

Building disputes

March 2026
Data correct as at 24/04/2026

104
Total
complaints

72 
Workmanship

21 
Contractual

11 
Workmanship
and contractual

858 Active
complaints

247 Average days
to close

827 Complaints from 1 July 2025

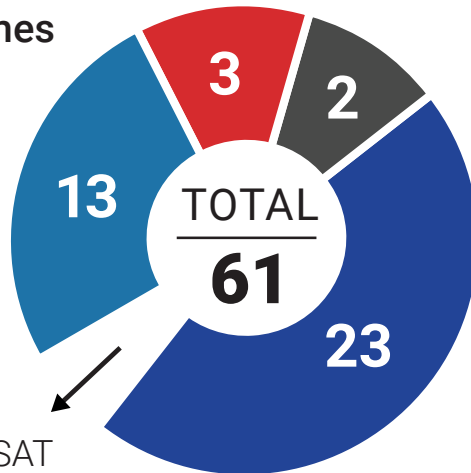
-5% ↓ From this time last year

+27% ↑ From last month

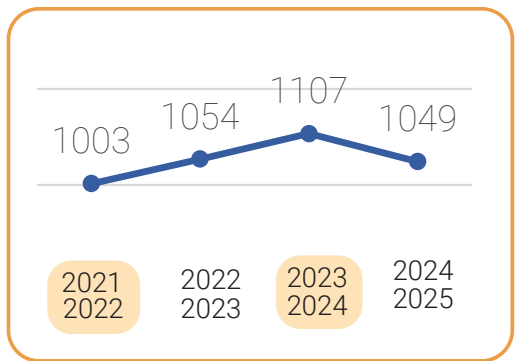
Decisions/outcomes

-  Mediated
-  Withdrawn
-  Dismissed
-  Refused
-  Orders
remedy/conciliation






 **20** referred to SAT



Complaints by year



Top 5 complaint types

-  **Water ingress**
-  **Paving/driveway - concrete**
Includes limestone
-  **Roof and ceiling frame**
Includes both timber and metal
-  **Doors and door frames**
Metal and timber – including hardware
-  **Gutters and downpipes**

Pro-fit Typlex 1050 resin polybutylene plumbing pipe complaints

114 Open complaints

26 Building Remedy
Orders issued

83 Proposed Building
Remedy Orders issued