

Useful services

WA Police Force: 13 14 44

CAMHS Crisis Connect: 1800 048 636

Crisis Care Helpline: 1800 199 008

Kids Helpline: 1800 551 800

Lifeline: 13 11 14

13YARN: 13 92 76

National Sexual Assault, Domestic Family Violence

Counselling Service: 1800 RESPECT

Sexual Assault Resource Centre: 1800 199 888

Office of Criminal Injuries Compensation: 9425 3250

Citizen's Advice Bureau: 9221 5711

Legal Aid Information Line: 1300 650 579

Victims of Crime

Website: www.victimsofcrime.wa.gov.au

Department of Justice

Phone: 13 67 57

Website: www.justice.wa.gov.au

Office locations

Perth

Level 2, District Court Building 500 Hay Street PERTH WA 6000

Phone: (08) 9425 2850 **Freecall:** 1800 818 988



Email:

childwitnessservice@justice.wa.gov.au

Albany

Albany Courthouse 184 Stirling Terrace ALBANY WA 6330 **Phone:** (08) 9845 5222

Broome

Broome Courthouse Hamersley St BROOME WA 6276 **Phone:** (08) 9192 6108 or

(08) 9158 3847

Bunbury

Ground Floor Bunbury Courthouse 65 Wittenoom Street BUNBURY WA 6230 **Phone:** (08) 9781 4294 or (08) 9781 4212

Carnarvon

Carnarvon Courthouse Cnr Robinson Street and Babbage Island Road

CARNARVON WA 6701 **Phone:** (08) 9941 5566

Derby

Derby Courthouse Loch Street DERBY WA 6728 **Phone:** (08) 9191 2274

Esperance

Esperance Courthouse 100 Dempster Street ESPERANCE WA 6450 **Phone:** (08) 9071 6318

Geraldton

Geraldton Courthouse Marine Terrace GERALDTON WA 6530 **Phone:** (08) 9964 4816

Kalgoorlie

Kalgoorlie Courthouse 208 Hannah Street KALGOORLIE WA 6430 **Phone:** (08) 9093 5334 or (08) 9093 5335

Karratha

Karratha Courthouse Balmoral Road KARRATHA WA 6714 **Phone:** (08) 9143 1877

Kununurra

Kununurra Courthouse 94 Coolibah Drive KUNUNURRA WA 6743 **Phone:** 9166 7130

Northam

Northam Courthouse 118 Wellington Street NORTHAM WA 6401 **Phone:** (08) 9622 7017

South Hedland

South Hedland Justice Complex Hawke Place

SOUTH HEDLAND WA 6722 **Phone:** (08) 9172 9313

Mandurah

Mandurah Courthouse 333 Pinjarra Road MANDURAH WA 6210 **Phone:** (08) 9583 1120



Government of **Western Australia**Department of **Justice**

Child Witness Service





Victim Support and Child Witness Service

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Understanding the Child Witness Service



What is the Child Witness Service?

The Child Witness Service (CWS) is a free service provided by the Department of Justice. The service is available to any person under the age of 18 at the time of referral.

This service is for children and young people who are victims or witnesses of a crime and who may need to give evidence at court:

- Children's Court
- Magistrates Court
- District Court
- Supreme Court

The CWS provides practical information and helps children and young people emotionally prepare for court. Support is individualised and tailored to the person. Evidence is never discussed.

From the time of referral, the CWS will monitor the progress of the court matter and can provide updates as needed. You can contact the CWS at any time to ask questions and find out about the progress of the court matter.

Ongoing support and assistance will be provided until the court matter is finalised.

Who makes referrals to the CWS?

Most of our referrals come from the WA Police Force; however, anyone can make a referral once charges have been laid.

To make a referral you will need to know the name of the accused person and/or the charge numbers related to the court matter.

Do I need to attend court?

No, it is not necessary for the young person or your family to attend every court appearance. Court appearances are often very brief.

The CWS can provide you with an update on the progress of the court matter or you can access information using the ecourts portal — https://ecourts.justice.wa.gov.au. You will need to know the name of the accused person to access this information.

My child has recorded their police interview. Do they still need to provide evidence in court?

Yes. If the accused person pleads not guilty, your child will be required to give evidence in court in most cases. Your child's police interview will only form a part of your child's overall evidence.

How will my child give evidence?

Children can give their evidence in open court or via closed circuit television (CCTV). It is not automatic for all children to give their evidence via CCTV. How a child gives evidence will depend on a range of factors including the type of charge, age of the child and their role in the trial. The CWS will discuss your child's specific situation with you.

Does the CWS provide counselling?

No; however, the CWS can help by referring your child to an appropriate counselling service.

How can I support my child?

The CWS aims to offer a safe and secure environment for your child. Please discuss any concerns you have with the team.



Victim Support and Child Witness Service