inform system reform action design and delivery



Status of System Reform projects – at 30 April 2025



Progress since 1 November 2024



4 workforce development reform projects progressed to next project stage



Project status of **information sharing** reform projects remain unchanged



1 risk assessment reform project progressed to next project stage



Project status of **risk management** reform
projects remains unchanged

Key

Workforce Development
Information Sharing
Risk Assessment
Risk Management

Project Stage Descriptions

Project scoping: The process of conceptualising and scoping approach.

Planning and design: Outlining tasks, timelines, and milestones, incorporating research, reviews, and strategy to guide implementation.

Delivery: Ongoing implementation as per defined scope.

* Different elements of this reform project span across several project stages.

Highlights: Workforce development



Future state goal

A system-wide workforce where everyone is clear about their roles and responsibilities and have the knowledge and skills to provide safety-focused, family violence informed and culturally appropriate responses to victim-survivors and those using violence.

Workforce development Program Working
Group meetings during the reporting period



214 Stakeholders engaged through consultation activities



Agencies and organisations represented on the Program Working Group including Departments of Communities; Training and Workforce Development; Education; Health; Justice; Mental Health Commission; WA Police; Council of Aboriginal Services in Western Australia; The Lucy Saw Centre; Desert Blue; and Gawooleng Yawoodeng Aboriginal Corporation.

Key achievements

- Final draft Workforce
 Capability Framework
 prepared
- Entity Operating Model finalised
- Updated Family and
 Domestic Violence
 support guide for the
 public sector

Workforce development



A skilled and knowledgeable workforce is fundamental to achieving a coordinated and collaborative family and domestic violence response.

Reform action	Progress to 30 April 2025	Focus for next six months
Develop a Family and Domestic Violence Workforce Capability Framework (Framework)	 A final draft Workforce Capability Framework was prepared. Key activities and milestones: Consulted with 131 stakeholders from 72 organisations across government, community sector, Aboriginal Community Controlled Organisations (ACCOs) and consumer groups to design, test and refine the draft Framework. 31 agencies and organisations provided written feedback on the draft Framework. Lived Experience Advisory Group engaged and consulted. 	 Finalising the Framework including seeking relevant endorsements from the Implementation Oversight Group and Government. Supporting stakeholders across Government, community sector services and ACCOs to implement the Framework.
Establish a dedicated family and domestic violence workforce entity (workforce entity)	 The service model for the Workforce Entity was finalised and approved. Procurement activities commenced. Key activities and milestones: Consulted with 97 stakeholders to develop, refine and finalise the Entity Operating Model. Six Program Working Group meetings to oversight development. Entity Operating Model endorsed by Implementation Oversight Group. Early tender advice issued via Tenders WA. 	 Progressing procurement of the Workforce Entity through release of a Request for Tender. The process will involve sector briefings on the aim of the Workforce Entity, service model and intended impacts and outcomes.
Establish minimum training standards	Reform action dependent on the establishment of the workforce entity.	
Embed family and domestic violence workforce capabilities	Work commenced on this action, starting with design of a self-assessment tool that agencies and organisations can use to assist in their planning for implementation of the Capability Framework and the Common Risk Assessment and Risk Management Framework. Key activities and milestones: Representatives nominated by Implementation Oversight Group to work with Communities to develop self-assessment tool. Draft self-assessment tool tested with stakeholders across government, community sector and Aboriginal Community Controlled Organisations.	 Considering feedback on self-assessment tool from stakeholder testing to inform next steps for completion of the tool. Supporting agencies and organisations to complete self-assessment to inform implementation planning for key reforms.

Workforce development



Reform action	Progress to 30 April 2025	Focus for next six months
Appropriate responses for employees who are experiencing or using family and domestic violence	 The Family and Domestic Violence Support Guide for public sector employees was updated and released on wa.gov.au and work commenced on a dedicated Framework for responding to employees impacted by family and domestic violence. Key activities and milestones: Updated and released the family and domestic violence support guide for the public sector employees on wa.gov.au. Developed a project scope for the development of dedicated framework for workplace responses to Communities' employees impacted by family and domestic violence. This will be developed in a way to provide a model guide for other agencies. 	 Working with the Program Working Group, Public Sector Commission and Communities' employees to develop the dedicated Framework. Throughout this process, there will be consideration to elements that are unique to Communities as an agency or that are 'common' and adaptable to other workplaces.

Highlights: Information sharing



Future state goal

The right information is shared at the right time to the right people to keep victim-survivors safe, maintain perpetrators in view and support coordination of service responses.

