

# WEM Reform Implementation Group (WRIG)

Meeting #15

5 August 2021

Working together for a brighter energy future.

### Housekeeping

#### **Ground rules and virtual meeting protocols**

- Please place your microphone on mute, unless you are asking a question or making a comment.
- Please keep questions relevant to the agenda item being discussed.
- If there is not a break in discussion and you would like to say something, you can 'raise your hand' by typing 'question' or 'comment' in the meeting chat. Questions and comments can also be emailed to wrig@energy.wa.gov.au after the meeting.
- The meeting will be recorded for minute-taking purposes. Please do not make your own recording of the meeting.
- Please state your name and organisation when you ask a question to assist with meeting minutes.
- If there are multiple people dialling in through a single profile, please email wrig@energy.wa.gov.au with the names of the attendees to be recorded in the minutes.
- If you are having connection/bandwidth issues, you may want to disable the incoming and/or outgoing video.

# **Agenda**

9.30am	Item 1: Introductions  Dora Guzeleva   ETIU
9:35am	Item 2: Procedure Updates Mike Hales (standing in for Alex Gillespie)   AEMO
9:40am	Item 3: Joint Industry Plan – Plan Updates  Dora Guzeleva   ETIU Mariusz Kovler   AEMO Mark McKinnon   Western Power Ben Connor   Synergy
9:50am	Item 4: Collaboration on the Synergy Control Room Transition  Ben Connor   Synergy Paul Elliot   AEMO
10:05am	Item 5: GPS Update Clayton James   AEMO
10:10am	Item 6: Market Readiness Report  Mike Reid   AEMO
10:25am	Item 7: Training Strategy Update Kristy McGrath   AEMO
10:45am	Item 8: CRC Procedure for 2021 Cycle Rebecca Petchey   AEMO
11:00am	Item 9: Next Steps  Dora Guzeleva   ETIU  Working together for a brighter energy future.

### **WEM Procedures**

Session purpose: provide updates on the progress of WEM Procedures

### **WEM Procedures**

#### **WRIG Schedule**

Meeting	Owner	Project	Topic/Procedure
5 August	AEMO	RCM	CRC Part 1 – Component Level and Procedure Staging
26 August	AEMO	WEMDE	Real-Time Market Timetable
		System Planning	ESS Accreditation
		RCM	CRC Part 2 – Linearly De-rating Methodology
		RCM	Facility Sub Metering Feedback
		System Planning	Credible Contingency Events Feedback
		Digital	Data and IT Interface Feedback
		RCM	Indicative Facility Class and RCM Facility Class Assessment Feedback
30 September	AEMO	WEMDE (RTMS)	Participant Submissions
28 October	AEMO	System Planning	Declaring Emergency Operating States

#### **WEM Procedures**

#### **Recently Published**

Date	Owner	Project	Topic/Procedure
29 July 2021	AEMO	RCM	Indicative Facility Class and RCM Facility Class Assessment
29 July 2021	AEMO	System Planning	Credible Contingency Events
29 July 2021	AEMO	Digital	Data and IT Interface Requirements

#### **Upcoming Consultation**

Date	Owner	Project	Topic/Procedure
Late August	AEMO	System Planning	Communications and Control System Requirements
Early September	AEMO	System Planning	ESS Accreditation
Late September	AEMO	RCM	Certification of Reserve Capacity

#### **WEM Procedure Timeline**

Revised timeline to be published on EPWA's Website over the coming days. Any questions can be sent to <u>WA.ETS@aemo.com.au</u>.

