

Building disputes report

September 2026*



September complaints

128



Complaints YTD

377



Active complaints

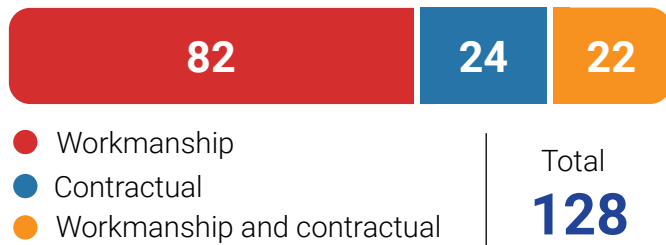
1061



Average days to close

207

September complaints by type



Top complaints for September

- 1 Roof and ceiling frames – metal and timber
- 2 Doors and door frames – metal and timber (including hardware)
- 3 Windows, window frames, flyscreens – excludes glazing
- 4 Fences and gates
- 5 Gutters and downpipes

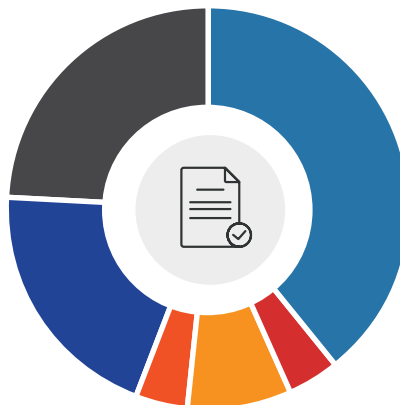
Pro-fit Typlex 1050 resin
polybutylene plumbing pipes

104 Open complaints

32 Building remedy
orders issued

94 Proposed building
remedy orders issued

Decisions/outcomes



Total **108**

Mediated	47
Withdrawn	2
Refused	4
Dismissed	2
Orders remedy/conciliation	24
Referred to SAT	29



Complaints by year

