



Family and Domestic Violence System Reform Plan

Third Progress Report

Reporting period: 1 May 2025 to 31 December 2025

Improving the ways victim-survivors are supported
and perpetrators are held to account

Acknowledgement of Country

The Government of Western Australia acknowledges the traditional custodians throughout Western Australia and their continuing connection to land, waters and community. We pay our respects to all members of Western Australia's Aboriginal Communities and their cultures and to Elders both past and present.

We recognise that Aboriginal women and children experience family and domestic violence at far higher rates than other members of the Western Australian Community.

Acknowledgement of Victim-Survivors

We acknowledge the devastating impact of family and domestic violence on individuals, families and communities, and the strength and resilience of victim-survivors who have, and are still, experiencing family and domestic violence. We pay respects to those who did not survive and to their family and friends.





We recognise and respect the human right of everyone to live free from violence and fear. Importantly, we must not just say that we do we must show that we do. Actions, as we all know, speak louder than words. We must show that we respect the human right to live free from violence and fear by ensuring that systems are safe and accountable.


This means building an integrated family and domestic violence system where relevant information is shared so that the system can better identify, assess and manage the risk that perpetrators present to women and children's safety and wellbeing and to prevent further harm and death. Adult and child victim-survivors must never be left to manage a perpetrator's harmful and dangerous behaviours on their own.


In this document, the term 'Aboriginal' people is used in preference to "Indigenous" or "Aboriginal and Torres Strait Islander" people, in recognition that Aboriginal peoples are the original inhabitants of Western Australia. The term 'victim-survivor' is inclusive of adults and children who have experienced family and domestic violence.


Implementation progress at a glance


Key achievements

Workforce development 	Information sharing 	Risk assessment 	Risk management 
<ul style="list-style-type: none"> > Workforce Capability Framework endorsed by Implementation Oversight Group and Government. > Contract awarded for Family and Domestic Violence Workforce Entity. > Extensive consultation to inform a FDV Employee Framework for Communities staff using or experiencing family and domestic violence. 	<ul style="list-style-type: none"> > Drafted Information Sharing Guidelines to support better information sharing within existing legal frameworks between specialist FDV services. > Progressed analysis of proposed enhancements to the Specialist Homelessness Information Platform. > Refined technical specifications and prepared the final Operating Model Blueprint for the Central Information Point. > Completed cost and demand modelling and detailed benefit analysis for the FDV disclosure scheme service model. 	<ul style="list-style-type: none"> > Progressed two rounds of user testing for the draft Common Risk Assessment Risk Management Framework and related tools. > Delivered useability testing on the draft Aboriginal Family Violence Risk Assessment tool. > Self-assessment tool for embedding risk assessment in practice developed, consulted on and finalised to inform implementation. 	<ul style="list-style-type: none"> > Delivered implementation of Family and Domestic Violence Response Teams seven days per week operations in regional WA. > Embedded eight Adult Community Corrections staff into place-based Family and Domestic Violence Response Teams across regional Western Australia. > Perpetrator Practice Standards endorsed by Implementation Oversight Group. > Review of safe family and domestic violence accommodation initiatives commenced by ANROWS.

4 Family and Domestic Violence **Implementation Oversight Group** meetings 

2 **Lived Experience Advisory Group** meetings 

12 System Reform Plan **Program Working Group** meetings 

3 **Co-design workshops** to inform monitoring and evaluation activities 

Highlights: Workforce development



Future state goal

A system-wide workforce where everyone is clear about their roles and responsibilities and has the knowledge and skills to provide safety-focused, family violence informed and culturally appropriate responses to victim-survivors and those using violence.

2

Workforce Development Program Working Group meetings during the reporting period



147

Stakeholders engaged through consultation activities



11

Agencies and organisations represented on the Program Working Group including Departments of Communities; Training and Workforce Development; Education; Health; Justice; the Mental Health Commission; WA Police; Council of Aboriginal Services Western Australia; The Lucy Saw Centre; Desert Blue; and Gawooleng Yawoodeng Aboriginal Corporation.



Key achievements

- **Workforce Capability Framework** endorsed by Implementation Oversight Group and Government.
- Contract awarded for **Family and Domestic Violence Workforce Entity**.
- Extensive consultation to inform a **FDV Employee Framework** for Communities staff using or experiencing family and domestic violence.



A skilled and knowledgeable workforce is fundamental to achieving a coordinated and collaborative family and domestic violence response.

Reform action	Progress to 31 December 2025
<p>Develop a Family and Domestic Violence Workforce Capability Framework (Workforce Capability Framework)</p>	<ul style="list-style-type: none"> Delivered a briefing session to 61 stakeholders from government, community sector and Aboriginal Community Controlled Organisations (ACCOs) who were engaged during the development of the Workforce Capability Framework. Final Workforce Capability Framework endorsed by the Implementation Oversight Group and Government.
<p>Establish a dedicated Family and Domestic Violence Workforce Entity (Workforce Entity)</p>	<ul style="list-style-type: none"> Request for Tender released on TendersWA and procurement activities progressed. Delivered two briefing sessions to 45 stakeholders on the Operating Model and Role of the Lead Service Provider. Contract awarded and subsequently announced by the Minister for Prevention of Family and Domestic Violence.
<p>Establish minimum training standards</p>	<ul style="list-style-type: none"> Reform action dependent on the establishment of the workforce entity
<p>Embed family and domestic violence workforce capabilities</p>	<ul style="list-style-type: none"> Self-assessment tool developed, refined and sent to relevant Government agencies and targeted community sector agencies to implement self-assessment. Delivered two focus sessions to 10 stakeholders from government agencies and non-government organisations to determine the approach for implementation of the self-assessment tool. Six government agencies and 10 non-government organisations completed the self-assessment tool.
<p>Appropriate responses for employees who are experiencing or using family and domestic violence</p>	<ul style="list-style-type: none"> Our Watch Institute engaged to develop a FDV Employee Framework for Communities staff using or experiencing family and domestic violence. Delivered 15 interviews and focus group workshops with subject matter experts. Distribution of a staff feedback survey for Communities staff to seek input and feedback. Delivery of three briefing sessions to inform final framework development.



Highlights: Information sharing



Future state goal

The right information is shared at the right time to the right people to keep victim-survivors safe, maintain perpetrators in view and support coordination of service responses.

- 3** Information Sharing Program Working Group meetings during the reporting period
- 34** Stakeholders engaged through consultation activities on the Central Information Point
- 10** Agencies and organisations represented on the Program Working Group including Departments of the Premier and Cabinet; Communities; Health; Justice; as well as WA Police; Aboriginal Family Legal Services; Women's Legal Services WA; RUAH; Centre for Women's Safety and Wellbeing; and Allambee.

Key achievements

- > Drafted **Information Sharing Guidelines** to support better information sharing within existing legal frameworks between specialist FDV services.
- > Progressed **analysis of proposed enhancements** to the Specialist Homelessness Information Platform.
- > Refined **technical specifications** and prepared the **Final Operating Model Blueprint** for the Central Information Point.
- > Completed **cost and demand modelling** and **detailed benefit analysis** for FDV disclosure scheme service model.





Access to information at the right time is critical for integrated responses to family and domestic violence to support good decision making, keeping victim-survivors safe and perpetrators in view.

Reform action	Progress to 31 December 2025
<p>Support better information sharing within existing legal frameworks</p>	<ul style="list-style-type: none"> Completed legislative and policy review, identifying complexities in agency-level arrangements and legal interpretation needs. Prepared options paper highlighting opportunities and interdependencies. Completed drafting practice guidance resources and implementation plan.
<p>Enhance information sharing between specialist Family and Domestic Violence services</p>	<ul style="list-style-type: none"> Engaged InfoXchange to undertake the design and analysis phase of four proposed enhancements. InfoXchange progressed analysis of four proposed enhancements to Specialist Homelessness Information Platform. Finalised planning and arranged future targeted sector engagement sessions with up to 20 stakeholders to confirm enhancement options.
<p>Enable data sharing between Police, Communities and Justice</p>	<ul style="list-style-type: none"> Implementation Oversight Group decision to align and merge technical component of reform action with the Central Information Point.
<p>Establish a Central Information Point</p>	<p>Operational model</p> <ul style="list-style-type: none"> Continued stakeholder engagement and consultation to identify barriers and information sharing needs including information workflows, capabilities and governance requirements. Continued validation and refinement of preferred service delivery model including delivery of three in-person co-design discovery sessions with 34 stakeholders from 11 government agencies, community sector organisations and ACCOs to prepare an initial blueprint on the preferred service model concept. Defined key operational workflows for information sharing. Prepared the Final Operating Model Blueprint following stakeholder feedback. <p>Technical solution</p> <ul style="list-style-type: none"> Refined technical specifications including through six workshops with government agencies.
<p>Consider a dedicated disclosure scheme for victim survivors</p>	<ul style="list-style-type: none"> Continued targeted stakeholder consultation with key stakeholders. Completed cost and demand modelling for FDV disclosure scheme. Completed jurisdictional review and detailed benefit analysis within WA context. Government decision to move to investigate an alternative/online reporting scheme providing an opportunity to leverage the most effective elements of disclosure schemes.

