

Snapshot of Compliance Trends | at 30 June 2025

This snapshot provides a summary of compliance trends of TAC regulated providers over three financial years (FY). In providing this snapshot, the Council aims to highlight areas where there may be risk to quality and to support continuous improvement for Registered Training Organisations (RTOs) regulated by TAC.

Information provided in this snapshot is a point-in-time insight into the quality of training and assessment services provided against the 2015 Standards, as at 30 June 2025.

During the year, the Council had significant focus on transitioning to the *Registration Standards 2025* (2025 Standards), which replace the *Standards for Registered Training Organisations (RTOs) 2015* (2015 Standards). All TAC RTOs must meet the requirements of the 2025 Standards from 1 January 2026.

Audits are one of the tools TAC uses to monitor RTO performance and includes multiple audit types. An individual training provider may be audited multiple times, sometimes due to delivery of training products identified as being at higher risk. If the outcome from an initial audit (main) is that the training organisation is non-compliant, the organisation is provided with an evidence review period of 20 working days to address outstanding issues.

Compliance at main audit

Compliance outcomes of RTOs at main audit have varied over time. Compliance was at **55% in 24/25FY** compared to 65% in 23/24FY and 77% in 22/23FY.

The decrease in compliance at main audit in 24/25FY is partially attributed to the low compliance levels in renewal of registration audits (52% compliance) and amendment to registration audits (59% compliance).

For an RTO to continue to operate, non-compliances must be resolved. For more information on the audit process, please refer [here](#).



Compliance at Clause Level

The compliance data at Clause level is based on the number of times the Clause was audited during the 24/25FY. At audit, several Clauses are audited. Non-compliance with one Clause results in an overall non-compliance at main audit, regardless of whether other clauses audited were compliant. Due to this, the compliance for individual Clauses is generally higher than overall compliance at main audit. The Clause with the lowest compliance in Standard 1 at main audit for 24/25FY was:



57%

Clause 1.8: *RTOs have an assessment system that complies with training product requirements.*

57% of audits achieved compliance for Clause 1.8 at main audit in 24/25FY compared to 74% of audits in 23/24FY and 82% in 22/23FY. Assessment systems remain the most common area of non-compliance and continue to be a core focus for the Council in its regulatory activity. RTOs are supported through the Council's education program which has a strong focus on assessment systems.

The most common non-compliances in **quality of assessment (Clause 1.8)** related to RTOs ensuring:

- verification of the authenticity of the student;
- performance criteria and performance evidence are observed and recorded;
- all knowledge evidence requirements are assessed and meet the rules of evidence for validity and sufficiency;
- sufficient detail in assessment documents to support the assessment judgement and student appeals; and
- assessment conditions are mapped to ensure they are assessed.

Based on these audit outcomes, it is recommended that RTOs review their assessment systems to ensure they meet the Rules of Evidence, Principles of Assessment and the requirements of the training product.

RTOs audited in 2024/25FY consistently demonstrated high levels of compliance across various Clauses including:



Clause 1.7: *An RTO provides learner support to meet requirements of training products. **98% of audits achieved compliance for this Clause.***

Clause 1.12: *Offers RPL to learners. **98% of audits achieved compliance for this Clause.***

Clause 1.14: *Training and assessment by persons with specified credential. **97% of audits achieved compliance for this Clause.***

TAC Focus on Quality: Regulatory Strategy 2023-2025

[TAC's Regulatory Strategy 2023-2025](#) (the Strategy) informed RTOs and VET stakeholders about the specific focus areas the Council identified as posing the highest risks to the quality of VET and the regulatory actions to monitor and minimise those risks. A key focus area is audits for selected high-risk training products. The TAC Regulatory Strategy 2026-2027 has also now been released.

For audits of training products identified in the Strategy during 24/25FY, **compliance was 52%**. This lower level of compliance indicates that Council's focus on these training products is warranted and demonstrates that TAC is effectively targeting risks.

TAC Education Program

Education Program

1,409 participants attending workshops either in person or online in 24/25FY.



TAC is committed to providing an education program that enhances the capability and understanding for RTOs and their staff in implementing the 2025 Standards.

The Council published the [TAC Registration Standards 2025 Hub](#) on the TAC website to offer clear and accessible understanding of the VET Quality Framework which includes the Registration Standards 2025. The Hub contains a series of webinars and TAC Fact Sheets aligned with the 2025 Standards. To stay informed about these resources as they become available, please refer to the [TAC Education Program](#).

The information presented in this snapshot should be read in conjunction with information about the TAC audit process and regulatory approach.

Please refer to the following links:

- [TAC Regulatory Approach](#)
- [Focus on Quality: TAC Regulatory Strategy 2023-2025](#)
- [TAC Regulatory Strategy 2026-2027](#)
- [TAC Risk Framework](#)
- [TAC Audit Process Flow](#)

Contact us

Phone: 08 9224 6510

Email: tac@dtwd.wa.gov.au

Website: wa.gov.au/tac