



Communique

WA ACE Forum

1 June 2021 meeting

The sixth meeting of the Western Australian Advocacy for Consumers of Energy (WA ACE) Forum was held on 1 June 2021.

The Honourable Bill Johnston MLA, Minister for Energy, addressed the Forum acknowledging the important role that the Forum plays in improving consumer advocacy in the energy sector. Forum members had the opportunity to discuss the key energy issues and concerns of their organisations with the Minister. The following matters were also discussed:

Cyclone Seroja response

Members were updated on the response to Cyclone Seroja. Synergy outlined the outcomes of customer engagement that followed the cyclone and Western Power provided an update on the progress of reconnection. Both highlighted the positive partnerships formed with other organisations to deliver post disaster services and support.

Western Power – Access Arrangement 5 consultation

Members were updated on Western Power's Access Arrangement process and will continue to provide input throughout the consultation process.

Horizon Power – Smart Sun pilot

Horizon Power informed members of the outcomes of the [Broome Smart Sun pilot](#), and the potential to increase grid stability and lower bills in regional areas.

Household batteries

Members received information on the economics of household batteries and emerging alternatives.

Grid stability and solar exports

AEMO delivered a presentation the impact of solar exports on grid stability. Following the presentation, Members debated the potential implications of proactive grid stability measures on consumers.

WA ACE Program

Members received an update on the [WA ACE Program](#), including the outcome and recipient of the WA ACE Grants' second funding round and feedback from the WA ACE Forum evaluation.

About the WA ACE Forum

The WA ACE Forum brings to together consumer representative bodies from across Western Australia to provide consumer insights to the energy sector, supporting informed, valuable contributions to the energy debate in Western Australia. The WA ACE Forum meets five times a year.

The WA ACE Forum is not a decision-making body, nor is it required to form consensus. Accordingly, this Communique does not reflect the views of Energy Policy WA or any particular member organisation, rather it seeks to share the key areas of discussion by the Forum.