Highlights: Risk assessment



Future state goal

Workers, organisations and agencies are required and supported to assess risk in a consistent way to inform decision making and action. This approach includes the use of specific Aboriginal family safety screening and risk assessment tools.

3

Risk Assessment Program Working Group meetings during the reporting period



133

Stakeholders participated in user testing for the Common Risk Assessment and Risk Management Framework and the Aboriginal Family Violence Risk Assessment tool



10

Agencies and organisations represented on the Program Working Group including Departments of Justice; Communities; Health; as well as WA Police; Aboriginal Family Legal Services; Yorgum Healing Services; Zonta House; Centre for Women's Safety and Wellbeing; Starick; Wungening Aboriginal Corporation.



Key achievements

- Progressed two rounds of **user testing** for the draft **Common Risk Assessment Risk Management Framework** and related tools.
- Delivered **useability testing** on the draft **Aboriginal Family Violence Risk Assessment tool**.
- Self-assessment tool** for embedding risk assessment in practice **developed, consulted on and finalised** to inform implementation.



Appropriate risk assessment practices are an essential part of identifying, supporting and responding to victim-survivors. Given that victim-survivors intersect with a range of family and domestic violence services at different times, it is important for risk assessment practices to be applied consistently across the service sector to inform good decision making and action.

Reform action	Progress to 31 December 2025
<p>Create a Family and Domestic Violence Common Risk Assessment and Risk Management Framework (CRARMF)</p>	<ul style="list-style-type: none"> • Prepared draft CRARMF tools and resources with input from government, the community sector and ACCOs. • Consulted with the Lived Experience Advisory Group on the CRARMF. • Delivered first user testing round for the CRARMF and related tools with feedback received from 43 government agencies, community sector organisations and ACCOs. • Commenced second user testing round on revised CRARMF and related tools with 27 government agencies, community sector organisations and ACCOs committed to providing feedback. • Delivered three online feedback workshops with government and non-government organisations. • Revised CRARMF tools, practice guidance and facts sheets based on feedback.
<p>Develop an Aboriginal Family Violence risk assessment tool (AFVRAT)</p>	<ul style="list-style-type: none"> • Prepared draft AFVRAT and practice guidance with input from government, the community sector and ACCOs. • Delivered four usability testing sessions for the AFVRAT tool with 28 Aboriginal community members and 35 participants from 16 government, community sector organisations and ACCOs.
<p>Embed risk assessment in policy and practice</p>	<ul style="list-style-type: none"> • Self-assessment tool developed, refined and sent to relevant Government agencies and targeted community sector agencies to implement self-assessment.
<p>Explore alternative response pathways</p>	<ul style="list-style-type: none"> • Reform action dependent on the development of the risk assessment framework and associated screening tools.





Highlights: Risk management



Future state goal

Case coordination and specialist responses are appropriately resourced, with collaborative practices required and embedded. Victim-survivors consistently receive a sensitive and safe response and perpetrators are visible and held to account across all parts of the system.

4 **Risk Management Program Working Group** meetings during the reporting period 

261 **Referrals to Thriving Families** clinically-led intervention pilot since commencement. 

12 **Agencies and organisations represented on the Program Working Group** including Departments of Communities; Health; Justice; as well as WA Police; North Metropolitan Health Service; Stopping Family Violence; Ishar Multicultural Women's Health Centre; Zonta House; Anglicare; Centre for Women's Safety and Wellbeing; Communicare; Hope Community Services. 

Key achievements

- Delivered implementation of **Family and Domestic Violence Response Teams seven days per week operations** in regional WA.
- **\$34.9 million announced** to expand metropolitan Family and Domestic Violence Response Teams to meet demand.
- Embedded eight **Adult Community Corrections staff** into place-based Family and Domestic Violence Response Teams across regional Western Australia.
- **Perpetrator Practice Standards** endorsed by Implementation Oversight Group.
- **Review of safe family and domestic violence accommodation** initiatives commenced by ANROWS.
- **\$14.8 million** announced for expansions and **upgrades to refuges and transitional accommodation** in Albany, Broome and Midland.



Well-resourced case coordination and specialist responses are critical to ensuring that victim-survivors consistently receive a response from across the service system that is sensitive and safe. Collaboration within the system creates greater visibility of victim-survivors and perpetrators and enables more effective interventions.

