The Blueprint for Reform is 17 recommendations and 37 actions grouped under four directions for reform.

**BETTER OUTCOMES FOR THE COMMUNITY**

*High-performing and collaborative public sector that delivers better services to the Western Australian community at a lower cost*

1. **Building a public sector focused on community needs**
   - Introduce whole-of-government targets that will improve outcomes for the community
   - Improve the quality of engagement with the community to enable a sharper focus on its needs
   - Drive regulatory approaches that are risk-based and outcomes-focused
   - Increase online service delivery to provide multiple channels for delivering transactional services
   - Improve the coordination of service delivery in the regions

2. **Enabling the public sector to do its job better**
   - Strengthen data sharing and improve ICT performance and cyber security
   - Leverage government procurement to both reduce costs and improve outcomes for the community
   - Overhaul the budget system to focus on fiscal sustainability and support agencies to achieve outcomes for the community
   - Improve governance, accountability and transparency for public sector entities

3. **Reshaping and strengthening the public sector workforce**
   - Develop a shared public sector workforce identity to support purposeful collaboration
   - Strengthen employee capability through better workforce planning and talent management
   - Modernise the employment framework to support employees and assist agency heads

4. **Strengthening leadership across government**
   - Redesign executive performance systems to clarify contemporary leadership expectations and to measure success
   - Strengthen the capacity of central agencies to take on a sector stewardship role
   - Establish system-wide leadership to drive performance across common functions
   - Introduce a regular cycle of agency capability reviews to drive ongoing improvement across the sector

17. **Drive effective implementation of public sector reform and renewal by allocating responsibility for oversight and action**