



Aboriginal Community Controlled Organisation (ACCO) Strategy 2022 to 2032

Implementation Plan One – Completed

The Department of Communities acknowledges and appreciates the valuable insights from senior ACCO representatives of the former ACCO Strategy Project Working Group. Their co-development of the ACCO Strategy and Implementation Plan One is a wonderful example of collaboration between Government and the ACCO sector in Western Australia.

The [ACCO Strategy 2022–2032](#) and [Implementation Plan One 2022–2024](#) were developed in partnership with representatives from the Aboriginal Community Controlled Organisation (ACCO) sector to increase services delivered by ACCOs for the Aboriginal community.

Since it commenced in 2022, good progress has been made on the ACCO Strategy, with the main priority actions under [Implementation Plan One 2022–2024](#) now complete. As they become embedded in usual business, the priority actions lay the foundations for improving the way the Department of Communities commissions services for Aboriginal people and communities.

Implementation Plan One focussed on analysis and frameworks to better prioritise ACCOs in the delivery of services. The next phase under Implementation Plan Two will continue this work while looking at how we can directly support strengthening the ACCO sector.

This next phase will also be developed with the ACCO sector. We will seek ACCOs' views and advice about activities at the local community level and how to build on Implementation Plan One priority actions to help more ACCOs deliver services to Aboriginal communities.

The Department of Communities will work with ACCOs and with other Government agencies to develop Implementation Plan Two and design ways to support ACCOs and maximise their involvement in delivering services to Aboriginal children, families and communities.

Strategy Objectives



Culturally informed decision-making by Communities that maximises ACCO involvement in delivering services to Aboriginal children, families and communities.



Department of Communities' governance structures and systems are improved to achieve economic and socio-economic opportunities for ACCOs.



Department of Communities' service delivery models are co-designed in partnership with ACCOs to provide locally informed, place-based and culturally appropriate services for Aboriginal children, families and communities.



Department of Communities will procure ACCOs to deliver frontline services to Aboriginal children, families and communities.

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Completion of Implementation Plan One Priority Actions

Action	Strategy Objectives	Key Activities	Outcomes
Complete a Strengths and Opportunities Analysis of the Western Australian ACCO Sector	 	Identified key ACCO strengths, opportunities and themes based on ACCO engagement and feedback from an ACCO State-wide Forum and Project Working Group workshop.	<p>Established an internal qualitative baseline of ACCO attributes for the ACCO sector across Western Australia.</p> <p>Developed a draft internal ACCO Dashboard in Power BI for analytical and planning purposes.</p>
Co-design and implement an Aboriginal Engagement Framework	  	Consolidated engagement approaches and resources grounded in Aboriginal knowledge systems, lived experience, priorities, and culturally informed ways of working.	Developed an online platform to guide Department of Communities' staff in culturally responsive engagement with Aboriginal people and communities.
Co-design and implement an ACCO Commissioning Framework	 	<p>Worked in partnership with ACCO representatives, Council of Aboriginal Services Western Australia and Aboriginal Health Council of Western Australia.</p> <p>Defined culturally informed ways of commissioning aligned with the State Commissioning Strategy.</p>	Established an ACCO Commissioning Framework to reform the way that Department of Communities commissions and delivers services to Aboriginal children, families and communities.

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