

Procedure for appealing against an Inspector's Order issued by an Inspector (Electricity)

The following steps are recommended if you wish to appeal against an Inspector's Order issued to you by an Inspector (Electricity).

Step one

Contact the issuing inspector to clarify the issue identified in the Order, including what is required to comply with the identified requirements. The contact details for the issuing inspector will be found on the Order.

If the issue cannot be resolved to your satisfaction with the issuing inspector, request the name and contact details of the inspector's supervisor then proceed to step two.

Step two

Contact the inspector's supervisor with:

- the details of the Inspector's Order;
- the steps you have taken to resolve the issue with the issuing inspector; and
- your specific issue of concern.

If the issue cannot be resolved to your satisfaction, then proceed to step three.

Step three

Complete the *Notice of Appeal against an Inspector's Order (Electricity)* form (see reverse) and submit it to Building and Energy.

When your completed form is received, Building and Energy will send you a letter confirming the commencement of an investigation into the issue.

At the conclusion of the investigation, the Director of Energy Safety may confirm, cancel or vary the Inspector's Order. You will receive a letter from the Director of Energy Safety informing you of the outcome of the investigation. This decision is final and binding on all parties.

To obtain further copies of the appeal form, you can:

- photocopy the form (see reverse);
 - download it from the Building and Energy website: www.demirs.wa.gov.au/building-and-energy;
- or
- call Building and Energy on 6251 1900.

Notes

1. This process is recommended to efficiently resolve disputes raised by an Inspector's Order.
2. This process does not preclude lodging an appeal directly with the Director of Energy Safety.
3. Matters regarding administrative requirements of a network operator such as:
 - categorisation of defects; or
 - fees payableare not reviewable by Building and Energy.

Notice of Appeal against an Inspector's Order (Electricity)

Section 19 of the *Energy Coordination Act 1994*

Email to: EGPGeneralAdmin@demirs.wa.gov.au

Mail to: Director of Energy Safety, Building and Energy, Locked Bag 14, Cloisters Square WA 6850

Appellant details

Full name:

Address:

Post code:

Phone number:

Email:

EC/EW No: (if applicable):

Order details

Order issued by:

Order No:

Date Order issued:

Reasons for appeal

(Attach extra pages and additional evidence if necessary) I appeal against the Inspector's Order because:

I have attached a copy of the Inspector's Order and all supporting information to this form.

Note: Your appeal will not be processed without this.

Signature: _____
(Appellant)

Date:

Disclaimer – The information contained in this fact sheet is provided as general information and a guide only. It should not be relied upon as legal advice or as an accurate statement of the relevant legislation provisions. If you are uncertain as to your legal obligations, you should obtain independent legal advice.

Building and Energy | Department of Energy, Mines, Industry Regulation and Safety

1300 489 099

8.30am – 4.30pm

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303 Sevenoaks Street (entrance Grose Avenue)

Cannington Western Australia 6107

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W: www.demirs.wa.gov.au/building-and-energy

E: be.info@demirs.wa.gov.au

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Great Southern (08) 9842 8366

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