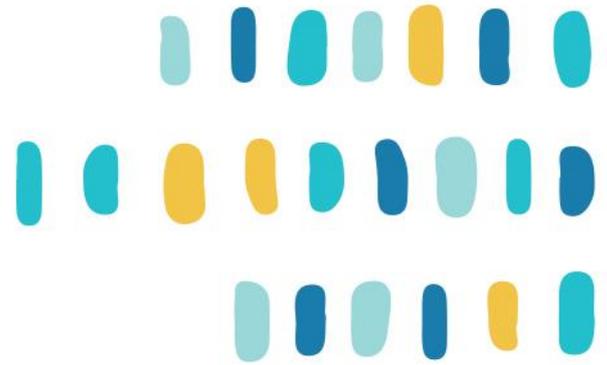




Government of **Western Australia**  
Department of **Communities**



# Establishing an office of disability

## Report

October 2020

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## Executive Summary

The past few years have seen considerable change within the disability sector. The Department of Communities has decided to establish an office of disability to ensure that people with disability, their families and carers continue to receive high quality services and supports within Western Australia.

An engagement process was undertaken throughout the State from 1 July 2020 and a qualitative research methodology used to evaluate the findings. This document includes the findings and will inform the establishment of a new office focussing on people with disability and the disability sector.

## Background

WA State Government's machinery of government reforms resulted in the roles and responsibilities of the Disability Services Commission being integrated into the new Department of Communities as of 1 July 2017.

The Disability Services division (Disability Services) was created as a temporary division to continue supporting people eligible for the NDIS who are connected to State specialist disability services to transition to the Commonwealth administered NDIS and to administer statutory functions under the Disability Services Act 1993 and other legacy services and supports.

In 2019, Mr Ian Rennie undertook an external review of Communities. This complemented Communities' Agency Capability Review, which is seeking to reform the agency's capability to better deliver frontline services by improving Communities outward focus, enhancing our systems and processes and strengthening our people. The Rennie report identified the need for three centres of excellence, one of which should focus on disability.

On 1 July 2020, the majority of functions sitting under the Disability Services division of Communities formally transitioned into other Communities divisions, and work commenced to establish an office of disability.

The establishment of an office of disability is intended to provide strategic leadership, advice and advocacy to influence, transform and enable government and community to create a more inclusive and equitable society where people with disability can exercise their rights as members of the Western Australian community.

The Western Australian (WA) disability landscape is changing rapidly and there is a need for the State Government to adapt and evolve its role to meet this emerging environment so that it can continue its proud history of fostering positive outcomes for the 411,500 people living with disability in the State.

An office of disability's intent is to coordinate and advance strategic disability reforms to maximise the benefit for people with disability, families, carers, the disability sector and the WA Government. The office will also provide strategic disability leadership and expertise that will be embedded and dispersed across Communities, WA Government and the disability sector.

From July to September 2020, engagement began to inform the role, functions and name for an office of disability.

It is intended that the new office of disability be established in December 2020.

## Underlying drivers of change

### Focus on people with disability

The proposed office will strive to improve the wellbeing of the 411,500 people with disability in WA. It will be uncompromising in its commitment to upholding the human rights of people with disability. It will build on the strength of existing partnerships and foster new relationships required to embed best practice, culturally appropriate services and sector-wide continuous improvement to ensure an inclusive and accessible WA.

### NDIS rollout in WA

The bilateral agreement between the Commonwealth and WA for the transition to a National Disability Insurance Scheme (NDIS) in WA commenced 1 July 2017. This agreement began with the intake of participants from the National Disability Insurance Agency (NDIA) and WA NDIS trials, as well as the geographic areas of Kimberley-Pilbara and parts of the Lower South West and South Metro regions. The transition of the remaining state clients then followed, commencing on 1 July 2018.

The scheme is scheduled to be fully rolled out by 30 June 2023. This will necessitate the negotiation of the full-scheme NDIS bilateral agreement.

WA has deferred the transition of quality and safeguarding functions to the NDIS Quality and Safeguards Commission until 1 December 2020. It was originally intended to be 1 July 2020.

The WA Government recognises that people with disability may be more vulnerable during this challenging period of COVID-19 response and recovery. The delay is designed to enable service providers to focus on supporting clients at this time.

The WA Government will maintain existing quality and safeguarding arrangements until the transition occurs.

The Health and Disability Service Complaints Office (HaDSCO) continues to be available to people with disability, their family and carers who wish to raise concerns and lodge complaints about NDIS services and/or State-funded disability services.