Reform action		Progress to 31 December 2025
<p>Authorise and embed models for case coordination</p> <p>Develop and embed model(s) for coordinated case management to be authorised and implemented across agencies, community sector services and ACCOs</p>	<p>Family Safety Service:</p> <ul style="list-style-type: none"> All positions recruited to and taking referrals, significantly increasing capacity across 17 FDVRT districts to undertake multi-agency case management meetings and activities. 1,462 multi-agency case meetings held by the Family Safety Service during the reporting period. Continued to update Family Safety Service Practice Guidelines to reflect best practice in the management of high risk, high harm cases. <p>Thriving Families:</p> <ul style="list-style-type: none"> Continued operation of Thriving Families, a clinically-led intervention pilot with Ngala, with over 261 referrals since commencement in November 2024. <p>Services for children and young people:</p> <ul style="list-style-type: none"> Released Expression of Interest on TendersWA to expand three existing family and domestic violence services to include Children and Young People Senior Counsellor roles. Two requests for tenders released for a new Therapeutic Services and two Indigenous Services to be embedded within existing children and young people services. Commenced sector consultation and co-design processes for the development of a service model for a state-wide centralised web-based and telehealth service for children and young people. 	
<p>Enhance Family and Domestic Violence Response Teams (FDVRTs)</p>	<p>Increase operations to seven days per week:</p> <ul style="list-style-type: none"> Delivered implementation in regional WA with FDVRT Centralised Triage Team operating seven days per week. Progressed development of policies, procedures and training programs for incorporation into expanded FDVRT operations. \$34.9 million announced to expand all Family and Domestic Violence Response Teams to seven-days a week operation with more frontline staff and a dedicated Central Triage Team premises. <p>Justice inclusion:</p> <ul style="list-style-type: none"> Eight Adult Community Corrections staff embedded into place-based FDVRTs across regional WA. Progressed upgrades to Family Violence Incident Response triage application, including new user role to Alcohol and Other Drug service providers to receive referrals. 	





Reform action		Progress to 31 December 2025
Authorise and embed models for case coordination (continued)	Trial victim-survivor advocates in the justice system	<ul style="list-style-type: none"> Continued research, stakeholder consultation and policy development for integrated family, domestic and sexual violence victim navigator service model. Consultant engaged to deliver comprehensive mapping of Western Australia's family, domestic and sexual violence service system.
	Trial out of hours social workers and socio-legal supports in health settings	<ul style="list-style-type: none"> Planning and implementation dependent on resourcing.
More investment in perpetrator responses	Develop a dedicated perpetrator response framework and review practice standards	<ul style="list-style-type: none"> Stopping Family Violence engaged to finalise Perpetrator Response Framework. Delivered Joint Session on Perpetrator Initiatives to discuss the perpetrator response framework and practice standards. Conducted two in-person consultations with stakeholders to inform update of the practice standards. Perpetrator practice standards endorsed by Implementation Oversight Group and commenced design work on final practice standards. Completed evaluation of Men's Behaviour Change Programs.
	Undertake a data linkage project to track perpetrator pathways using PeopleWA data	<ul style="list-style-type: none"> Curtin University engaged to deliver project. Approved PeopleWA application approved and commenced analysis of PeopleWA data. Commenced cohort modelling and comparative modelling. Continued engagement with stakeholders through four focus group sessions with 14 stakeholders.





Reform action	Progress to 31 December 2025
Safe accommodation initiatives	<ul style="list-style-type: none">• \$14.8 million announced for expansions and upgrades to refuges and transitional accommodation in Albany, Broome and Midland.• Palmerston Association, in partnership with Kadadjiny Aboriginal Corporation, announced as new service provider to deliver women’s refuge in Katanning.• Australia’s National Research Organisation for Women’s Safety, in partnership with the Australian Housing and Urban Research Institute awarded contract to lead a review of safe accommodation initiatives, with the following activities progressed:<ul style="list-style-type: none">▪ Delivered project plan.▪ Progressed ethics approval requests.▪ Completed first draft overview of current accommodation models and options in Western Australia.▪ Commenced stakeholder engagement, including people with lived experience.



Collaborating for impact

Measuring the impact of the System Reform Plan

During the reporting period, an independent evaluation of the System Reform Plan was awarded to Nous Group, for delivery by 2028. The evaluation will consider the progress and impact of Strengthening Responses to Family and Domestic Violence System Reform Plan 2024 to 2029. The scope of works includes:

- the development and piloting of a Monitoring and Evaluation Framework
- a process Evaluation Report
- a summative Evaluation Report.

To inform monitoring and evaluation activities, including the development of the Monitoring and Evaluation Framework, three co-design workshops were held with 53 participants from government agencies and non-government organisations. Nous Group also met with eight government agencies and sector organisations, five data custodians and engaged with the Lived Experience Advisory Group to test the approach for engaging with people with lived experience to inform this work.

