



19 May 2015

Ms Chloe Upton
Principal Policy Officer - Regulation
Markets and Regulation Division, Public Utilities Office
Department of Finance
Locked Bag 11
Cloisters Square WA 6850

By email: PUOSubmissions@finance.wa.gov.au

Dear Chloe

Review of the *Electricity Industry (Metering) Code 2012 Life Support Equipment Provisions – Draft Recommendations Report*

Alinta Sales Pty Ltd (**Alinta Energy**) is pleased to provide comment on the *Review of the Electricity Industry (Metering) Code 2012 Life Support Equipment Provisions – Draft Recommendations Report (Recommendations Report)* drafted by the Public Utilities Office.

Alinta Energy is Western Australia's largest gas retailer and also supplies electricity to large use customers (those consuming over 50 MWh per annum) in the South West Interconnected System. It is a condition of Alinta Energy's electricity retail licence that it complies with the *Electricity Industry Customer (Metering) Code 2012 (Metering Code)*.

Below, Alinta Energy addresses the two proposals in the Recommendations Report.

Recommendation 1

Alinta Energy supports Recommendation 1 to amend sub-clauses 5.19(c)(iii) and (iv) of the Metering Code to remove the requirement for a retailer to collect and maintain details of the street address and phone number of a person residing at a site who requires life support equipment and who is not a direct customer of the retailer i.e. a person with whom the retailer has no direct billing relationship.

Alinta Energy believes Recommendation 2 is a more cost effective way of achieving the same outcome.

Recommendation 2

Alinta Energy supports Recommendation 2 to amend the *Electricity Industry Exemption Order 2005 (Exemption Order)* and the *Electricity Industry (Caravan Park Operators) Exemption Order 2005 (Caravan Park Order)* to include conditions requiring residential on-sellers and caravan park operators to collect and maintain details of any resident residing at the customer's premises that requires life support equipment.

Alinta Energy agrees that confirmation concerning life support equipment must be provided in the manner prescribed in clause 5.19(2A) of the Metering Code and that the on-seller/caravan park operator must pass on to the resident any planned outage notifications received from the network operator.

If you have any questions concerning this submission please contact me on 9486 3191 or catherine.rousch@alintaenergy.com.au.

Yours sincerely



Catherine Rousch
Manager Regulatory Compliance
Alinta Energy