### Integration into Communities

The Disability Services temporary division ceased on 30 June 2020.

Reforms at both the national and state level continue to have a significant impact on the role of the WA Government in its administration of disability services. An independent review (Functional Review) of disability services was undertaken and will inform State disability responsibilities moving forward.

## **Royal Commission**

The Disability Royal Commission into Violence, Abuse, Neglect, and Exploitation of People with Disability is giving people with disability, their families and other stakeholders the opportunity to have their voice heard and experiences told.

It is highly likely the inquiry will seek information from Communities, related to current and historic disability service provision and oversight. Given the inquiry's broad scope, it may also seek information related to housing and child protection policy and service delivery.

## **National and State Disability Strategy**

The State Disability Strategy and a new National Disability Strategy are driving an ambitious agenda to create a more inclusive society that enables Australians with disability to exercise their full citizenship right.

## **COVID-19 pandemic**

The COVID-19 pandemic has disproportionately impacted people with disability, their families and carers and transformed the way we conduct our business. The Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability received evidence that people with disability have faced barriers in accessing quality health care during the pandemic, including inaccessible communication, clinics and testing, and triage protocols that discriminate against people with disability.

## Methodology

In June 2020, Communities initiated the establishment of an office of disability.

The target audience was defined as:

External:

- People with disability, their families and carers
- Disability Services Commission's Board
- Ministerial Advisory Council on Disability
- Representative and advocacy groups, including People With disability WA (PWdWA), Developmental Disability WA, Western Australian Association for Mental Health, Ethnic Disability Advocacy Centre, and First Nations Disability Network.
- Community and Public Sector Union/Civil Service Association, United Voice and Health Services Union WA
- Disability Services Organisations
- Peak bodies in disability services sector, including National Disability Services (NDS) and WA Individualised Services (WAiS)
- Other State Government Agencies
- Aboriginal Cultural Council, ACCOs and Aboriginal Medical Services
- National Disability Insurance Agency (WA)
- National Quality and Safeguards Commission
- Industry bodies
- Local governments

Internal:

- Minister for Disability Services
- Director General and Communities Leadership Team
- Communities' staff, particularly the disability workforce
- Relevant Communities' divisions, including Community Services, Aboriginal Outcomes, Chief People Officer, Chief Financial Officer and Governance, Integrity and Reform
- Committees attached to disability reform projects

Face to face engagement with this broad group of stakeholders, together with the release of a discussion paper, in accessible formats and easy read, social media and traditional paid advertising were implemented to reach the target audience.

The team of three undertaking the engagement entered this process without any preconceived ideas of what roles and functions an office should, would or could undertake.

Fifty-nine (59) engagement sessions took place between 27 July 2020 and 10 September 2020. These included community forums across Western Australia, from Albany to Derby, together with interviews with key stakeholders either one to one or in groups. A list of sessions conducted is in the attachments.

A total of 358 people were engaged in face to face forums. A further fifty-six (56) written responses were received.

From the engagement sessions and written feedback, 2,383 individual comments or pieces of data were analysed. The comments were entered into an excel spreadsheet and coded against one of these twenty-one (21) themes by the individual reviewers:

- Access and inclusion
- Accountability
- Advocacy – individual and systemic
- Authority
- Community engagement
- Cultural lens
- Education & training
- Employment
- Information
- Intersectionality
- Local relevance
- Misc.
- Name
- Navigation
- NDIS
- Oversight
- Quality & safeguarding
- Sector
- Stewardship
- Support functions
- Workforce

Definitions of these themes can be found in the attachments.

Each of the three people in the team allocated the data to the themes and discussion took place when there was misalignment of comments placed against themes. The final table was agreed to by all three members.

## Engagement findings

Every theme had comments attributed to it, with the statistics as follows:

<b>Theme</b>	<b>Number of comments</b>
• Access and inclusion	242
• Accountability	123
• Advocacy – individual and systemic	160
• Authority	168
• Community engagement	50
• Cultural lens	27
• Education & training	21
• Employment	42
• Information	26
• Intersectionality	198
• Local relevance	193
• Misc.	102
• Name	5
• Navigation	197
• NDIS	11
• Oversight	290
• Quality & safeguarding	95
• Sector	8
• Stewardship	379
• Support functions	7
• Workforce	39
<b>TOTAL COMMENTS</b>	<b>2,383</b>

The NDIS was mentioned more than 11 times and was coded by the subject that closely aligned with one of the themes. The NDIS was the most widely commented upon theme.

