McLoughlin Butchers

Procurement Lifecycle Document Version 1.0

CUAGRO2019 – Common Use Arrangement for Bulk Groceries and Fresh Produce

CONTACT PERSON FOR CUSTOMER QUERIES

McLoughlin Butchers



ABN: 91 375 184 38 ACN: 138 017 204

Charmain Welgemoed

T: (08) 61886 001 **F**: (08) 9248 1753

E: info@mcloughlinbutchers.com.au

Orders: sales@mcloughlinbutchers.com.au
Enquiries: info@mcloughlinbutchers.com.au
Website: www.McLoughlinButchers.com.au

Postal Address:

PO Box 1912, Malaga, WA 6944

Orders Via:

Please see Buying Process Outline

Hours:

Monday to Friday 8.30 am to 4.30 pm and Saturday 9.00 am to 12.30 pm.

CUSTOMER QUOTE/ORDER PROCESS

To place an Order with McLoughlin Butchers, please use the Buying Process Outline below.

BUYING PROCESS OUTLINE

PLACING AN ORDER

OPTION A – Use CUA Order Form or Agency Order Form:

You can use the CUA Order Form or your organisation's own order form to make a purchase from McLoughlin Butcher. Please make sure that use cite the CUA number "CUAGRO2019".

STEP 1 (if required): Use email or phone to communicate with the Contact Person for Customer Orders – Charmain Welgemoed – via the enquiries email address as per the contact details on page 2 to set up a CUAGRO2019 Account.

STEP 2: Fill in the CUA Order Form or your organisation's own order form with the products you require.

STEP 3: Send the CUA Order Form to Supplier Name via a dedicated email address – <u>sales@McLoughlinButchers.com.au</u> for fulfilment. If you have any questions, contact Charmain Welgemoed via the details on page 2 for further information.

MINIMUM ORDER THRESHOLDS

The following Minimum Order Thresholds apply:

Minimum Order Threshold Product Conditions	\$ Threshold	Volume Threshold (cartons, crates etc)	Orders Below Threshold Accepted (YES/NO)	Delivery Fee (for Orders below threshold)
We aim to have all orders above the threshold. However, we are flexible and will still delivers orders below the threshold as long as the average size of orders meets or exceeds it.	\$300.00	5	Yes	N/A

PAYMENT OF INVOICES

Either pay online via the Supplier Name website, or pay on your Account via EFT – Account details as follows:

BSB: 016 353

Account Number: 415 269 538

Contact: accounts@McLoughlinButchers.com.au

DELIVERY

PERTH METROPOLITAN REGION AND CITY OF MANDURAH

Free delivery is available to any nominated delivery point located within the Perth Region and the City of Mandurah, including any nominated carrier's depot where consignment to country areas is involved. Free delivery to these locations applies for both Standard Products and Non-Standard Products. Most products will be delivered free-of-charge to your site within 48 hours of ordering (dependant on volume).

REGIONAL DELIVERIES

For Regional orders, the order timeframes are as follows:

Most products will be delivered free-of-charge to your chosen depo within 48 hours of ordering (dependant on volume).

If you have any questions, contact Charmain Welgemoed via — info@McLoughlinButchers.com.au or phone — 61886 001 for further information.

DISCOUNTING

Supplier Name offers the following discounts on the product pricing listed in the Pricing Schedule:

NON-STANDARD PRODUCT DISCOUNTS:

The following discounts apply to Products supplied by McLoughlin Butchers that are not listed in the Price Schedule.

Table 2 - Non-Standard Product Discounts				
Category	Subcategory	% Minimum Discount (e.g. 10%)		
Category 4 - Fresh Meat, Poultry and Smallgoods	All subcategories	10%		
Category 5 - Frozen Meat, Poultry, Seafood and Savoury Products	All subcategories	10%		

RETURN OF REJECTED GOODS

Where prior to acceptance, the Products delivered are found to be unsuitable for acceptance due to sub-standard quality, the Customer may reject any or all of the Products ordered.

To reject the Products, the Customer must notify the Contractor within three (3) Business Days for non-perishable and one (1) Business Day for perishable or fresh produce. The Products must be removed at the Contractor's expense within such reasonable time as the Customer may direct.

Should the Contractor fail to duly and properly remove the rejected Products within the time specified by the Customer, the Customer shall be entitled to have the rejected Products returned at the Contractor's risk and expense to the Contractor's premises, whereby the Contractor must afford every facility to accept the return of the Products.

For any quality issues please contact Charmain Welgemoed 6188 6001 Photos can be sent to info@mcloughlinbutchers.com.au.

ACCOUNT MANAGEMENT AND INVOICING

If required, McLoughlin Butchers must provide consolidated invoicing in specific formats as agreed with the Customer. The Account Manager for Customer queries and invoicing is Charmain Welgemoed who can be contacted via the details on page 2.

APPENDIX 1 – CONTACT NAMES FOR THE CONTRACT MANAGER

CONTACT DETAILS AND CONTACT PERSON – GENERAL QUERIES

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ABN: 00 123 456 789

ACN: 123 456 789

CONTACT PERSON FOR SALES REPORTING

As above.

CONTACT PERSON FOR INSURANCES

As above.

CONTACT PERSON FOR CONTRACT MANAGEMENT MEETINGS

As above.