



Government of Western Australia
Energy Policy WA

Household Energy Efficiency Scheme

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Working together for a
brighter energy future.

AGENDA

01.
**Introductions
& opening
remarks**

02.
**Program
overview**

03.
**Important
role of NGOs**

04.
**Timeframe &
next steps**

05.
**Questions &
answers**

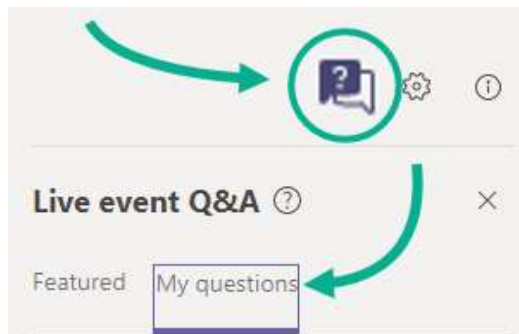
Crowdsourcing questions from the audience



To maximise our Q&A session,
we are making it easier for attendees to decide
which questions you would most like answered

Please note that questions will be moderated and reviewed by Energy Policy WA

Asking a question



Ask a question

☐ Ask anonymously



Don't forget to vote by hitting
the thumbs up button for your
favourite questions!

Acknowledgement of Country and Opening Remarks

Kate Ryan, Coordinator of Energy

Why are we here today?

01.

Introductions
& opening
remarks

02.

Program
overview

03.

Important
role of NGOs

04.

Timeframe &
next steps

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Questions &
Answers

Today we will:

- provide **information** about the program design and delivery of the Household Energy Efficiency Scheme;
- introduce the **important role of non-government organisations** (NGOs) in **delivering** program **services**; and
- provide information on **next steps for NGOs** interested in providing:
 - input on program design; or
 - services to the program.

What is the Household Energy Efficiency Scheme?



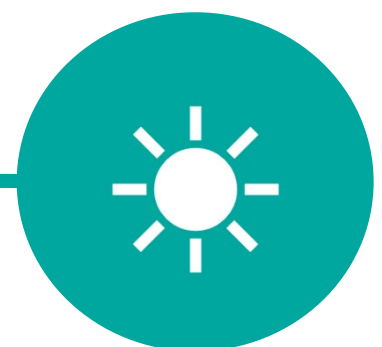
Improving household **energy efficiency** to **reduce bills**



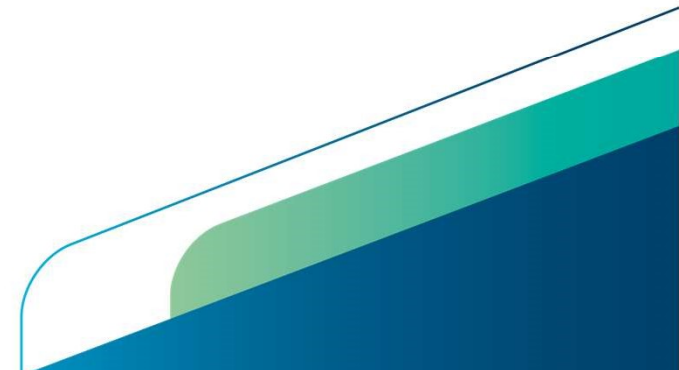
Supporting **10,000 households** who are experiencing **hardship** over **4 years**



Delivered in **partnership** between Government, Retailers and NGOs



Commitment under the **Western Australian Climate Policy**



What are the **drivers**?

For those experiencing hardship, energy costs are often a greater % of disposable income



COVID-19 has increased pressures on households

It complements an existing hardship strategy



Short to medium term relief does not address underlying drivers of energy hardship

Energy efficiency as a **hardship response**

Why?

Reducing household energy costs over the long term will help build resilience by providing long term cost of living relief and help to prevent households falling into further hardship.

How?

The program aims to reduce household energy costs by identifying and supporting the implementation of energy saving opportunities, and improving household energy literacy.

Through working with NGOs and complementing existing services, this program may be able to help households that are not reached by existing support.

Where does this fit in?

It is anticipated that the program will complement existing services such as:

- Commonwealth supported No Interest Loan Scheme (NILS)
- Financial counselling services
- Hardship Utility Grants Scheme (HUGS)
- Existing NGO programs
- Existing retailer hardship services

What do we want to **achieve**?