There were many comments made throughout the engagement sessions to thank the team for being available in the many locations, as well as virtually and for being genuinely open to listening.

## Proposed role and functions

The thematic analysis demonstrated strong support for certain themes, thus these are the ones that it is proposed an office should focus on, at least in its early stages.

### **Access and inclusion to drive the removal or reduction of barriers to participation in the activities and functions of a community.**

“The office should have responsibility for embedding access and inclusion principles in the WA community with a mandate to ensure standards improve, especially in local and State government. Quite simply, we need to raise the bar”. (service provider)

“Please help us to know our rights and how to execute them”. (person with lived experience)

“We want an office that has a mandate to ensure government services lead disability inclusion’. (service provider)

“To ever assume that one type of disability could speak for another is extremely foolish”. (person with lived experience)

“Collaborate with the sector to produce new leaders that are driven by passion to partner with people with disabilities and their families to achieve a good life”. (service provider)

### **Stewardship of services to ensure the availability of services, especially in regional areas and thin markets (those with few services).**

“There is a critical need for the office to play an essential stewardship role in an otherwise very transactional NDIS system where some of the most vulnerable people and families can feel adrift. The office should monitor the experience of rural and remote Australians and maintain a watching brief on potential thin markets”. (service provider)

“The office should have carriage of maximising the benefits of the NDIS in WA through a strong and robust State Government stewardship to deliver on the State’s considerable investment of \$1.4bn in the NDIS by 2023”. (peak body)

“I see this office has having a key role in providing information and advocacy for WA disability providers to adapt their business not just to the NDIS, but other service delivery needs of Communities. I would like to see this office providing an independent advocacy centre that looks at a higher level, strategic approach specific to WA’s needs”. (person with lived experience)

“One of the key roles of the office will be to engage with all stakeholders to ensure the office has knowledge of services that people want and need. Western Australia has been at the cutting edge of service design over many decades and there is a danger of this being lost in the NDIS operating framework. A significant responsibility is to facilitate innovative service design and to create a bridge between innovation and what is permissible within the NDIS framework”. (service provider)

“The NDIS has no systems or mechanisms to manage crisis situations. We experienced this during the pandemic, but we also see it on an ongoing basis with the crises experienced by families as a part of everyday life”. (service provider)

“Under NDIS and WA Quality and Safeguards Commission there is no system in place to manage the reports of abuse and neglect of people with disability outside funded service provision. Our reporting database contains information about the vulnerability of people with disability in our communities that is not captured in any other existing database in Australia”. (Communities staff member)

“The office has a critical role to play in the development of contemporary practices (for which WA is widely acknowledged) to influence the NDIS. Some innovative approaches developed under the State are at risk due to lack of historical knowledge and expertise within the NDIS”. (service provider)

### **Oversight of making sure that systems and processes within the disability sector are working efficiently.**

“We are firm of the view that this office will need to be a fit-for-purpose and well-resourced specialist agency supporting the Minister for Disability Services underpinned by strong stakeholder engagement structures”. (peak body)

“There will need to be a clear delineation of the office’s role compared to other State or Federal department. The office will need to tailor its approach depending on the stakeholders it is partnering with. In this context the office should truly engage with providers – we want to be heard, not just managed”. (service provider)

“The office must have oversight of and monitor the State Disability Strategy including performance of the State/Federal bilateral agreement and impact of NDIS on WA”. (advocate)

“The office should have strong oversight to ensure the benefit of the State Government’s investment in NDIS delivers as envisaged for the citizens of WA”. (service provider)

“Office must represent people it serves and be people-centred not a faceless entity”. (person with lived experience)

“To be effective, the office should report directly to the Minister as well as the Director General”. (service provider)

“The office is best placed to provide systemic leadership and specific support to deliver in the actions of State Disability Strategy. It should lead the overall coordination of the Strategy and its Action Plan across Government”. (peak body)

**Intersectionality** to work through the interconnected framework of Government agencies and ensure disability is considered by all.