3

Co-design workshops were delivered to inform monitoring and evaluation activities

53

Participants from government and non-government agencies were included in the co-design workshops

Sector symposium

The implementation of the System Reform Plan is underpinned by partnerships and collaboration including across government, non-government, Aboriginal Community Controlled Organisations and people with lived experience. In November 2025, the Centre for Women's Safety and Wellbeing hosted a two-day Family and Domestic Violence Reform Symposium (the Symposium) bringing together leaders from across Western Australia's family and domestic violence sector to strengthen collaboration and coordination.

Day one was led by the Department of Communities and provided the sector with a platform to support better and shared understanding of the System Reform Plan's intent and the key reform actions across four pillars of the Reform Plan. It included opportunities for existing and future collaboration, and drew on contemporary learnings from other Australian jurisdictions. Day two was led by the Centre for Women's Safety and Wellbeing and focused on the enablers and gaps for System Reform implementation within the family and domestic violence sector. The Symposium was well received, with sector leaders valuing the implementation updates, deep dives and interjurisdictional perspectives.

40

Community Sector and Aboriginal Community Controlled Organisation leaders participated in Sector Symposium from six regions

100%

Of Sector Symposium attendees who responded rated the session as **very valuable or valuable**

Recent developments

Several other initiatives and services are also progressing to help victim-survivors stay safe and hold perpetrators to account. While these may fall outside the scope of the System Reform Plan, they are complementary and contribute to the plan's overall purpose – to drive outcomes for those experiencing, or at risk of experiencing family and domestic violence.

New investment

In December 2025, the Minister for Prevention of Family and Domestic Violence announced a [\\$109.9 million package](#) to support and keep victim-survivors safe, hold perpetrators to account, expand crisis accommodation, strengthen frontline teams, and raise community awareness. The new investment included:

- \$14.8 million for refuges and safe houses, including new accommodation facilities in Midland, Broome, and Albany.
- \$34.9 million to expand and boost frontline services, including additional staff for Family and Domestic Violence Response Teams to meet increasing demand and ensure all operate seven days per week.
- \$45.8 million to continue implementation of important reforms outlined in Strengthening Responses to Family and Domestic Violence System Reform Plan 2024 to 2029.
- \$14.4 million to continue delivering priority initiatives supporting family and domestic violence victim-survivors including counselling and therapeutic services.

Sexual Violence Prevention and Response Strategy 2025 – 2035

In December 2025, the State Government announced the release of the [Sexual Violence Prevention and Response Strategy: Addressing Sexual Violence Together 2025 – 2035](#). The Strategy outlines a whole-of-community approach to address sexual violence, improve service responses, support victims, and hold perpetrators to account.

Lived experience advisory groups for children and young people

Two dedicated lived experience advisory groups were established during the reporting period to ensure the voices of children and young people are central to shaping more inclusive and responsive family and domestic violence services:

- Family and Domestic Violence Youth Advisory Group: Established in partnership with Youth Affairs Council of WA to advise on improving services for children and young people. This time-limited group includes 10 young people.
- Ruah Youth Advocacy Collective: A 12-month pilot to provide ongoing input into service design, policy, and evaluation.

Both groups informed the design of therapeutic supports for children and young people experiencing or at risk of experiencing family and domestic violence in Western Australia and contributed to the Common Risk Assessment and Risk Management Framework.

Recent developments (continued)

Code of Practice for Specialist Family and Domestic Violence Services for Victim-Survivors

Launched in October 2025 by the Centre for Women's Safety and Wellbeing, the [Code of Practice for Specialist Family and Domestic Violence Services for Victim-Survivors](#) provides 10 guiding principles that exemplify best practice in service design and delivery for specialist family and domestic violence services working with adult and child victim-survivors.

Coercive control campaigns

Two campaigns have been developed to raise awareness of coercive control – **Coercion Hurts** and **A Story That's Not Ours**. The campaigns highlight the subtle but harmful behaviours used by perpetrators to exert coercive control – such as gaslighting, financial control, isolation, and monitoring – to help people recognise the signs. The campaigns launched in late 2024 and will be in market until September 2026 across multiple advertising channels. The [third phase](#) of the campaign was launched in October 2025, and the fourth phase will be in the market from March 2026.

The campaigns are supported by stakeholder toolkits containing materials in 32 multicultural languages and five Aboriginal languages and an online hub providing comprehensive information about coercive control, safety planning, support services, and building respectful relationships. The online hub includes a resource for low-literacy audiences and a culturally safe page for Aboriginal audiences.