### **Joint Industry Plan Updates**

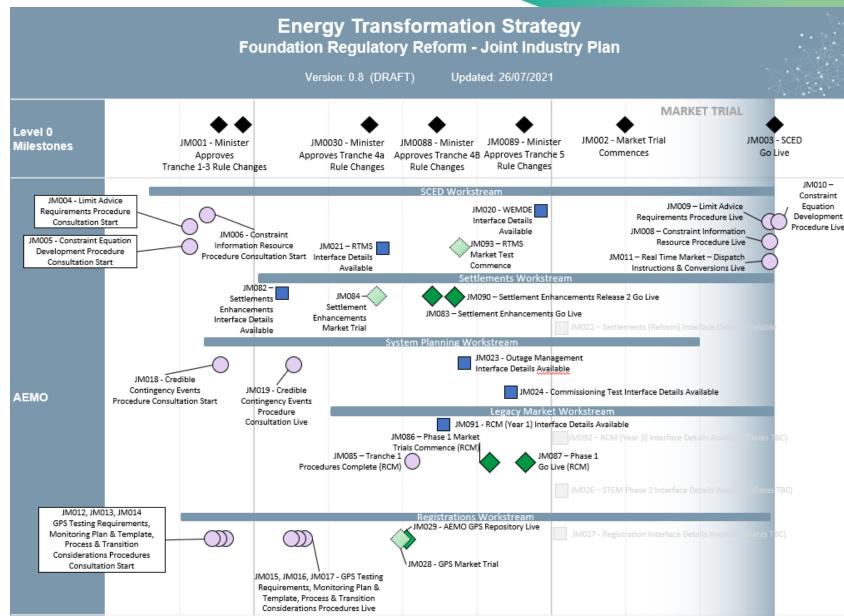
Session purpose: ETIU, AEMO, Western Power and Synergy to update WRIG on key changes to the JIP

### **Joint Industry Plan**

#### **Updates and run through**

EPWA, AEMO, Western Power and Synergy to run through key milestones, status and changes in JIP.

Updated JIP and Milestone log will be circulated/published alongside WRIG Meeting Minutes.



### **Joint Industry Plan**

#### **Rule Drafting Timeline**

Work package	April	May	June	July	August	Sept	Oct	Nov
TRANCHE 0 - GAZETTED  • Governance of constraints  • Technical Rules change management, etc								
TRANCHE 1 - GAZETTED  Generator Performance Standards Framework  Frequency Operating Standards and Contingency Events Frameworks								
TRANCHE 2 - GAZETTED  • Foundation Market Parameters (incl. STEM)  • Frequency Co-optimised ESS  • Scheduling and Dispatch  • Market Settlement, etc								
TRANCHE 3 - GAZETTED  Reserve Capacity Mechanism (RCM) Prioritisation and N Access Quantities Framework  Participation of storage/hybrid facilities in the RCM, etc	letwork							
TRANCHE 4A - GAZETTED Transitional Arrangements (e.g. ESS accreditation) Changes and Rules commencement to facilitate 2021 R0	CM, etc.							
TRANCHE 4B (July/August)  UFLS & System Restart  Remaining changes to facilitate 2021 and 2022 RCM  Changes and Rules commencement to facilitate 2022 RCM								
TRANCHE 5 (December)  Non-Cooptimised ESS Framework  Market Information Framework  Reliability Standards Framework  Participation and Registration framework  Intermittent Loads								
Drafting instructions and rule drafting	Stakeholder consultation			Ministerial app	roval, publicati and Ga	on of the Amer zettal	nding Rules	

### **AEMO Implementation Program Activities**

#### **AEMO's implementation program update includes the following:**

- WEM Dispatch Engine (WEMDE) project scope has been finalised and development work commenced.
- Continued Constraint Management Sprints, including development of the public Congestion Information Resource.
- Continued RTMS Sprints, WRIG-IT engagement and showcasing of the new API (AEMO adopted a hybrid API design for RTMS to accommodate participant preferences)
- Go live releases of Settlements Enhancements and GPS.
- Education session on framework for generator performance standards (including monitoring and compliance)
- For RCM (Phase 1) Sprint 6 of 18 commenced; RLM requirements scoping;

#### AEMO Next Steps

- WEMDE Project moving to execution under formal governance
- RCM Phase 1 publish Project Schedule & RLM Scope (WRIG IT Presentation 5/08/2021)
- Continue Operational and Market Readiness activities
- Planning upcoming releases

# Explainer: Collaboration on the Synergy Control Room Transition

Session purpose: To provide an overview of preparations to hand over direct control of Synergy's generation fleet.

