



# Commissioning Webinars: Family and Domestic Violence Services

## Purpose

The Department of Communities (Communities) is committed to delivering better outcomes for children, young people, families and communities in Western Australia.

Western Australia's State Commissioning Strategy for community services is being developed to ensure greater cohesion between Government, service providers, peak bodies and consumer advocates. The aim is to ensure services remain contemporary and are agile enough to change to meet the needs of services users.

Communities held a Commissioning Approach Sector Briefing webinar on the 23 September 2021 that can be viewed [here](#).

Two webinars are being held for the family and domestic violence sector:

**Webinar 1: Thursday 14 October 2021, 10:00AM – 12:00PM**

**Webinar 2: Monday 25 October 2021, 10:00AM – 12:00PM**

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## Objectives

Objectives of the webinars include:

1. Outlining Communities' reform agenda in relation to commissioning and procurement of family and domestic violence services:
  - Ensuring quality, place-based service systems that respond to user needs
  - Incorporating lived experience into service design
  - Quality assurance, standards and gaps
  - Outcomes framework
  - Strengthening monitoring, evaluation, and review of services
  - Building innovation and continuous improvement
  - Reducing administrative burden
  - Increasing ACCO participation
  - Closing the Gap outcomes
2. Outlining what the Department has already heard is needed in FDV services and the procurement plan for 2022. A summary of consultation findings is included at **Attachment 1**.
3. To consult with FDV funded services on short and long term strategies for reviewing the commissioning and procuring of FDV services.

## Webinar 1: What are the changes that desired and possible for the 2022 procurement round?

Thursday 14 October 2021, 10:00AM – 12:00PM

Time	Item
10:00	Introduction, background and purpose
10:15	Outline of the Department's commissioning reform agenda and short/long term objectives
10:30	Investment in FDV services - building on what we have already heard
10:45	Q&A
11:00	<b>Break out groups</b> <i>What are the changes that desired and possible for the 2022 procurement round?</i>
11:30	Plenary feedback
11:45	Final questions and comments
11:55	Where to next?
12:00	Thank you and close

## Webinar 2: What are the long-term changes that we need to work towards and how best do we get there?

Monday 25 October 2021, 10:00AM – 12:00PM

Time	Item
10:00	Introduction, background and purpose
10:10	Recap the Department's long-term vision for investment for FDV services, with a priority focus on: <ul style="list-style-type: none"><li>• Outcomes framework and evaluation</li><li>• Designing a service system</li><li>• Increasing ACCO participation</li></ul>
10:30	Q&A
10:45	<b>Break out groups</b> <i>What are the long-term changes that we need to work towards and how best do we get there?</i>
11:15	Plenary feedback
11:45	Final questions and comments
11:55	Where to next?
12:00	Thank you and close