What it might involve:

Delivery will be led through a **partnership** between **Synergy, Horizon Power** and **NGOs**

In-home energy efficiency assessment



Basic kit of low cost energy efficient items



- Draught stoppers
- Shower timer
- Night light
- Fridge magnet/fact sheets

Tailored education on how to improve energy efficiency



Additional upgrades may be offered **where appropriate**



- LED lightbulbs
- Fridge replacement
- Showerhead

Underlying principles

What are the **core parameters**?

1

Equitable Access

Available state-wide, to tenants and home owners

2

Electricity usage

Focused on electrical energy efficiency measures that do not alter the building fabric

3

Partnership

Leverage existing capabilities, relationships and services of electricity retailers, NGOs and other government programs

4

Scalable

To reach more households and able to expand

5

Learning by doing

Beginning with pilots before scaling up

6

Demonstrate Results

Effective monitoring and evaluation



Important role of NGOs

Assist with participant selection

Using **existing relationships and experience** with households facing hardship and **working in partnership** with Synergy and Horizon Power to **identify households**

Flexibility in approach

Some **flexibility** is expected **between different NGOs**, depending on **current service offerings, delivery structures and capacity**



We are **seeking feedback** on **existing capability** in this area and where **capacity must be developed**

NGOs
have a **key**
role in
Program
delivery

Service provision

NGOs could **deliver the in-situ services** – assessment, kit and advice - themselves, or in **partnership** with **service providers**



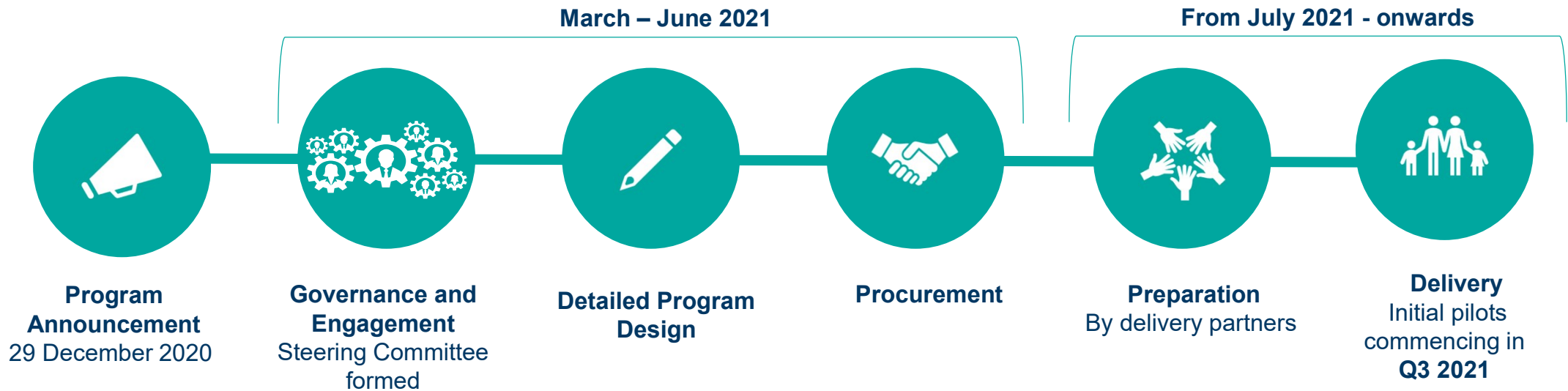
We are **seeking input** on how you think the specialised in situ **services** can **best be delivered**

Scheme oversight

WACOSS will participate in the **Steering Committee** that oversees the Program



When will this be delivered?