#### Context

- Early steam plant (e.g. Muja) manually controlled by operators, then Pinjar was built...
- remote control systems integrated into the Western Power's 24/7 control centre
- a physical, technical and operational legacy maintained after disaggregation
- function transitioned to System Management, then AEMO
- Today, AEMO is obligated to plan, dispatch and operate the "Balancing Portfolio", by a mix of:
- direct, remote control by AEMO and
- manual dispatch by means of a phone call from AEMO to the Synergy operator
- This will change, noting that:
- Synergy never had direct control over the dispatch of these units, due to technical and market rule requirements
- if project not smoothly implemented there are significant power system and market risks
- So AEMO need to transfer knowledge of the operation of Synergy's facilities to Synergy

#### **Current versus Future State**

This round of reforms completes Synergy's transition from part of a vertically integrated utility to a stand-alone competitive generator-retailer

#### Power system operator

- Maintaining frequency and voltage standards
- Maintaining power system security
- "Keeping the lights on"

#### Market operator

- Making sure the markets operate according to the Market Rules ...so that...
- Generation dispatch will be efficient

### Synergy portfolio dispatch

 control of Synergy facilities to provide energy and market services

**Originally:** Western Power

System Management

Now: AEMO

**AEMO** 

**New Market** 

Pre-2016:

Start:

N/A Western Power

System Management

AEMO/Synergy

Synergy

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IMO

**AEMO** 

**AEMO** 

#### **Current versus Future State continued...**

Existing arrangements	Reformed market
Synergy offers generation capacity to the market as a portfolio	Synergy offers generation facilities separately
<ul> <li>Dispatch of individual facilities planned by AEMO and implemented by AEMO controllers</li> </ul>	Dispatch of facilities determined automatically by AEMO's market clearing engine
Synergy gas turbine fleet remote-controlled by AEMO	<ul> <li>Synergy manages dispatch of own portfolio, including automation and manual control where required</li> </ul>
<ul> <li>Dispatch of thermal generators communicated by AEMO to sites by phone</li> </ul>	All generators automatically issued Dispatch Instructions every five minutes
<ul> <li>Synergy Dispatch Plan informed by BMO, AEMO analysis of required Ancillary Services and Synergy Dispatch Guidelines</li> </ul>	<ul> <li>Dispatch algorithm outcomes determine the dispatch of Synergy facilities (taking into account offers, constraints, etc)</li> </ul>
Synergy compliance largely based on portfolio as a whole	Each facility monitored for compliance with its dispatch instructions

### Why and Who

#### Why are we doing this?

- security constrained economic dispatch (SCED), including co-optimisation, requires individual facility bids
- individual facility bids from Synergy implies individual 5 minute dispatch targets for <u>all</u> facilities
- manual management by controllers going forward becomes infeasible and greater automation is required
- coordinated planning and execution is needed to ensure a successful cut-over

#### Who's involved?

- Synergy building the capability to take direct control including some SCADA
- Western Power delivering the SCADA (RTUs) and comms to facilitate direct control and monitoring
- AEMO knowledge transfer and planning for a smooth transition

### The scope of the collaboration

Elements requiring coordination and what remains for Synergy to do by itself

#### **Elements being coordinated** Synergy's exclusive responsibility New SCADA S Precisely defining Find and recruit Internal systems systems **Uperator** Comm RTUs and comms what must happen the specialised to consume data being installed skill sets required when Integrations Existing SCADA Contingency operators to be between trading data feeds to be and operations trained and planning accredited cutover Trialling new Decision support Western Power AEMO an control tools rading providing design arrangement prior information ransition and construction to new market resource of comms (knowledge start pathways from transfer) AEMO, Synergy facilities to AEMO and Western Synergy funding Power all AEMO supporting contributing

### **Update on Generator Performance Standards (GPS)**

Session Purpose: to provide an update on the implementation of the GPS system and next steps for participants

### **Brief update**

#### **Industry information session**

- AEMO and Western Power jointly held an information session on the 29<sup>th</sup> of July
- the session was well attended and provided a summary of the changes introduced for the GPS Framework on the 1<sup>st</sup> of February 2021, including transitional provisions
- the slides for the session were circulated to attendee's, but if anyone else would like a copy of the slides or would like to ask any follow up questions please send a request through to the WRIG mailbox
- AEMO and Western Power are progressing registration of Generator Performance Standards and approval of Generator Monitoring Plans with participants
- AEMO is also engaging with the ERA on processes for GPS compliance monitoring and data access

#### Reminder of key dates

New WEM Rules Framework "Live"	February 2021
Deadline for establishing registered GPS	31 January 2022
Deadline for submitting proposed GMP	1 November 2021
Deadline for establishing approved GMP	3 November 2022

### **Market Readiness Report**

Session Purpose: to present highlights from the first Market Readiness Report

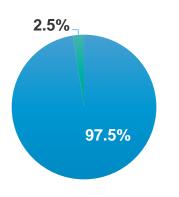
### **Background**

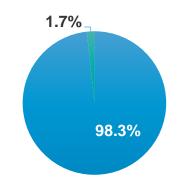
The Market Readiness Report is intended to establish a baseline of WEM participant preparedness for go-live

- In the initial phase (July to December 2021), survey focusses on general preparation
- In the next phase (January 2022 onwards), survey will focus on progress on specific tasks
- First survey was released on 30 June, open for 14 days.
- Participation voluntary and results are aggregated and anonymised.
- The Report will be published on AEMO's website.

