Department of **Local Government, Industry Regulation and Safety**

GOVERNMENT OF WESTERN AUSTRALIA

Building and Energy Western Australia

Building disputes

February 2026

Data correct as at 19/03/2026

82 Total complaints

67 Workmanship

6 Contractual

9 Workmanship and contractual

834 Active complaints

285 Average days to close

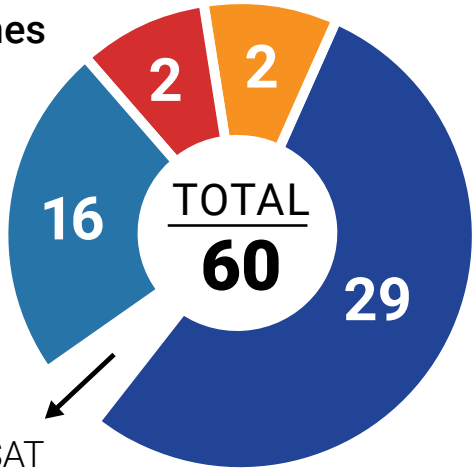
723 Complaints from 1 July 2025

-8% From this time last year

-6% From last month

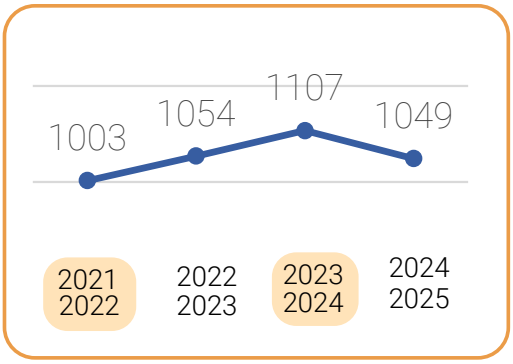
Decisions/outcomes

- Mediated
- Withdrawn
- Dismissed
- Refused
- Orders remedy/conciliation



11 referred to SAT

Complaints by year



Top 5 complaint types

Tiling
Wall and floor

Patios/pergola/carport

Paving/driveway - concrete
Includes limestone

Gutters and downpipes

Swimming pools/spas
Includes concrete and fibreglass

Pro-fit Typlex 1050 resin polybutylene plumbing pipe complaints

116 Open complaints

24 Building Remedy Orders issued

80 Proposed Building Remedy Orders issued