



30 November 2020 meeting

The third meeting of the Western Australian Advocacy for Consumers of Energy (WA ACE) Forum was held on 30 November 2020. The following matters were discussed.

Energy Transformation Strategy

Members were introduced to the Energy Transformation Strategy and the associated measures that the State Government is undertaking to ensure secure, reliable, affordable and cleaner energy for Western Australia. Members noted that measures could be taken to increase battery uptake, increase the speed of the renewable transition and improve engagement for determining reliability or resilience outcomes.

COVID-19 response and the \$600 Western Australian Government Household Electricity Credit (HEC)

Members welcomed the \$600 HEC and were provided with details of the process for non-Synergy or Horizon Power customer to access the \$600 HEC. Members noted the potential to utilise the Hardship Utilities Grants Scheme to supplement existing measures to prevent severe hardship before it starts.

Members also noted the growing anxiety over a potential second COVID-19 wave and the pressures on regional electricity supplies given higher off-season demand.

Access Arrangements

Members were introduced to the access arrangement concept and process. Members will be provided with a program of anticipated consultation stages to enable greater engagement with their membership on topics related to Western Power's upcoming access arrangement.

The Energy Charter

Members were introduced to the Energy Charter to enable their ongoing contribution to the initiative. This included discussion of Horizon Power's membership and commitment to be a customer-centric energy provider.

WA ACE Program

Members were provided an update on the recipients of the WA ACE Grants and provided feedback on the content of the 'Introduction to the WA energy sector' training package.

Making submissions

Members provided initial agreement for the WA ACE Forum to seek to make submissions to public consultations and agreed to confirm details for submission development out of session.

About the WA ACE Forum

The WA ACE Forum brings to together consumer representative bodies from across Western Australia to provide consumer insights to the energy sector, supporting informed, valuable contributions to the energy debate in Western Australia. The WA ACE Forum meets five times a year.

The WA ACE Forum is not a decision-making body, nor is it required to form consensus. Accordingly, this Communique does not reflect the views of Energy Policy WA or any particular member organisation, rather it seeks to share the key areas of discussion by the Forum.

For more information contact:

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