

Building disputes report

May 2026*



May 2026 complaints

112



Complaints YTD

1050



Active complaints

887



Average days to close

238

May complaints by type

81

19

12

- Workmanship
- Contractual
- Workmanship and contractual

Total
112

Top complaints for May

- 1 Doors and door frames – metal and timber (including hardware)
- 2 Roof and ceiling frames – metal and timber
- 3 Breach of contract – general
- 4 Gutters and downpipes
- 5 Tiling – wall and floorware

Pro-fit Typlex 1050 resin
polybutylene plumbing pipes

114 Open complaints

27 Building remedy
orders issued

85 Proposed building
remedy orders issued

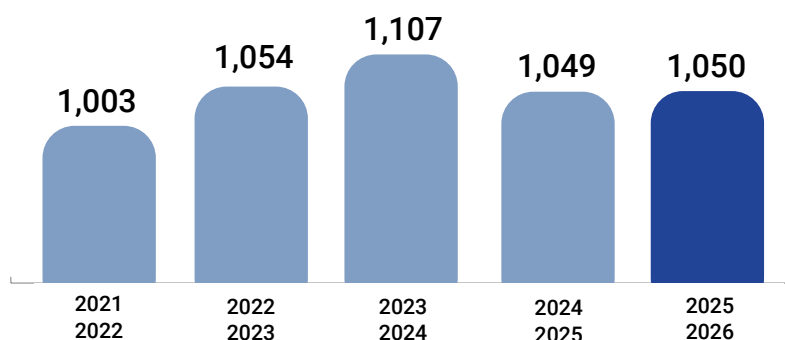
Decisions/outcomes



Total **103**

● Mediated	27
● Withdrawn	7
● Dismissed	1
● Refused	4
● Orders remedy/conciliation	38
● Referred to SAT	26

Complaints by year



* Data correct as at 21/07/2026.