



Accessing energy concessions through the Energy Concession Extension Scheme

Information for residential customers who buy electricity from someone other than Synergy, Horizon Power, BHP or Rio Tinto.

Apply to RevenueWA for your concession payment if you are not directly billed by Synergy, Horizon Power, BHP, or Rio Tinto

What is ECES?

The Energy Concession Extension Scheme (ECES) provides payments to assist eligible concession card holders with the cost of their electricity use **if they are not directly billed by Synergy, Horizon Power, BHP or Rio Tinto.**

This may include people living in retirement villages, apartment buildings, caravan parks (as a long-stay resident) and other types of accommodation who are sold electricity by the property owner or manager. ECES includes access to the:

- Energy Assistance Payment;
- Dependent Child Rebate; and
- Air Conditioning Rebate.

Who is eligible?

You must hold one of the following cards:

- Pensioner Concession Card
- Health Care Card
- Veterans' Affairs Gold Card
- Commonwealth Seniors Health Card*
- WA Seniors Card*

* These card holders may not be eligible for all concessions. Other criteria may apply.

Visit WA.gov.au and search [Energy Concession Extension Scheme](#) for more information.

How to apply

Apply online through RevenueWA's [Online Services Portal](#). Visit WA.gov.au and search

[ECES Portal Guide](#) for instructions on creating an account and applying online.

What to provide with your application

You will need to provide:

- your eligible concession card details
- information about your electricity account
- information about your residential lease (if applicable)
- your bank account details and
- a copy of the concession card holder's ID.

You must authorise RevenueWA to confirm:

- the status of your concession card with Centrelink and
- energy use and supply arrangements at your residential address.

When to apply

You should apply as soon as:

- you move into a property where electricity is supplied by someone other than Synergy, Horizon Power, BHP or Rio Tinto; or
- you become entitled to a concession if you already buy electricity from someone other than Synergy, Horizon Power, BHP or Rio Tinto.



Contact RevenueWA on 9262 1486 for help with your application or if you are unable to apply online.