“This is a real opportunity for better collaboration between critical departments for those living with a disability”. (service provider)

“Get on committees in other departments, make it mandatory that a person with a disability or an advocate from the new office of disability is consulted on any decision that could impact those with a disability”. (person with lived experience)

“A critical function of the office should be to ensure mechanisms are in place to facilitate access of people with disability to mainstream State-based services eg housing, health needs etc. There are many cases currently where people with disability are being sent “from pillar to post” on issues more appropriately resolved at a State-Commonwealth level”. (service provider)

“The office will need to interact and link up with other key State government agencies, strategies, plans and reforms that will support the State Disability Strategy”. (peak body)

“We believe the office should have responsibility for ensuring initiatives and services are co-ordinated with Federal government and not duplicated”. (service provider)

“Ensuring a holistic view of strategies and services for WA is vital”. (service provider)

**Authority and accountability** for making decisions and having the power, or right to do so.

“The office and the Minister should use its position to represent the sector on current and long-term issues”. (advocate)

“Independence as well as powers to investigate and drive improvement should be foundational to establishment of an office. We strongly advise that everything possible is done to maintain disability as a senior State Government portfolio during this period of change and beyond”. (member of a Board)

“The office must be well resourced and highly skilled. People with disability will not thank you for anything less”. (service provider)

“There is a temptation to assume that by appointing a person with a disability as a CEO, senior staff member, or Board member, the voice of disability is heard. Not so. Staff and particularly the CEO need to have broad based managerial skills, high level qualifications in both business and human services, have had experience in a disability sector and most importantly, understand the need to seek input from people with disability”. (person with lived experience)

“We believe the independence of the office will be critical to its ability to advocate and influence within government and it therefore should have a more direct reporting line to the Director General or Minister for Disability Services”. (service provider)

“The most senior role should be a senior executive with sound operational, policy, management and engagement experience. It should be someone who is seen as a leader with extensive management skills. Anything less will seriously undermine the seriousness of this office. It should not be a figurehead”. (service provider)

“The office should have the authority to work with government departments and service providers to establish and monitor performance targets across the disability sector”. (member of a Board)

### **Navigation of the systems, including the NDIS to ensure clear information and assistance to access is available to those needing it.**

“We do not want to see a new layer of bureaucracy created for providers to navigate”. (service provider)

“We want an office that helps all stakeholders navigate the myriad of issues facing people living with disability”. (service provider)

“The loss of local coordination from a State perspective has left a gap in the system and it is hard to navigate – we need a coordination point”. (person with lived experience)

“The introduction of the NDIS has left a gap in holistic planning support for people with disability. The mini sectors created by the categories within the funding streams in NDIS plans has resulted in a lack of ongoing, overall life planning for people with disability. The office of disability has the potential to fill this gap”. (service provider)

### **Local relevance in relation to the needs, requirements and services of different cultures and geographical locations.**

“The office should have satellite branches in regional and remote areas and/or provide outreach services”. (member of a Board)

“Sustained work needs to be planned to ensure NDIS understands the landscape of Western Australia and its operational implications”. (service provider)

“The office should support capacity building of the sector as well as advocating on WA’s regional conditions. The one metropolitan size fits all doesn’t work for WA’s regional and remote areas and there needs to be exploration of an alternative service provision model”. (service provider)

“The office can play an important role to deliver a more joined-up approach, in particular the co-location of services in regional and remote parts of the State. The inaccessibility of fully funded NDIS supports in many regional and remote parts of WA directly affects the choice and control of people with disability”. (peak body)

You need to have local awareness. Not all people with disability have access to postal addresses, emails or telephone. There needs to be a diverse way of reaching people with disability”. (person with lived experience)

### **Employment and workforce in relation to the employment of people with disability and the disability sector workforce.**

“The office needs to be diverse in its own recruitment processes, as those within the office need to represent the community they serve. People with disability across all spectrums of disability should be appropriately represented across all levels of the office”. (service provider)

“Be very specific in your employment goals. Only those with disabilities know what it is like to live with a disability. In your selection strategies identify the major types of disabilities in WA and ensure that your workforce is representative of this, including at the executive level”. (person with lived experience)

“The office should be staffed by highly skilled, knowledgeable and empathetic fulltime middle management to senior personnel who meets or exceeds the State Government target for employment of people with a disability”. (member of a Board)

“COVID-19 has highlighted the vulnerability of this workforce: feminised, casual, low pay, poor training, lacking professional development, undervalued. This does not reflect the values of a just and civil society”. (service provider)

The office should be involved with workforce development and strengthening and have a role in safeguarding and burn-out prevention”. (peak body)

### **Advocacy at both the individual and systemic level, with strong support of the sustainability and capacity of the disability advocacy sector.**

“The office should advocate internally (within Department of Communities) for equity across children, housing, disability”. (peak body)

“Please advocate for flexibility in individualised planning model. It is not culturally appropriate in aboriginal communities.” (Aboriginal elder)