Information sharing Program Working
Group meetings during the reporting period



Stakeholders engaged through consultation activities



Agencies and organisations represented on the Program Working Group including Departments of the Premier and Cabinet; Communities; Health; Justice; WA Police; Aboriginal Family Legal Services; Women's Legal Services WA; RUAH; Centre for Women's Safety and Wellbeing; and Allambee.

Key achievements

- Reviewed legislation, regulations and policy relevant to information sharing
- Completed high-level design of the Central Information Point technical solution
- Commenced discovery sessions with practitioners and victim-survivors to co-design the Central Information Point operating model

Information sharing



Access to information at the right time is critical for integrated responses to family and domestic violence to support good decision making, keeping victim-survivors safe and perpetrators in view.

Reform action	Progress to 30 April 2025	Focus for next six months
Support better information sharing within existing legal frameworks	A review of existing legislation, regulations and policy frameworks for enabling information sharing in circumstances of family and domestic violence was completed.	 Developing guidance materials in consultation with relevant stakeholders.
	 Key activities and milestones: Conducted review and analysis of existing legislation, regulations and policy frameworks that enable information sharing. Conducted jurisdictional scan and collated examples of good practice and helpful resources. Explored alternative practice guidance approaches to meet identified sector needs to support better information sharing within existing legal frameworks. Conducted stakeholder engagement to inform and shape options for alternative approaches. 	
Enhance information sharing between specialist Family and Domestic Violence services	A review of ways that information sharing is supported within the Specialist Homelessness Services Information Platform (SHIP) for family and domestic violence and homelessness services was conducted, looking at system capabilities and examples from other jurisdictions. Key activities and milestones: Conducted jurisdictional scan. Continued engagement with InfoXchange on proposed enhancement options to the SHIP. 48 stakeholders engaged to assess feasibility of proposed SHIP system enhancements.	 Partnering with InfoXchange to commence system enhancements to SHIP to better enable sharing of information between specialist services. Consulting with specialist services that use SHIP will be ongoing, supported by the Centre for Women's Safety and Wellbeing.

Information sharing



Reform action	Progress to 30 April 2025	Focus for next six months
Enable data sharing between Police, Communities and Justice	 WA Police Force working with Communities and Department of Justice has supported better data and information sharing via the Statewide Operation Command Centre and the Family and Domestic Violence Response Teams. Opportunities to further support data sharing were explored in relation to the Central Information Point. Key activities and milestones: Explored opportunities for greater alignment and integration with other reform actions including the CIP. Conducted consultation to explore data input requirements for the Proof-of-Concept dashboard. 	 Continuing work on ways to enable data sharing between WA Police, Communities and Justice. This will include further work to determine if delivery of the CIP could also enable the data sharing function described / intended by this action.
Establish a central information point (CIP)	Continued work on the design of the CIP including progress on an across Government data sharing agreement, design work on the technological solution for the CIP and research to inform the operating model. Key activities and milestones: Conducted jurisdictional scan and engagement. Completed high-level design of the CIP technical solution. Awarded contract for Business Analysis, Solution Architect, Security Review, and User Experience Design Services. Commenced co-design discovery sessions with practitioners and victim-survivors to identify information sharing challenges, barriers and gaps in current service system. Progressed draft Data Sharing Agreement. Conducted market research on commercial software solutions and conducted site visits to inform development of CIP technical specifications.	 Further developing the technical aspects of the CIP model including detailed designs and technical specifications. Continuing work on design of the Operating Model, engaging stakeholders across Government, the community sector and ACCOs through a series of design workshops.

Information sharing



Reform action	Progress to 30 April 2025	Focus for next six months
Consider a dedicated disclosure scheme for victim survivors	 Analysis of relevant research and information on disclosure schemes has occurred to inform consideration of next steps. Key activities and milestones: Continued development of service model options. Continued targeted stakeholder consultation. Briefing to the Implementation Oversight Group. 	 Continuing to explore the merits of establishing a disclosure scheme in the Western Australian context. Providing a final recommendation to Government.

Highlights: Risk assessment



Future state goal

Workers, organisations and agencies are required and supported to assess risk in a consistent way to inform decision making and action. This approach includes the use of specific Aboriginal family safety screening and risk assessment tools.

Risk Assessment Program Working Group meetings during the reporting period



Stakeholders engaged through consultation activities to inform draft risk assessment reform products



Agencies and organisations represented on the Program Working Group including Departments of Justice; Communities; Health; WA Police; Aboriginal Family Legal Services; Yorgum Healing Services; Zonta House; Centre for Women's Safety and Wellbeing; Starick; Wungening Aboriginal Corporation.