### **Participation rate**

Statistic	Value	Comment
Survey invitations issued	53	Note multiple participant IDs aggregated in one invitation where appropriate
Identifiable survey opens	31 (58%)	
Completed responses	24 (45%)	Excludes one response completed anonymously
Generation coverage	+97.5%	Measured either by energy or capacity





- Fewer than half of invitees responded
- Responses covered most of the energy and capacity in the market
- A high level of participation among larger retailers was observed
- Quantifying coverage of other participant types, in particular retailers, raises commercial confidentiality issues

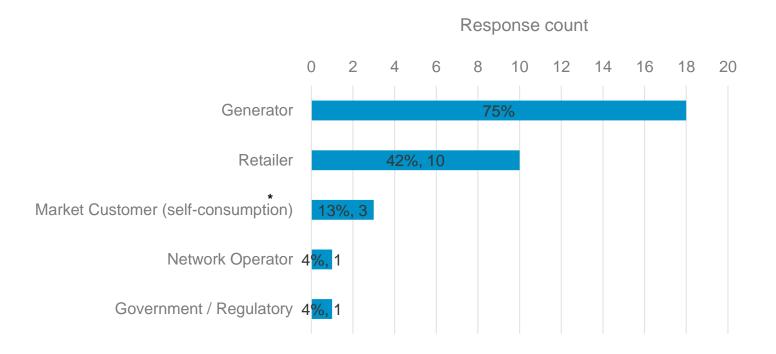
AEMO will continue to investigate suitable approaches to measuring retailer participation

Capacity credits held by respondents

Capacity credits held by non-respondents

### Respondent types

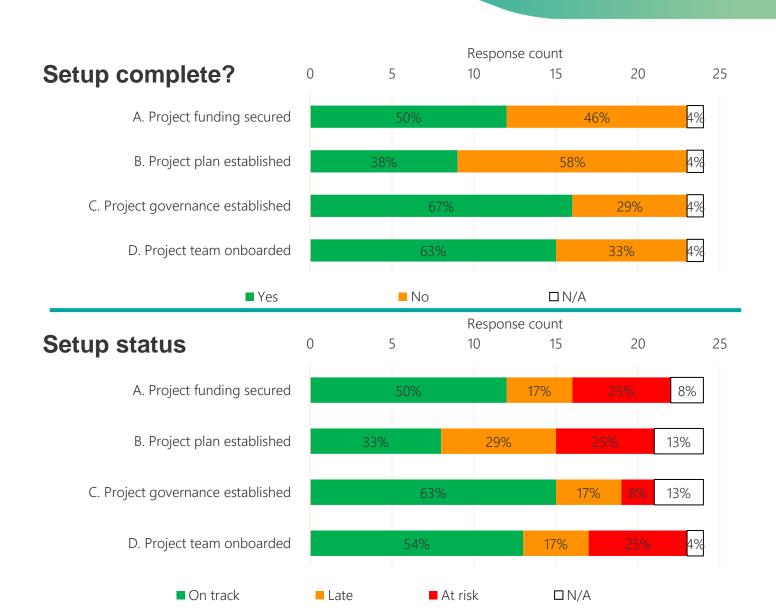
- Most of the respondents self described as generators
- Fewer than half self-described as retailers
- Only one large industrial user responded



<sup>\*</sup>The survey gave respondent the option to nominate as Generator, Retailer, Market Customer (self consumption), Network or Government/Regulatory. Three respondents selected Market Customer (self consumption), of which two were small retail businesses. The intention had been to capture within this category large industrial-scale loads that directly participate in the market. AEMO will investigate the two unexpected responses and consider how best to clarify the intention for future surveys.

### **Program setup - Quantitative**

- Most respondents have established their work programs or made good progress
- Governance and staffing are better progressed than funding and planning
- More than half consider project planning to be late or at risk.



