Quarterly performance report

Industry regulation

1 January to 31 March 2013

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Department of **Environment and Conservation** Our environment, our future



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Works approvals and licence performance reporting

Third quarter 2012–2013

The Department of Environment and Conservation (DEC) issues works approvals and licences to regulate prescribed activities, as authorised under Part V of the *Environmental Protection Act 1986*.

Major resource projects

DEC has tracked and reported its performance in issuing major resource project approvals since quarter 1 2006. For major resource project approvals, DEC has set a target to issue 100 per cent of licence and works approval applications within a 60 working day timeframe.

The quarterly figures for major resource project works approval and licence applications are summarised in tables and figures 1 and 2. DEC continues to receive a high number of applications. Forty-six new works approval applications were submitted in quarter 3 2012–2013, the highest since quarter 4 2011–2012, and 35 works approvals were issued.

DEC granted 83 per cent of new works approval applications in quarter 3 2012–2013 within the target timeframe. This is down from 88 per cent in the last quarter. The average processing time for works approval applications remained at 49 days in quarter 3 2012–2013. For the six works approval applications which exceeded the target timeframe, the average processing time was 65 days.

Seven new licence applications were received in quarter 3 2012–2013 and nine licences were issued. DEC granted 89 per cent of new licence applications in quarter 3 2012–2013 within the target timeframe.

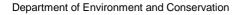
A summary of all major resource projects granted by DEC since quarter 1 2006 and the average time taken to grant applications is attached (see figures 3 and 4). The graphs show a number of approvals exceeded the target timeframe; however, DEC continues to approve applications on average within the 60 working day target timeframe.

DEC is well advanced in introducing further licensing reform in its Part V approvals process that should result in a streamlined and more timely approvals process and certainty of outcome. Reform initiatives include the REFIRE program and improvements to application processes.

Table 1 Major resource project works approvals

Quarter	Applications carried over from previous quarter	New applications submitted	Applications granted	Applications awaiting Part V action	Applications refused	Applications withdrawn	Applications open at end of quarter	Percentage of applications issued meeting target timeframe*	Average time to issue an application (working days)
Quarter 3 07/08	14	17	16	-	0	0	15	94%	36
Quarter 4 07/08	15	9	8	-	0	1	19	75%	49
Quarter 1 08/09	19	15	16	-	0	0	18	63%	65
Quarter 2 08/09	18	18	20	4	0	2	14	85%	60
Quarter 3 08/09	14	4	3	4	0	2	13	100%	49
Quarter 4 08/09	13	12	9	6	0	1	15	100%	54
Quarter 1 09/10	15	11	14	8	0	1	11	100%	55
Quarter 2 09/10	11	28	18	17	0	1	19	100%	49
Quarter 3 09/10	19	21	21	14	0	1	18	100%	38
Quarter 4 09/10	18	24	18	17	0	0	24	100%	43
Quarter 1 10/11	24	31	26	24	0	0	29	100%	45
Quarter 2 10/11	29	55	36	32	0	1	47	97%	45
Quarter 3 10/11	47	45	47	30	0	0	45	98%	37
Quarter 4 10/11	45	44	42	31	0	2	45	95%	40
Quarter 1 11/12	45	42	46	26	0	2	39	96%	43
Quarter 2 11/12	39	31	33	25	0	1	36	88%	48
Quarter 3 11/12	36	29	30	19	0	2	33	90%	51
Quarter 4 11/12	33	42	39	24	0	0	36	95%	47
Quarter 1 12/13	36	34	36	22	0	3	31	83%	52
Quarter 2 12/13	31	36	40	20	0	0	27	88%	49
Quarter 3 12/13	27	46	35	21	0	2	36	83%	49
*Target timeframe	e = 100% of ap	plications issue	d in 60 working	days					

