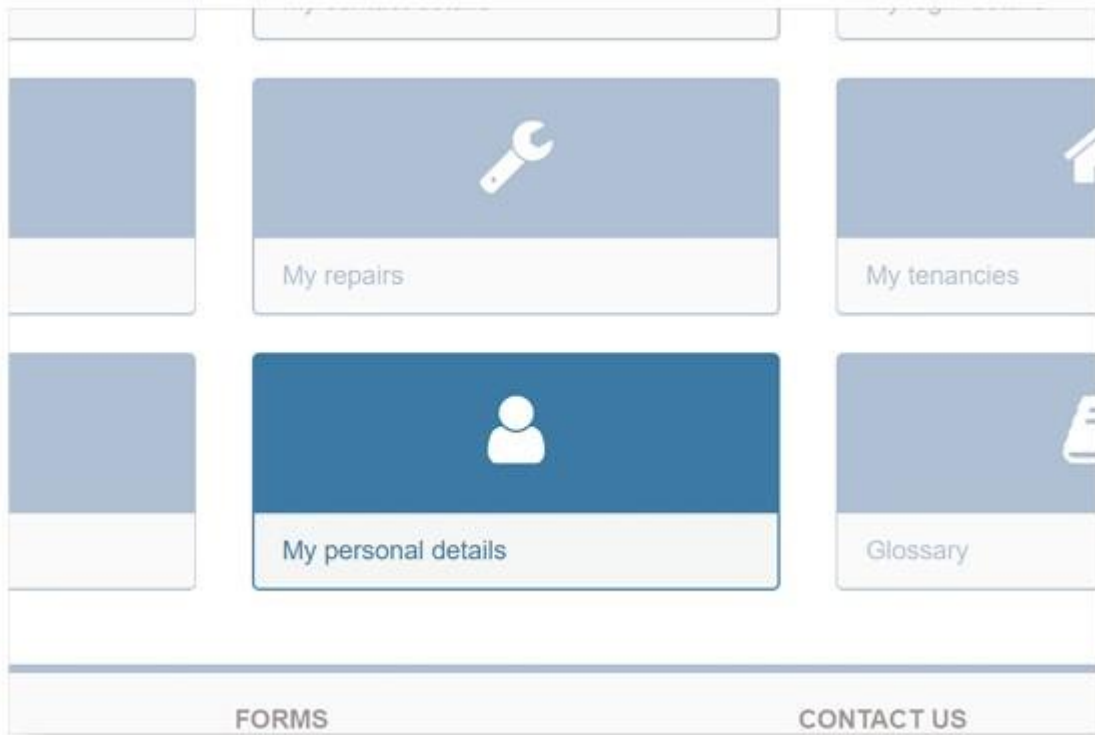




# My personal details on Housing Online

## Help resource

View the full name, date of birth and identification document number recorded on our system.



These details should reflect the personal information on official identification documents such as your passport, birth certificate or Centrelink record.

The screenshot displays the 'My personal details' page on the Housing Online portal. At the top, there is a navigation bar with the Government of Western Australia logo, 'Department of Communities', 'Accessibility', 'Housing Online', and a 'Log Out' button. Below this is a secondary navigation bar with links for 'Home', 'My accounts', 'My contact details', 'My login details', 'My messages', 'My repairs', 'My tenancies', and 'My housing application'. The main content area is titled 'My personal details' and features a large blue box with the word 'Example' in white text. Below the title, a message states: 'Please check that the name and date of birth listed below are correct and reflect the details listed on official identification documents such as your birth certificate or passport. These details can't be updated online. If you need to change these details please contact your closest Housing office.' The user's details are presented in a table-like format:

Title	MR		
Forename	John	Surname	Smith
Date of birth	9-SEP-1979	Centrelink reference	13457789

At the bottom of the page, there are three columns of links: 'QUICK LINKS' (Help with this page), 'FORMS', and 'CONTACT US' (Click here to find your closest office., Email us at housingonline@communities.wa.gov.au). A footer contains links for 'About Housing Online', 'Privacy', 'Terms and Conditions', 'Help', and 'Account security'.

These details can't be updated in Housing Online.

If any information is incorrect, please [contact your closest Housing office](#).