### **Program setup - qualitative**

"The Board wants a complete picture of the scope of works and details and is not interested in a piece meal approach with respect to seeking funding."

"Unsure of what I need to fund"

"Resourcing constrained by national reform processes (e.g. 5MS)"

"Awaiting specification details from AEMO to develop scope of work"

Program Setup

"We don't know how many resources are required due to the lack of roadmap"

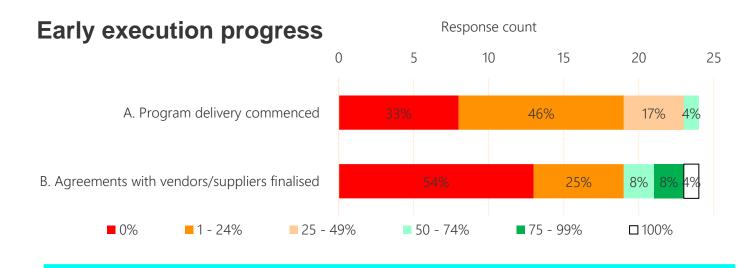
"...a retailer has a smaller scope of work than a generator but that scope is not clear at this stage."

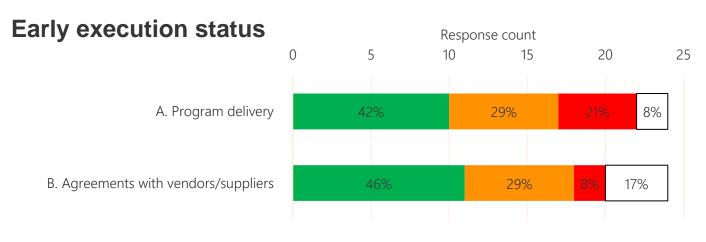
"Still seen as too early to commence project scope and planning"

"[planning] has commenced and is based on the timelines and information made publicly available from AEMO and EPWA. The spreadsheet AEMO published outlining the proposed procedure consultation timeline is really helpful to support this. It would be useful if a similar one can be prepared for WRIG IT"

### **Early execution - quantitative**

- Most respondents have made limited progress towards executing early stages of their work programs
- **Most respondents have** commenced their work programs
- A third are yet to start
- **Despite limited progress, more** than 40% regard their execution as on-track (relative to what could reasonably be expected?)





### **Early execution - qualitative**

"Not enough details are available to deliver a program or works"

"Still trying to understand the overall requirements ahead of detailed implementation."

"[Generator] would sit somewhere between 0% and 1% due to its inability to create solution designs without having the information to create solutions for."

Program Execution

"Don't have the full suite of information available in order to develop requirements. Assume vendors will also be in the same position as us if they had to upgrade their product."

"we have not engaged a developer to change our systems because this is dependent on information still to come from WRIG IT."

"Early stages only; not seen as at risk yet"

### **Key Risk Areas**

#### Participants rated different parts of their readiness work programs for:

- · Impact on readiness if not successfully completed
- Confidence that they could successfully complete the work by go-live

#### **Responses indicated:**

Most concerned about readiness work in these areas:

- IT market interface
- IT internal functionality upgrades
- Business operations
- Resourcing and skills uplift

#### Less concerned about:

- Commercial and contracts
- Physical equipment and infrastructure

### **Risks - timing**

Respondents raised strong concerns and described large risks related to the timeframe for the WEM Reform

"The development time allowed for a project of this size and type is typically a few years but the delivery timeframe for this project is not even two years for such a major structural change."

"Not enough time to prepare the business case for approval for the coming Financial Year!"

"Due to the tight timeframe for implementation, the organisation does not believe the Go-Live date of 1 October 2022 is achievable."

"We know it's a big change, however we need more time to prepare."

Time

"The risk is that insufficient consideration has been given to the time and cost to Market Participants to build, then deploy new systems, with Change Management Risks, in the remaining time."

"There is a risk that testing and trials come too close to market start then there isn't sufficient time for [Generator] to make amendments to its systems and processes as required and ensure staff have sufficiently upskilled in their operation.

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# Risks – Delivery of technical information

Respondents emphasised risks connected to the provision of technical information by AEMO. These stressed the importance of both timeliness and sharing information in a structured way.