Quarter	Applications carried over from previous quarter	New applications submitted	Applications granted	Applications awaiting Part V action	Applications refused	Applications withdrawn	Applications open at end of quarter	Percentage of applications issued meeting target timeframe*	Average time to issue an application (working days)
Quarter 3 07/08	4	6	4	-	0	1	5	75%	34
Quarter 4 07/08	5	8	3	-	0	0	10	100%	13
Quarter 1 08/09	10	3	6	-	0	1	6	83%	46
Quarter 2 08/09	6	15	4	-	0	2	15	75%	49
Quarter 3 08/09	15	3	6	0	0	2	10	83%	44
Quarter 4 08/09	10	4	5	3	0	0	9	60%	60
Quarter 1 09/10	9	4	1	2	0	2	10	100%	59
Quarter 2 09/10	10	4	4	2	0	3	7	100%	48
Quarter 3 09/10	7	11	9	5	0	2	7	100%	43
Quarter 4 09/10	7	6	3	2	0	0	10	100%	27
Quarter 1 10/11	10	6	5	4	0	0	10	100%	49
Quarter 2 10/11	10	8	8	12	0	1	9	100%	34
Quarter 3 10/11	9	3	3	4	0	0	9	100%	29
Quarter 4 10/11	9	6	4	4	0	0	11	100%	27
Quarter 1 11/12	11	7	6	5	0	0	12	83%	37
Quarter 2 11/12	12	9	4	4	0	0	17	50%	58
Quarter 3 11/12	17	2	8	0	0	1	10	88%	51
Quarter 4 11/12	10	10	4	4	0	0	16	100%	33
Quarter 1 12/13	16	15	10	11	0	2	19	70%	48
Quarter 2 12/13	19	16	14	7	0	0	21	86%	48
Quarter 3 12/13	21	7	9	4	0	0	19	89%	48
Target timeframe	= 100% of appl	ications issued	in 60 working da	ays					



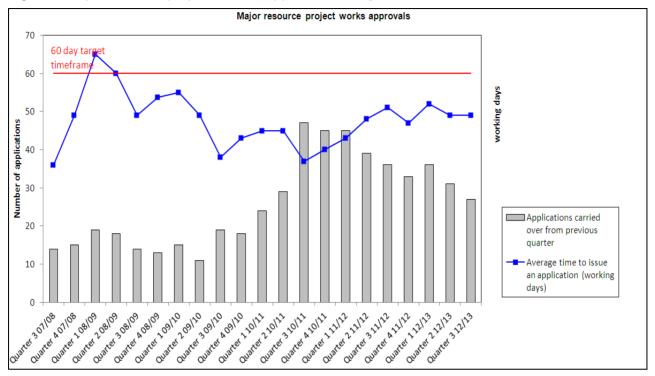
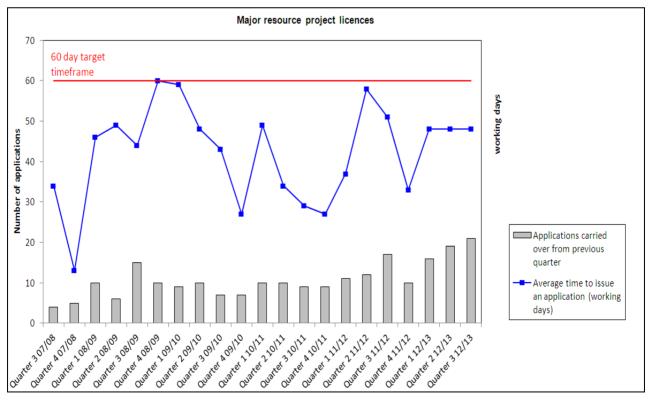


