

# Contractor Profile – CUAICTS2021

## Cisco Systems

Cisco Systems Pty Ltd

ACN: 050 332 940

ABN: 52 050 332 940

## Categories

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## Contact information

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**Hours:** 8.00am to 5.00pm Monday to Friday

## About us

Cisco Systems is a multinational information technology company with a strong local WA presence. Drawing on over 30 years in the information technology sector, Cisco provides a range of specialist services designed to ensure customer success through end-to-end solutions of hardware, software, research, financing and cutting-edge technology.

Cisco solutions can be found in every industry vertical and in every arena of government. This breadth of coverage provides a key differentiator allowing Cisco to be a leader in the IT field. Cisco Systems can help you:

- Increase efficiency and innovate across your organisation with an end-to-end ICT architectural approach, inclusive of performance and user experience analytics as a valuable input to continual service improvement.
- Reduce risk by assessing compliance needs up front and implementing a holistic security strategy.
- Stay flexible and support innovation by designing and deploying the best solution to fit your long-term needs.
- Build a business case and roadmap for realising the potential of your IT investment.
- Provide Customer Success Services to ensure adoption and benefits realisation.
- Via inviting agencies to directly engage with Innovation Central Perth (Cisco's industry and research collaboration centre located at Curtin University), agencies can advance their digital transformation through an open innovation ecosystem.

## Skills, experience and services

Cisco professional services offer a suite of offerings across the ICT and digital asset lifecycle.

These extend from consulting services, which assist organisations in planning their future state IT, and advanced services, which provide plan, design and implementation validation services for IT project delivery.

Our Performance IT model for ICT transformation enables your organisation to cost-effectively align its infrastructure with multi-cloud realities and our process is proven to ensure that any required investments pay for themselves.

Cisco has provided visionary consulting arrangements with the Australian Federal Department of Defense and has provided technical expertise in some of the largest communications infrastructure projects in Australia such as the National Broadband Network. Cisco is also the technology advisory partner of choice for some of the largest in the WA mining sector such as BHP, Woodside, FMG, RIO Tinto and Chevron, as well as most of the largest financial services institutions in Australia and New Zealand.

## Industry partners or affiliations

Cisco Systems is also a member of the following bodies:

- Australian Information Industry Association (AIIA)
- Committee for Economic Development of Australia (CEDA)
- Australian Israel Chamber of Commerce (AICC)
- National Energy Resources Australia (NERA)
- Business Council of Australia – Ken Boal (VP of Cisco Systems ANZ) is the Chair of the Cyber Security working group.

## Industry certifications and/or qualifications

Description	Level/Type	Acquired since
ISO 9001	9001:2015	02/2018
TL 9000	9000:2016	02/2018
ISO 27001	IEC 27001:2013	10/2019
ISO 14001	14001:2015	01/2020

## Major clients

BHP, Woodside, Rio Tinto, FMG, Bankwest, WaterCorp, UWA, Murdoch University, Curtin University, ECU, WA Government.

## Delivery point

All of State