“While Department of Justice is attempting to ensure connections are established, prisons have very limited resources to do so and there remain people in the prison system whose eligibility for services remains unidentified. Without appropriate supports in place on release individuals exiting the justice system are highly likely to reoffend and quickly return to prison”. (service provider)

“Don’t speak FOR us, amplify OUR voices”. (person with lived experience)

## Options for a name

“We use euphemisms for disability; it’s what we do to people with disability that is wrong, not the word.” (person with disability)

“Be brave – get rid of disability; office of inclusiveness.” (service provider)

“My disability is with me from when I wake up until I go to sleep – it is just me and I don’t have a problem with the name disability.” (advocate)

“The word office connotes purely an administrative service – it needs to have more respect.” (peak body)

“It must contain the word disability – that’s how you Google for anything in the sector.” (youth with disability)

No specific names were identified, although it was felt it should be easily identifiable and easy to find.

People with disability strongly recommended that the word disability be used, whereas others felt the name should focus on inclusion.

It is suggested that **DisabilityInclusion** or **DisabilityInclusion WA** is a suitable name.

## Considerations arising

### Expectation management

In 1985, the Authority for the Intellectually Handicapped Persons Act 1985 was introduced.

Subsequent reforms, including the establishment of the Authority for Intellectually Handicapped Persons in 1986, the establishment of the Bureau for Disability Services in 1991, and the proclamation of the WA Disability Services Act 1993, have played a significant role in advancing the rights, responsibility, dignity, development and community participation of people with disability in Western Australia. These outcomes align with the State Government's priority to improve social and economic inclusion for people with disability.

Although change has been an ongoing theme in the disability sector since 1985, perhaps the greatest change has occurred over the past couple of years.

It is widely acknowledged that WA has led Australia in the delivery of services to people with disability over the past 35 years, therefore expectations of an office of disability are high and its role will need to be carefully and clearly articulated and managed.

“The history and heritage of the past DSC and its various iterations is an important dynamic resource foundation for the present and future.” (service provider)

“The disability sector has greatly valued the former Disability Services Commission's past support in assisting disability services to increase their capability and ability to successfully operate across multiple service systems including the NDIS. These organisations have indicated they would like to see the new office continue to assist organisations to adapt their operations and service delivery models to deliver high quality supports.” (service provider)

“Retain the legacy/expertise of DSC.” (Board member, service provider)

“The office should continue to provide disability leadership in this specialised area of human services”. (peak body)

## Attachments

Definition of themes

List of engagement sessions

<b>Theme</b>	<b>Definition</b>
Access and Inclusion	The common elements of access and inclusion are the removal or reduction of barriers to participation in the activities and functions of a community, by ensuring that information, services and facilities are accessible to people with various disabilities, whether physical, sensory or social.
Accountability	Having the strength and power needed for informed decision making.
Advocacy – Individual and Systemic	A process of supporting and enabling people to: Express their views and concerns; Access information and services; Defend and promote their rights and responsibilities; and Explore choices and options. This can be done for an individual or a for wider change.
Authority	The power or right to give orders, make decisions, and enforce obedience.
Community Engagement	The process of working collaboratively with and through groups of people affiliated by geographic proximity, special interest, or similar situations to address issues affecting the well-being of those people.
Cultural Lens	Every person looks at things with their own cultural lens. Applying a wider cultural lens to activities results in more meaningful engagement, the development of trust-based partnerships, trained and experienced workforce, and transparent and effective culturally appropriate services.
Education & Training	Job-related continuing education and training refers to all organised, systematic education and training activities in which people take part in order to obtain knowledge and/or learn new skills for a current or a future job, to increase earnings, to improve job and/or career opportunities in a current or another field.
Employment	The fact that someone is being paid to work in an organisation. Employment is a paid work agreement between an employer and employee.

Information	Knowledge or facts learned, especially about a certain subject or event.
Intersectionality	The interconnected framework of Government agencies.
Local Relevance	Takes into consideration the fact that different geographical locations have different needs, requirements and services.
Misc.	Topics recorded that do not fit into any of the other themes.
Name	Suggestions about what a new office should or shouldn't be called.
Navigation	Providing ways for people to find the information they need in the easiest way.
NDIS	Related specifically to systemic issues to be addressed with the National Disability Insurance Scheme.
Oversight	The responsibility for making sure that the system or process works efficiently and correctly.
Quality & Safeguarding	Work to promote safety, quality services, prevent harm, resolve problems and identify areas of improvement in the disability sector, for both NDIS and non-NDIS participants.
Sector	Relating to the operations of organisations within the disability sector, and the staff employed within.
Stewardship	The role of supervising or taking care of the disability sector and ensuring it is operating effectively and efficiently.
Support Functions	Supporting functions carried out to facilitate the core business functions.
Workforce	Relating to workers within the disability sector – their training, locations, development.

