

Building disputes

April 2026

Data correct as at 22/05/2026

111
Total
complaints

80 
Workmanship

22 
Contractual

9  
Workmanship
and contractual

899 Active
complaints

218 Average days
to close

938 Complaints from 1 July 2025

↑ **+25%** From this time last year

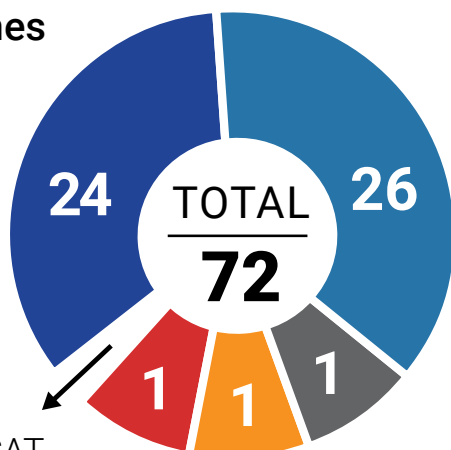
↑ **+7%** From last month

Decisions/outcomes

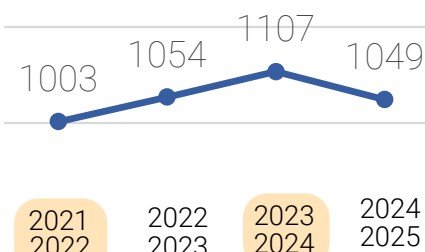
-  Mediated
-  Withdrawn
-  Dismissed
-  Refused
-  Orders
remedy/conciliation



19 referred to SAT



Complaints by year



Top 5 complaint types



Doors and door frames
Metal and timber – including hardware



Gutters and downpipes



Floor coverings



Windows, window frames and flyscreens
Excludes glazing



Wall cladding
External

Pro-fit Typlex 1050 resin polybutylene plumbing pipe complaints

118 Open complaints

27 Building Remedy
Orders issued

84 Proposed Building
Remedy Orders issued