Key achievements

Commenced
consultation on the draft
Common Risk Assessment
and Risk Management
Framework (CRARMF)
and Aboriginal Family
Violence Risk Assessment
Tool (AFVRAT)

Conceptual Framework

- outlining structure and approach of CRARMF prepared
- Draft manual, tools
 and practice guidance
 prepared for the
 AFVRAT

^{*} Note this is a cumulative total inclusive of work that occurred outside the reporting period.

Risk assessment



Appropriate risk assessment practices are an essential part of identifying, supporting and responding to victim-survivors. Given that victim-survivors intersect with a range of family and domestic violence services at different times, it is important for risk assessment practices to be applied consistently across the service sector to inform good decision making and action.

Reform action	Progress to 30 April 2025	Focus for next six months	
Create a Family and Domestic Violence Common Risk Assessment and Risk Management Framework (CRARMF)	 A conceptual framework for the CRARMF was prepared in draft outlining the key policy settings including purpose, structure, scope and relative roles and responsibilities of different types of professionals and workforces in relation to risk assessment and risk management. Key activities and milestones: 170 people consulted (in total) to inform development of the revised CRARMF. Informing research considered and collated including a jurisdictional scan, evaluation of risk assessment approaches and research about family and domestic violence risk. Tested and refined policy settings with Program Working Group members. Developed a Conceptual Framework outlining the proposed purpose, structure and approach for the redeveloped CRARMF. 	 Working with stakeholders across Government, community sector and ACCOs to develop and test the risk assessment and risk management tools with a Practice Champions Group. Working towards finalising the CRARMF. Working with representatives from Commonwealth, States and Territories governments to assist in the design of the National Model Framework for Risk Assessment. 	
Develop an Aboriginal Family Violence risk assessment tool (AFVRAT)	 The draft AFVRAT manual and risk assessment tool were developed. Key activities and milestones: Prepared project plan and literature review. Commenced stakeholder consultation. Prepared stakeholder summary report detailing findings from key informant interviews with 82 stakeholders from 30 organisations and people with lived experience across the metro, Pilbara and South-West regions. Prepared draft AFVRAT manual, tools and practice guidance. Presented draft AFVRAT to the Risk Assessment Program Working Group and its sub-group Aboriginal advisory group for initial advice and feedback. 	 Working with stakeholders across Government, community sector and ACCOs to support validation and useability testing of the AFVRAT with practitioners and people with lived experience. Working towards finalising the AFVRAT and tools. 	

Risk assessment



Reform action	Progress to 30 April 2025	Focus for next six months
Embed risk assessment in policy and practice	 Work commenced on this action, starting with design of a self-assessment tool that agencies and organisations can use to assist in their planning for implementation of the Capability Framework and the CRARMF. Key activities and milestones: Representatives nominated by Implementation Oversight Group to work with Communities to develop self-assessment tool. Draft self-assessment tool tested with stakeholders across government, community sector and Aboriginal Community Controlled Organisations. 	 Finalising self-assessment tool and seeking relevant endorsements from the Implementation Oversight Group. Supporting agencies and organisations to complete self-assessment to inform implementation planning for key reforms.
Explore alternative response pathways	Reform action dependent on the development of the risk assessment framework	work and associated screening and tools.

Highlights: Risk management



Future state goal

Case coordination and specialist responses are appropriately resourced, with collaborative practices required and embedded. Victim-survivors consistently receive a sensitive and safe response and perpetrators are visible and held to account across all parts of the system.

Risk Management Program Working Group meetings during the reporting period



Of 34 family safety officer positions filled in Family and Domestic Violence Response Teams



Agencies and organisations represented on the Program Working Group including WA Police;
Departments of Communities; Health; North Metropolitan Health Service; Justice; Stopping Family Violence; Ishar Multicultural Women's Health Centre; Zonta House; Anglicare; Centre for Women's Safety and Wellbeing;

Communicare; Hope Community Services.



Key achievements

- Over 100 referrals to the Thriving Families program since commencement
- Onboarded 12 family safety officers to Family and Domestic Violence Response Teams (FDVRTs)
- Delivered **Operation Keelia,** providing 7-day per week FDVRT operation over Christmas, New Year and Easter periods
- Funding boost for organisations providing refuge and safe house services



Well-resourced case coordination and specialist responses are critical to ensuring that victim-survivors consistently receive a response from across the service system that is sensitive and safe. Collaboration within the system creates greater visibility of victim-survivors and perpetrators and enables more effective interventions.