"[We] highlight the lack of a consolidated database for WEM reform related information. Currently information is **scattered** between various webpages and sometimes only sent to attendees of specific market forums. This poses huge **risk to participants of missing potentially vital information**"

"We are having difficulty even identifying from the deluge of technical information being provided to us by the multitude of AEMO sections/groups as to what is even required of our company to prepare for the coming market changes"

"There is a tight development timeframe and it hinges on AEMO being able to deliver the relevant specifications in a timely manner."

Information Delivery

"[Participant] is deeply concerned with current progression of the WEM Reform program and the lack of useable information provided to participants to date"

### **Key Insights**

- Strong engagement with reform
- Some progress in establishing work programs
- Engagement ≠ progress
- Execution of work programs remains in a very early stage
- Significant barriers to establishing and progressing work programs including:
  - · Waiting on detailed interface specifications
  - deficits in some participants' understanding of the WEM
  - Internal and external competition for skilled resources in IT, commercial and operational areas
- Work program risk assessments remain quite preliminary

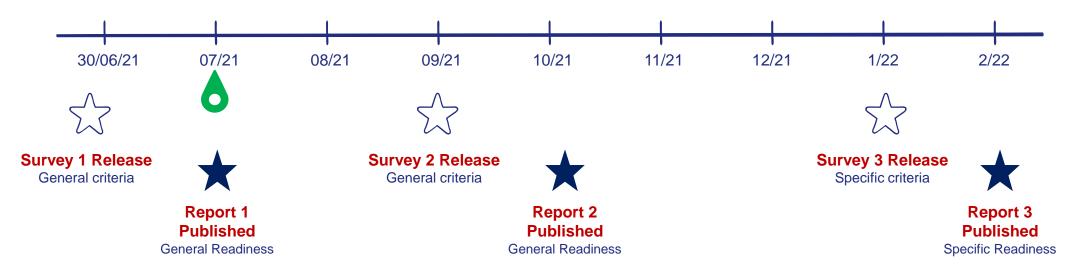
### **Next steps**

#### **General readiness**

The next Market Readiness Survey is due to be released September

#### **Specific readiness**

- AEMO developing specific readiness criteria with input from RWG
- Release the first readiness survey on specific criteria in early 2022.
- timeline partially reliant on WEM participants informing us about key readiness risks



### **Market Participant Training**

Session purpose: To consult and gain feedback on the approach to Market Participant Training

### **Market Participant Training Objectives**



Create awareness and understanding of the new market design



Support the development of the knowledge, skills and capabilities required to participate in the new market



Support Market Participant technical teams to develop systems that interact successfully with AEMO market systems



Ensure the security and reliability of the SWIS by supporting a smooth transition to the new market

### High Level Impacts and Training Needs Analysis

	Generator	Market interface impacts (IT)	Business operations impacts	Examples of potential education and training needs			
	Constraint Management Reform			Guidance on consuming the Congestion Information Resource			
	WEMDI UI and E-terra integration		<ul> <li>Using the user interface to obtain information;</li> <li>Manage and respond to instructions from E-terra.</li> </ul>				
SCED	WEM Dispatch Engine			• Education in the principles of SCED and how prices are derived in a co-	optimised and cor	nstrained market	
0,	Real Time Market Submissions		<ul><li>Using the user interface to make submissions;</li><li>Information and support for API development</li></ul>				
	DTS Integration and SCED Offline tools			Using the SCED offline tools			
ents	Settlements Enhancements			<ul> <li>Understanding new settlement systems;</li> <li>Information and support for API development</li> </ul>			
Settlements	Settlements Reform			<ul> <li>Understanding new settlement processes, stages, data and calculations</li> <li>Information and support for API development</li> </ul>			
m gr	Outage Management Reform			<ul> <li>Understanding Outage Intention Plan and processes;</li> <li>Using the user interface to manage outage requests</li> </ul>			
Systen Plannir	Outage Management Reform  Forecasting Integration  PASA Reform  System Planning Tools			<ul> <li>N/A</li> <li>Understand the arrangements for notification and intervention</li> <li>N/A</li> </ul>			
r,n	Registration Reform			Understand the procedures for registration			
Regist'n	GPS Reform			<ul> <li>Understand the Generator Monitoring Plans etc;</li> <li>Using the user interface to manage compliance</li> </ul>	Level of	High	
gaa	STEM			Largely covered through settlements	Impact	Medium	
	RCM Reform			<ul><li>Understand WEM procedures, RCM timetables;</li><li>Using the user interface to participate in capacity market</li></ul>		Low	