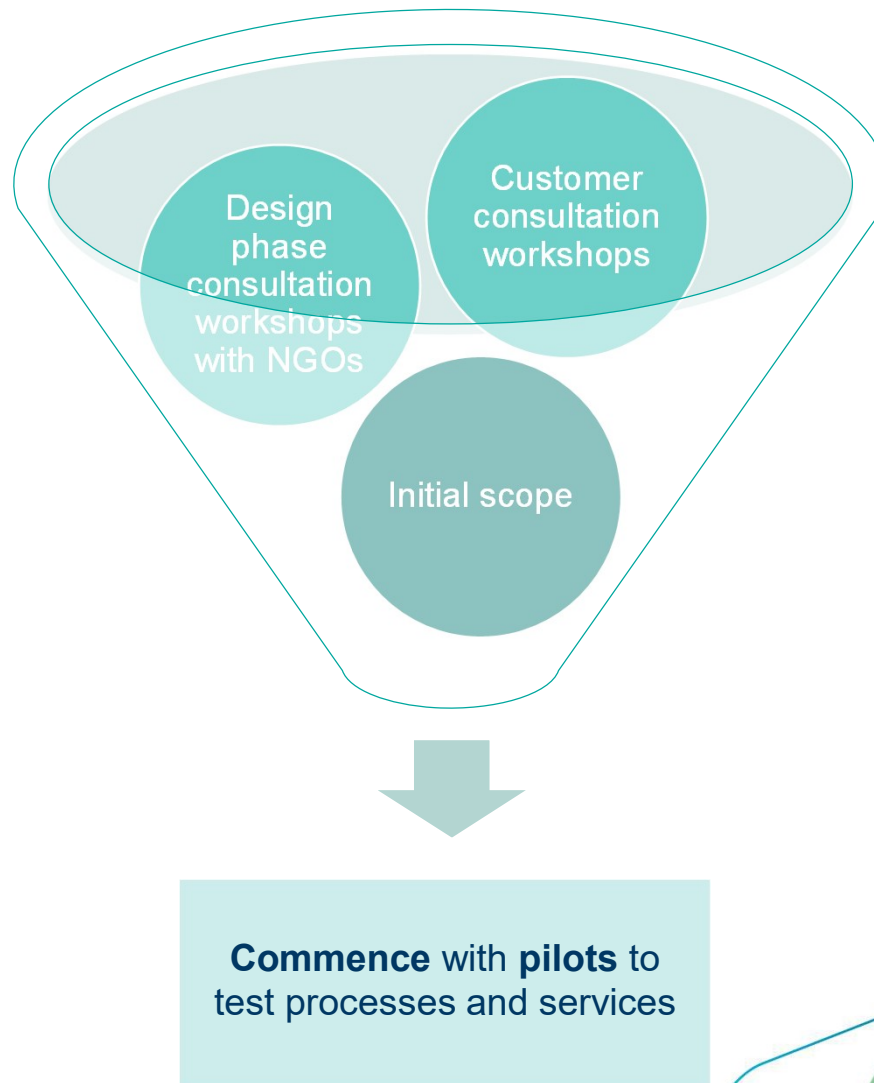
The short time frame is expected to be challenging.

Program design

Planning and design is being **led by Energy Policy WA** and completed in **partnership** with Synergy, Horizon Power, and WACOSS



We expect consultation workshops to take place in **May 2021**



Working together for a **brighter** energy future.

How can you **participate**?



Survey Responses

Help us understand potential capacity and capability



Workshops

Detailed consultation on program design and viability



Talk to WACOSS

Representing the interests of the sector in program design and oversight



Procurement

Experience delivering energy specific programs is not a critical selection requirement

Key questions for early consultation



1

Assessment

How can we deliver this service most effectively?

2

Kit

What items or upgrades would benefit households best?

3

Education and Advice

What methods or components would support the best outcomes?

4

Capability

What existing capability is in this area and where must capacity be developed? Where could pilots commence first?

5

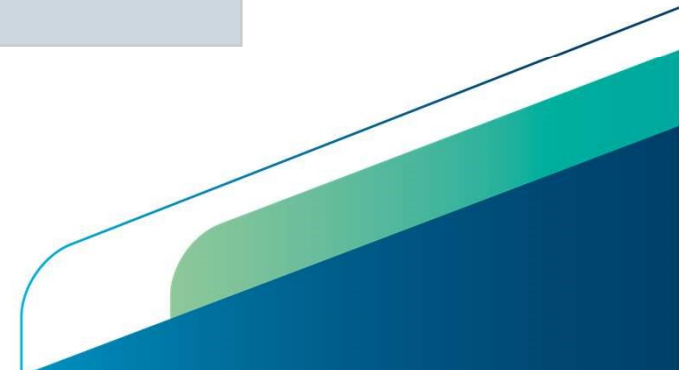
NGO Role

What are the desired roles and delivery structure? How might procurement work best?

6

Evaluation

What data can we capture to demonstrate results, and how might this best be done?



What are the **next steps**?



Join our mailing list

If you haven't already, register online. We will send a link after this session.



Survey

By next week, the survey and today's presentation will be sent to all those who are registered.



Workshops

We expect the workshops to take place in May 2021



If you have further queries, you can contact the project team at hees@energy.wa.gov.au.

Questions and answers



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The background features a series of overlapping, semi-transparent geometric shapes in various shades of blue and teal. These shapes create a layered, modern aesthetic. The text is positioned in the lower-left corner, set against a teal background.

*We're working for
Western Australia.*