Figure 1 Major resource projects works approvals history

Figure 2 Major resource projects licence history



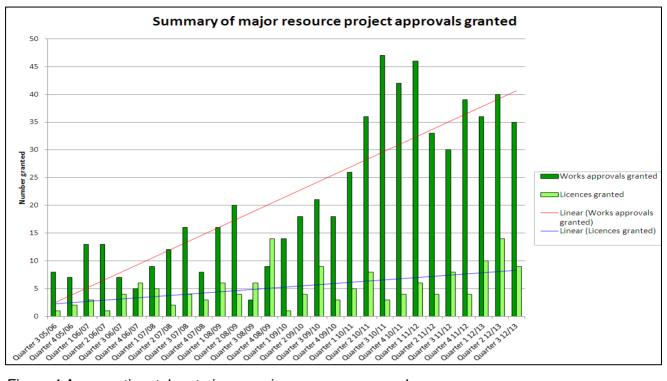
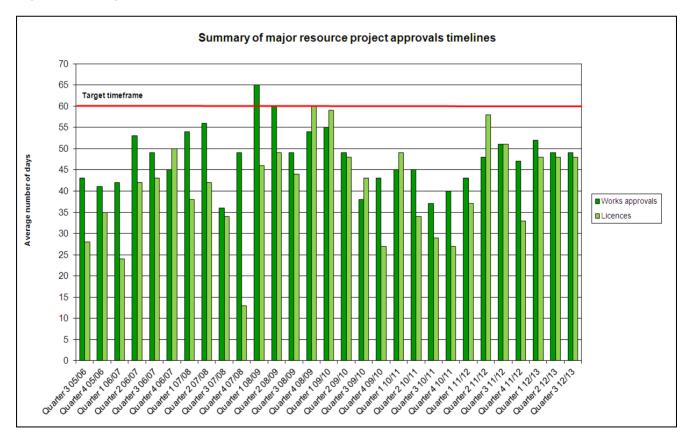


Figure 3 Major resource projects approvals granted by DEC since quarter 1 2006

Figure 4 Average time taken to issue major resource approvals



Other projects

For non-major resource project (other project) approvals, DEC has set a target to issue 80 per cent of licence and works approval applications within a 60 working day timeframe.

In January 2010, tracking mechanisms were put in place to regularly monitor the progress of applications to improve DEC's performance in meeting the target timeframe for all works approvals and licences. The number of other project works approval applications granted by DEC in quarter 3 2012–2013 remains high with 35 approvals being issued. This is the highest number of other project works approvals issued since quarter 4 2008–2009. DEC issued 54 per cent of these new works approvals within the target timeframe. The average processing time for other project works approval applications increased from 48 days in the last quarter to 61 days in quarter 3 2012–2013.

Ten other project licences were granted by DEC in quarter 3 2012–2013. Seventy-five per cent of other project licence applications were granted within the target timeframe in quarter 3 2012–2013. This is down from 85 per cent in the previous quarter. The average processing time for new licence applications in quarter 3 2012–2013 was 53 days.

The quarterly figures for other project works approval and licence applications are summarised in tables 3 and 4 and figures 5 and 6.

Quarter	Applications carried over from previous quarter	New applications submitted	Applications granted	Applications awaiting Part V action	Applications refused	Applications withdrawn	Applications open at end of quarter	Percentage of applications issued meeting target timeframe*	Average time to issue an application (working days)	
Quarter 4 08/09	6	15	10	U	U	0	11	40%	131	
Quarter 1 09/10	11	11	11	U	U	1	10	56%	75	
Quarter 2 09/10	10	11	16	U	U	0	14	25%	93	
Quarter 3 09/10	14	24	11	19	1	1	25	64%	58	
Quarter 4 09/10	25	29	25	18	0	3	26	88%	49	
Quarter 1 10/11	26	17	20	11	0	2	21	96%	40	
Quarter 2 10/11	21	33	27	17	0	1	26	93%	40	
Quarter 3 10/11	26	17	19	12	0	1	23	89%	36	
Quarter 4 10/11	23	19	16	16	0	0	26	81%	45	
Quarter 1 11/12	26	37	26	20	0	0	37	77%	45	
Quarter 2 11/12	37	20	17	22	0	4	36	82%	56	
Quarter 3 11/12	36	13	23	12	0	1	25	44%	70	
Quarter 4 11/12	25	19	20	11	0	0	24	50%	64	
Quarter 1 12/13	24	18	17	11	0	0	25	64%	71	
Quarter 2 12/13	25	31	15 [#]	24 [#]	0	1	40 [#]	80% [#]	47#	
Quarter 3 12/13	40	29	35	17	0	2	32	54%	61	
*Target timefram	*Target timeframe = 80% of applications issued in 60 working days									
U = data not avai	U = data not available									
# The numbers have been correct as one works approval was erroneously counted as being issued										