# **Education & Training Delivery**

#### **WEM Reform Training Skills Ladder**

WEW Reform	m Training Skills L	adder			
<b>.</b>	<u> -</u>	<b>.</b>	+ +	+ +	<b>-</b>
Socialisation	Education	Familiarisation	Formal Training Modules	Scenario-based Training Sessions	Post GO-Live On-demand video walk-throughs
1	2	3	4	5	<del> </del>
Raises awareness on what to expect from the new rules, systems and procedures.	Provides stakeholders with an understanding of new processes, and the system's look and feel. Delivered in the second half of system-build.	Allows structured familiarisation and testing with working system components during mid-to-late stages of system development.	Allows detailed step- through of systems and new ways of working. Individually in the lead- up to go-live, and supplemented with group learning sessions.	Provides an unstructured parallel operational-practice environment to build confidence and to consolidate learning, to small groups of end-users / colleagues.	Provides on-demand support to assist with post-training 'memory slips'.
<ul><li>WRIG</li><li>TDOWG</li><li>Market Design</li><li>Summary</li></ul>	WRIG-IT     Showcase     presentations	<ul> <li>Structured         familiarisation in a         sandbox environment</li> <li>Walkthrough guides</li> </ul>	<ul> <li>E-learning modules</li> <li>Facilitator-led training</li> <li>Quick Reference</li> <li>Guides</li> <li>User Guides</li> </ul>	<ul> <li>Simulations</li> <li>Market Trials- End to end scenario testing</li> <li>Specialised Coaching <ul> <li>where required</li> </ul> </li> </ul>	<ul> <li>On-line help</li> <li>Bite sized 'how to' videos</li> </ul>

### **AEMO Training Themes**

#### How the market works

(Socialisation and Education to help you engage with the program)

- Market Design Summary
- Market Education sessions (Overview, RCM, Power Systems)
- WRIG WEM Procedures

### What our projects are **delivering** (Education and Familiarisation to help you

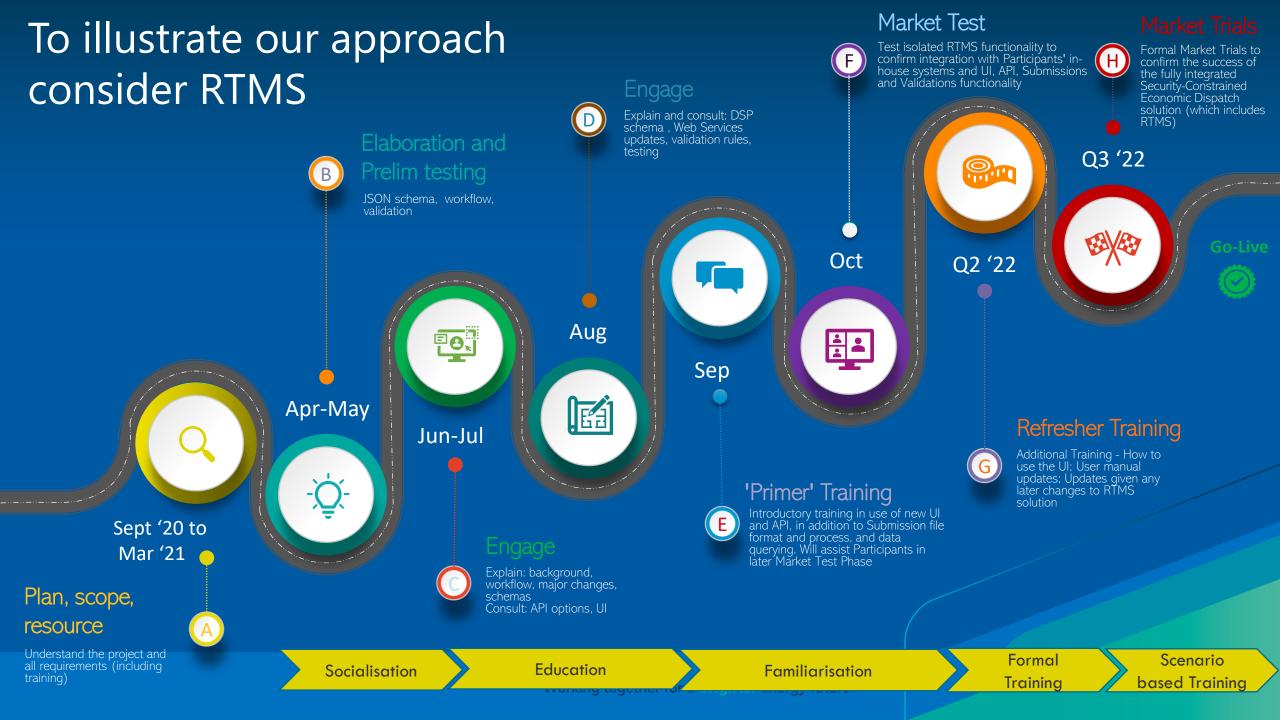
build your systems and processes)