Reform action		Progress to 30 April 2025	Focus for next six months
embed models for case coordination for case to be and across company.	evelop and labed model(s) coordinated se management be authorised d implemented ross agencies, mmunity sector rvices and CCOs	 The Family Safety Service was established in 16 of the 17 locations across the State. The Thriving Families program was established and received over 100 referrals. Major activities and milestones: Onboarded 12 new family safety service officers to Family and Domestic Violence Response Teams (FDVRTs). Taking the total to 28 out of 34 new positions. Continued operations and establishing processes for multi-agency case management of high risk, high harm cases. Finalised Family Safety Officers reporting framework and delivered Family Safety Service quarterly report, which provides data on active Family Support Services. Continued operations of Thriving Families clinically-led intervention pilot with Ngala with over 100 referrals since commencement. Considered opportunities to enhance case coordination through new initiatives to support children and young people experiencing family and domestic violence. 	 Working with Government, community sector and ACCOs to continue to support and embed the Family Safety Service. Focus will include improving the scope of data captured relating to FSS activities and continuing to refine and improve processes for multi-agency case management. Continuing to support referrals to the Thriving Families program, including through Health Service Providers.



Reform action		Progress to 30 April 2025	Focus for next six months
Authorise and embed models for case coordination (continued)	Enhance FDVRT to include Justice and increase operation to 7 days per week.	A 7-day per week operation of the FDVRT commenced via Operation Keelia (Christmas, New Year and Easter) and through establishment of the Centralised Triage Team for regional WA (except the South-West). Adult Community Corrections Officers were embedded in five FDVRTs. Major activities and milestones: Delivered Operation Keelia which provided 7-day per week operation of the FDVRT through a centralised model over the 2024/25 Christmas, New Year and Easter period. Progressed rolling recruitments for child protection workers and police officers to support permanent expansion. Established Centralised Triage Teams (CTT) to support place-based FDVRTs in Goldfields, Wheatbelt, Midwest, East and West Pilbara, Great Southern and East and West Kimberley and secured accommodation for CTT. Progressed development of policies, procedures and training programs to support expanded FDVRT operations, including renewed FDVRT Operating Procedures. Progressed upgrades to the Family Violence Incidence Reports triage application. Commenced development of a monitoring framework for FDVRT activities. Scoped additional sites to embed Adult Community Corrections staff into place-based FDVRTs.	 Continuing the phased roll out of 7 days per week operation of the FDVRT with the South-West being the next location onboarded. Finalising a monitoring framework for FDVRT and CTT. Embedding Community Corrections Officers in a further 3 FDVRTs.



Reform action		Progress to 30 April 2025	Focus for next six months
Authorise and embed models for case coordination	Trial victim survivor advocates in the justice system	Major activities and milestone: Continued to consider how coordinated justice system navigation can most effectively be achieved.	 Ongoing consultation and consideration of family and domestic violence services in the context of aligned work.
(continued)	Trial out of hours social workers and socio-legal supports in health settings	Planning and implementation dependent on resourcing.	
More investment in perpetrator responses	Develop a dedicated perpetrator response framework and review practice standards	 Three new men's behaviour change programs commenced in regional WA. Design work commenced on new perpetrator practice standards and a perpetrator response framework. Key activities and milestones: Commenced delivery of three new regional Men's Behaviour Change Programs in Albany, Bunbury and Northam. Consulted with 68 stakeholders on the draft Perpetrator Practice Standards and draft Perpetrator Response Framework. Presented Draft Perpetrator Practice Standards and supporting compliance model to the Risk Management and Risk Assessment Working Groups. Co-designed theory of change model for the Perpetrator Response Framework. Commissioned an independent evaluation of men's behaviour change programs funded under the National Partnership Agreement. 	Working with stakeholders across Government, community sector and ACCOs to refine and finalise the Perpetrator Practice Standards and Perpetrator Response Framework.



