

What is the WA Residential Battery Scheme?

WA's Residential Battery Scheme (WARBS or the 'Scheme') helps eligible households with the cost of installing a home battery.

- **Synergy customers:** Rebate of up to \$1,300
- **Horizon Power customers:** Rebate of up to \$3,800
- **Plus:** No-interest loans of up to \$10,000 are also available, and can be used to help fund a solar system installed as a package with a battery. You can also use your rebate and loan funding to top-up assistance received under the Federal Cheaper Home Batteries Program.

How can I apply?

Find a vendor:

Contact a WARBS-accredited vendor/battery retailer to help choose an approved battery system that's right for your home.

Get a quote:

Ask the Vendor for a quote that shows:

- The WA Rebate discount
- The Federal Discount Amount
- Whether you're adding the no-interest loan
- The total cost – including any other fees or charges

Accept your quote:

If you're happy with the quote, sign it to accept – your vendor will then submit your WARBS application for you. If anything is unclear or looks incorrect in your quote, you can contact your vendor and ask for clarification before you sign anything.

Who are Plenti?

Plenti has been appointed to administer WARBS for the State Government. They will manage your application for a rebate or no-interest loan. It's important you reply to Plenti's emails at every step throughout the process – from verifying your application to providing the final feedback that finalises your rebate/loan. If you don't, your application may not be progressed any further.



Getting your system installed

1. Once your application has been submitted, Plenti will email you to verify certain information – reviewing your quote, confirming your ID, and getting your consent to go ahead. If you've applied for a no-interest loan, Plenti will also email you a loan form to fill out.
2. Once your application is approved, both you and your vendor will receive a confirmation email from Plenti.
3. Your vendor will then contact you to arrange an installation date. They'll need access to your internet as part of the installation. After the battery is installed, your vendor completes the required compliance checks and sends the paperwork to Plenti for review.

Emails from Plenti will come from contact@plenti.com.au.

If you can't find this in your inbox, check your junk folder or contact Plenti by emailing wabatteryscheme@plenti.com.au or calling on 1300 931 104.

Once your system is installed

Once Plenti verifies your system is installed correctly, they'll send a final email asking you to confirm you're happy. If you have concerns, raise them with your vendor at this point. You must respond to this email – your rebate and/or loan payment can't be finalised until you do.

Congratulations your rebate and/or loan application is complete!



Contact Details

WA Residential Battery Scheme
Level 1, 66 St Georges Terrace, Perth WA 6000
PO Box Z5044, St Georges Tce, Perth WA 6831
Email: batteryrebate@deed.wa.gov.au
wa.gov.au/batteryrebate

Have further questions?
Scan here:

