

Building disputes

January 2026

Data correct as at 20/02/2026

87
Total
complaints

69 
Workmanship

8 
Contractual

10 
Workmanship
and contractual

873 Active
complaints

289 Average days
to close

641 Complaints from 1 July 2025

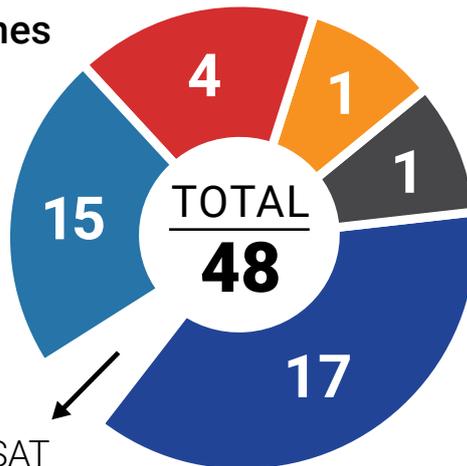
↑ +21% From this time last year

↓ -1% From last month

Decisions/outcomes

-  Mediated
-  Withdrawn
-  Dismissed
-  Refused
-  Orders
remedy/conciliation

 **10** referred to SAT



Complaints by year



Top 5 complaint types

-  **Water ingress**
-  **Air conditioning, movement and exhaust**
-  **Gutters and downpipes**
-  **Plumbing**
-  **Doors and door frames**
Metal and timber – including hardware

Pro-fit Typlex 1050 resin polybutylene plumbing pipe complaints

116 Open complaints

24 Building Remedy
Orders issued

80 Proposed Building
Remedy Orders issued