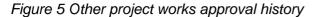
Table 3 Other project works approvals

Table 4 Other project licences

Quarter	Applications carried over from previous quarter	New applicati ons submitte d	Applications granted	Applications awaiting Part V action	Applications refused	Applications withdrawn	Applications open at end of quarter	Percentage of applications issued meeting target timeframe*	Average time to issue an application (working days)
Quarter 4 08/09	26	15	15	U	U	0	26	75%	44
Quarter 1 09/10	26	9	10	U	U	0	25	63%	110
Quarter 2 09/10	25	8	9	U	U	0	17	22%	154
Quarter 3 09/10	9	15	5	11	0	1	18	80%	47
Quarter 4 09/10	18	8	8	3	0	4	14	63%	84
Quarter 1 10/11	14	10	9	4	0	0	15	83%	57
Quarter 2 10/11	15	19	5	14	1	1	27	100%	43
Quarter 3 10/11	27	12	9	28	0	2	28	89%	40
Quarter 4 10/11	28	14	8	13	0	4	30	87%	46
Quarter 1 11/12	30	12	13	5	0	0	29	85%	49
Quarter 2 11/12	29	7	10	6	0	0	26	60%	74
Quarter 3 11/12	26	14	11	11	0	5	24	64%	52
Quarter 4 11/12	24	10	17	6	0	1	16	41%	70
Quarter 1 12/13	16	11#	9	10	0	0	18 [#]	77%	40
Quarter 2 12/13	18	17	13	12	0	1	21	85%	46
Quarter 3 12/13	21	11	10	7	0	1	21	75%	53
*Target timeframe	= 80% of applica	ations issued	in 60 working	days	•	•	•	•	

#Figure correction, one major resource project licence application was previously included in the other project licences statistics in error. This has not affected the major resource project licences data.

U = data not available



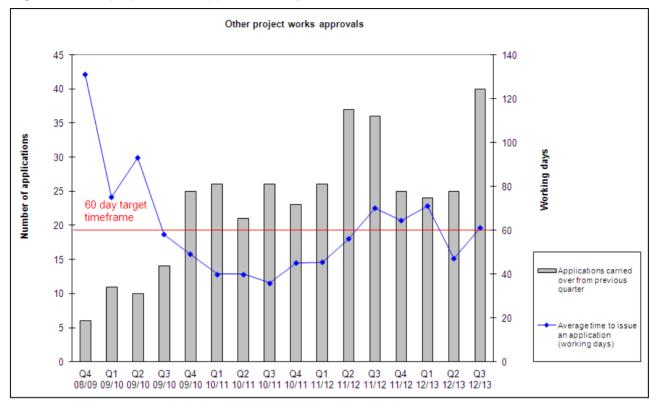
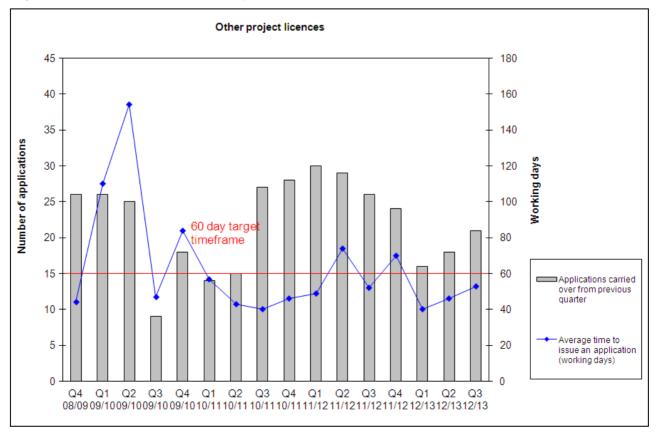


Figure 6 Other project licence history



Controlled waste regulation

DEC tracks the assessment and issuing of new Controlled Waste Carrier, vehicle and driver licence applications. The number of new licence applications issued by DEC since quarter 3 2009–2010 is shown in the graph below.

DEC has set a target to issue 90 per cent of all new licence applications within a 30 working day timeframe.

The trend set in earlier periods has continued with the third quarter of 2012–2013 seeing 100 per cent of the 165 applications being completed within the targeted timeframe of 30 working days.