Reform action		Progress to 30 April 2025	Focus for next six months
More investment in perpetrator responses (continued)	Undertake a data linkage project to track perpetrator pathways using PeopleWA data	 Scope and approach for data linkage project was developed including establishment of a dedicated focus group and Aboriginal stakeholder group. Key activities and milestones: Finalised project scope and project management plan. Established Focus Group and Aboriginal Stakeholder Groups. Submitted People WA data request application. Progressed procurement activities to explore patterns of family and domestic violence offending, risk factors, events and demographics of perpetrators. 	Supporting commencement of analysis of People WA data working with a dedicated analyst and guided by the Program Working Group.
Safe accommodation	on initiatives	 Work progressed to increase capacity of crisis accommodation services by awarding contracts to add 29 new rooms / units. A funding uplift for refuges and safe houses was administered. Key activities and milestones: Delivered funding boost for organisations providing refuge and safe house services. Awarded contracts for expansion to Rapid Rehousing to add step-down housing, a new Leonora Safe House and expanded refuge services in Karratha and Goldfields. Commenced delivery of Ruah Safe accommodation. Progressed procurement activities for Katanning Refuge. Developed a scope for a work program examining FDV accommodation options. 	 Continuing to focus on increasing crisis accommodation capacity through various procurement processes including early planning on the newly committed expansion of Albany refuge and additional crisis accommodation for Geraldton. Working with stakeholders across Government, community sector and ACCOs to commence analysis of diverse ways to support access to safe and affordable accommodation for victim-survivors. Engaging ANROWS to undertake a Rapid Review of safe family and domestic violence accommodation options in WA.

Lived Experience Advisory Group

In December 2024, the former Minister for Prevention of Family and Domestic Violence announced the appointment of 12 members to the family and domestic violence Lived Experience Advisory Group (LEAG). Membership of the group includes representation from a diverse range of backgrounds, with five of the members being Aboriginal and Torres Strait Islander people. In addition, there are members who live with either disability or impairment, are LGBTIQA+, and/or are from culturally and linguistically diverse, refugee or migrant communities.

The LEAG met twice during the reporting period, in January and April 2025. The Minister for Prevention of Family and Domestic Violence was welcomed at both meetings. Members shared their expectations and hopes about placing the experience and voices of victim survivors at the centre of family and domestic violence policy and service design.

These early meetings focused on ensuring the LEAG is set up for success. Matters covered included but were not limited to:

- Ensuring fit for purpose Terms of Reference.
- 'Ways of Working Together', including shared values and code of care.
- Comprehensive briefing on the State Government's priorities for family and domestic violence with a key focus on the System Reform Plan 2024 – 2029.
- · Consultation on developing the Workforce Capability Framework.

The LEAG ensures those with lived experience have a say on the policies and services that impact them. A key priority for the LEAG during the next reporting period is the development of an annual work plan.

2 Lived Experience Advisory Group meetings during the reporting period

Members appointed to the Lived Experience Advisory Group



Members from **diverse backgrounds** including Aboriginal and Torres Strait Islander people, people with disability, LGBTIQA+ and/ or from culturally linguistically diverse, refugee or migrant communities

Recent developments

Several other initiatives and services are progressing to help victim-survivors stay safe and hold perpetrators to account. While these initiatives and services fall outside the scope of the System Reform Plan, they are complementary and contribute to the plan's overall purpose – to drive outcomes for those experiencing, or at risk of experiencing family and domestic violence. These initiatives and services span across the intervention continuum.

New investment

During the reporting period new investment focused on:

- boosting funding to refuges and safe houses
- providing support for children and young people
- · improving refuge capacity
- · expanding Safe at Home services
- supporting implementation of the Family Violence Legislative Reform Act 2024.

Legislative reform

A significant program of legislative reform is also being progressed and will impact outcomes for victim-survivors and perpetrators through:

- Implementation of the *Family Violence Legislation Reform Act 2024* expanding electronic monitoring of family and domestic violence offenders.
- Reforms to the Restraining Orders Act 1997 which will look to make it easier for people to obtain a Family Violence Restraining Order and to enhance the current breaching regime.

A new funding package of \$86 million was announced in December 2024.

\$38.6 million investment was committed during the 2025 election to increase crisis accommodation capacity and expand Safe at Home programs.

Over \$500 million of new investment allocated to prevent, reduce and respond to family and domestic violence since 2017.

Recent developments

(continued)

Safe at home

Including keeping women safe in their homes services

\$11.5 million to expand Safe at Home services

Legislative reforms

Including expanding electronic monitoring of FDV offenders

\$41.5 million to implement the Family Violence Legislation Reform Act 2024

Support for victim-survivors

Including in the justice system

\$2.9 million to support victimsurvivors in the court process by extending the family violence restraining orders shuttle conferencing program



Counselling and advocacy services

Including children's counselling services

\$8.2 million to design and pilot therapeutic services for children and young people

FDV crisis accommodation

Including refuges and safe houses

\$19 million for refuge providers, meaning an uplift for all refuges in the State, and \$27.1 million to expand refuge capacity

Perpetrator interventions

Including prisons, residential and community provision

\$11 million to boost family and domestic violence treatment programs to hold perpetrators to account