- WRIG-IT project scope, technical specs, delivery calendars
- Technical Showcases, Sandboxes, Walkthrough guides
- Market testing Single application

#### How to use our products

(Formal Training and Market Trial to develop knowledge and skills)

- Formal training modules (self paced elearning and facilitated sessions)
- Market Trial with end-to-end scenario testing
- Market Transition activities
- User Guides



### Formal training plan development

#### **ANALYSIS** (September)

Define skills gaps, KSAs and create training stories / journeys

#### PROPOSAL (December)

Detailed training proposal including training calendar delivered to WRIG

#### ANNOUNCE (Jan/Feb)

Participants can register with AEMO LMS for e-learning and facilitated training sessions

#### VIARKET TRIAL (Dates TBC)

End to end scenario testing and training



#### **DISCOVERY** (August)

Conduct impact
assessments and training
needs analysis. Seek
Feedback from Market
Participants



#### PLAN (Oct/Nov)

Plan detailed training program and calendar – what, when and how to train market participants

#### **DESIGN** (January)

Commence formal training modules & material design.

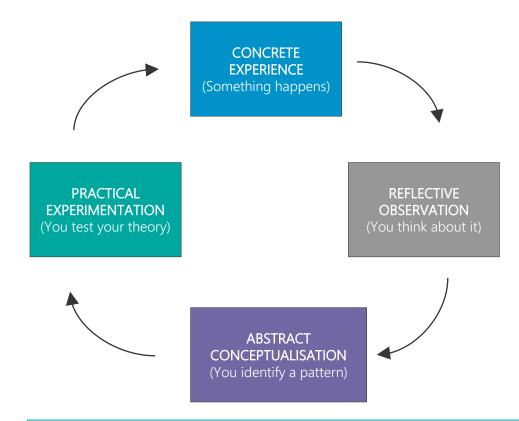
#### DELIVER

#### February onwards)

As systems are developed, AEMO will deliver training to required specifications.

### A little bit of theory...

**Tailoring training to learning styles** 



## **Learning Styles & Training Methods Survey**

- Go to slido.com
- Enter code #367804
- Answer the questions

The survey is anonymous and will take around 2-

Someone with a preference for this stage	Is described as a
Concrete experience	Activist
Reflective observation	Reflector
Abstract conceptualization	Theorist
Practical experimentation	Pragmatist

Activists	Reflectors
<ul> <li>On-the-job learning by trial and error</li> <li>Coaching from a respected practitioner</li> <li>Activity-based learning in groups</li> <li>Well-simulated work environments</li> </ul>	<ul> <li>Observing others 'live' or on video</li> <li>Knowledge Sharing</li> <li>Making notes and keeping learning diary</li> <li>Well-simulated work environments</li> </ul>
Pragmatists	Theorists
<ul> <li>Practical workshops</li> <li>On-job learning by trial and error</li> <li>Applying tools and models to practise situations</li> <li>Well-simulated work environments</li> </ul>	<ul> <li>Courses and seminars</li> <li>Lectures and presentations</li> <li>Reading and personal research</li> <li>Well-simulated work environments</li> </ul>

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Learning Styles (Honey and Mumford, 1992)

### **CRC WEM Procedure for the 2021 Reserve Capacity Cycle**

Session purpose: explain key features of the procedure

### **Next Steps**

### **Next Steps**

- Next WRIG 9:30am Thursday 2 September 2021
- Next WRIG-IT meetings scheduled
- 5 August 2021: DSP schema and Web Services updates
- 19 August 2021: Consultation on Developer Support
- 26 August 2021: Submission validation rules and Market Participant testing
- Readiness Working Group #4 scheduled for 17 August
- WRIG Members please continue to provide offline feedback, queries and suggestions on topics you would like further information on