Outcomes-based Program **Logic Model**

## Project Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| Situation | Inputs | Activities | Outputs | Outcomes |
| **Individual** | **Service** | **Community\*** |
| * Problem description
* Program intent and rationale
* Risk identification and analysis

(E.g. needs analysis, data collection methods, market research, identify & engage stakeholders, co-design etc) | What resources are needed to conduct the activities? (E.g. funding, staff, planning timeframe, skills, equipment, internal and external operating partners etc) | What are the essential actions or activities to be undertaken to deliver the outputs? What will we do?(E.g. Schedule meetings, market research, data collection, engage stakeholders, co-design activities etc)  | What products or services need to be produced and/or delivered to achieve the outcomes? Who will we reach?(E.g. number of workshops conducted, meetings held, reports or materials produced and distributed; program participation rates etc.) | What is the impact, change or benefit that occurs for an individual service user? | What is the impact, change or benefit that occurs for service users? | * What is the long-term impact, change or benefit that occurs for the community?
* Consider: What short-term impacts are required to achieve medium-term impacts?
* What medium-term impacts need to occur before long-term outcomes are reached?
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| Assumptions and External FactorsAssumptions - Consider what assumptions are made about links between inputs and activities. Are these assumptions supported by evidence, etc.External Factors - Consider what external factors can impact service delivery and the ability to meet the intended individual, service and community outcome. E.g. political, financial, community, legal factors etc. |
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\* To align with each Public Authority’s strategic objectives.

Please note:

* Refer to the ‘Developing Outcomes – Program Logic Model - Guidelines’ which defines program logic and explains its purpose and why and when to develop a program logic model.
* Complete the program logic model within the context of the Delivering Community Services in Partnership Policy Partnership Principles and Behaviours and specifically the ‘Planning in Partnership’ section.

## Data for Evaluation

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| Qualitative data | Quantitative data | Things to consider: |
| * Seeks to describe the ‘how’ and the ‘why’ something happened, beyond the scope of numbers and statistics.
* Measures appropriateness.
 | * Relies on the collection and analysis of data. Produces ‘hard numbers’.
* Measures effectiveness and efficiency.
 | * What data do I need to measure?
	+ What will I measure to demonstrate the services are delivered? (linked to outputs)
	+ What will I measure to demonstrate the change has occurred? (linked to individual, service and community outcomes)
* Does the data I want exist? (secondary data sources)
	+ Where can the data be sourced?
* Do I need to collect it? (primary data sources)
	+ Who will be responsible for collecting the data?
* When do I need the data?
* Are there any issues around data access or disclosure (e.g. legislative restrictions)
* Is the data source adequate (e.g. data quality)?
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## Key Evaluation Questions

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| **To measure appropriateness** | **To measure effectiveness** | **To measure efficiency** |
| * Is there an ongoing community need for the service program?
* Should the current program be maintained, expanded or discontinued?
* Is the program aligned with Government priorities?
 | * Does the service program meet its service specifications and achieve the desired community outcomes?
* What changes would help the program better target stakeholder needs?
 | * How do the unit costs compare with those of like activities in other programs or justifications?
* Do the results of the program represent value for money?
* Could other service providers provide the services more efficiently?
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