<b>Date</b>	<b>Details</b>	<b>Location</b>
Wed 15 July 10am	CEOs, WA Individualised Service	Virtual
Wed 15 July 3pm	CEO, Carers WA	Virtual
Tues 21 July 12.30pm	Chair and CEO, WA Council of Social Services	Leederville
Thurs 23 July 11am	Peak body members of WACOSS	Leederville
Fri 24 July 11am	Executive Director, Dept of Health	East Perth
Fri 27 July 2pm	Disability Health Network	Virtual
Wed 29 July 10.15am	National Disability Services WA State meeting	Perth
Thurs 30 July 11am	Ministerial Advisory Council on Disability	Virtual
Wed 5 August 8.30am	Disability Boards Exchange	Perth
Thurs 6 August 9.30am	Community session	Stirling
Thurs 6 August 12.30pm	Community session	Joondalup
Fri 7 August 11am	DS Board	Fremantle
Fri 7 August 1.30pm	Communities Aboriginal Outcomes team	Fremantle
Tues 11 August 9.30am	Community session	Collie
Tues 11 August 1.30pm	Community session	Bunbury
Tues 11 August 6pm	Community session	Bunbury
Wed 12 August 9.30am	Community session	Busselton
Wed 12 August 12pm	Community session	Busselton

<b>Date</b>	<b>Details</b>	<b>Location</b>
Wed 12 August 4pm	Community session	Bridgetown
Thurs 13 August 10.30am	Community session	Albany
Thurs 13 August 3pm	Community session	Albany
Fri 14 August 10.30am	Community session	Narrogin
Mon 17 August 1.30pm	CEO, Health and Disability Complaints Office	Perth
Tues 18 August 2pm	WA State Manager and team, National Disability Insurance Scheme	Midland
Thurs 20 August 9.30am	Community session	Karratha
Thurs 20 August 3pm	Community session	Roebourne
Thurs 20 August 6pm	Community session	Karratha
Fri 21 August 11.30am	Community session	South Hedland
Fri 21 August 12.30pm	Elders, Hedland Aboriginal Strong Leaders	South Hedland
Fri 21 August 3.30pm	Community session	Port Hedland
Mon 24 August 9.30am	Midwest Gascoyne District Leadership Group	Geraldton
Mon 24 August 11am	Midwest Aboriginal Organisations Alliance	Geraldton
Mon 24 August 1pm	Communities staff	Geraldton
Tues 25 August 3.30pm	Council of Regional Disability Services	Mandurah
Wed 26 August 9am	Community session	Virtual

<b>Date</b>	<b>Details</b>	<b>Location</b>
Wed 26 August 11am	Community session	Rockingham
Wed 26 August 3pm	Community session	Armadale
Wed 26 August 5.30pm	Community session	Canning
Thurs 27 August 9am	CEO, Mental Health Advocacy Service	Virtual
Thurs 27 August 9.30am	Community session	Virtual
Thurs 27 August 11am	Communities staff	Fremantle
Thurs 27 August 12.30pm	Communities staff	Fremantle
Thurs 27 August 2.30pm	Communities graduates	Fremantle
Fri 28 August 9.30am	Community session	Kalgoorlie
Fri 28 August 12pm	Community session	Kalgoorlie
Mon 31 August 9.30am	Disability Services CEOs	Tuart Hill
Tues 1 September 8am	Disability Boards Exchange and invited CEOs	Fremantle
Tues 1 September 10.30am	WA Individualised Services members	Leederville
Wed 2 September 9.30am	Youth Disability Advocacy Network	Virtual
Wed 2 September 11am	Community session	Virtual
Wed 2 September 2pm	Union briefing	Fremantle

<b>Date</b>	<b>Details</b>	<b>Location</b>
Thurs 3 September 9am	Office of the Public Advocate CEO and staff	Perth
Thurs 3 September 3.30pm	Aboriginal Health Council of WA	Highgate
Fri 4 September 10am	Mission Australia (partners in the community)	Cloverdale
Tues 8 September 10am	Communities Executive Managers	Fremantle
Wed 9 September 9am	Community session	Broome
Wed 9 September 12.30pm	Kimberley Aboriginal Health Partnership Forum	Broome
Wed 9 September 3pm	Community session	Broome
Thurs 10 September 11.30am	Community session	Derby