

Procurement Lifecycle Document for Brownes Dairy

CUAGRO2019 – Common Use Arrangement for Bulk Groceries and Fresh Produce

Company name

Contact information

Buying methods

Place an Order

Minimum Order Thresholds

Payment of invoices

Delivery

Disposal and recycling

Return of rejected goods

Account management and invoicing

Contact information

General enquiries

Accounts

Last updated: 16 November 2021

Brownes Dairy

ABN: 6014 684 9881

ACN: 146 849 881



Contact information

Jay Jones

Phone: 1800 675 484

Mobile: 0488 791 189

Email: jay.jones@brownesdairy.com.au

Orders : balcatta.orders@brownesdairy.com.au

Websites: www.brownesdairy.com.au

Postal Address: 22 Geddes Street Balcatta, WA 6021

Admin hours: Monday to Friday 8.00am to 5.00pm.

Buying methods

Place an Order

You can use the CUA Order Form or your organisation's own order form to make a purchase from Brownes Dairy. Please make sure that you quote the CUA number "CUAGRO2019".

OPTION A – Use CUA Order Form or Agency Order Form:

STEP 1 (if required): Use email or phone to communicate with the Contact Person for Customer Orders – 1800 675 484 or balcatta.orders@brownesdairy.com.au – via the enquiries email address as per the contact details on page 2 to set up a CUAGRO2019 Account.

STEP 2: Fill in the CUA Order Form or your organisation's own order form with the products you require.

STEP 3: Send the CUA Order Form to Brownes Dairy via a dedicated email address – balcatta.orders@brownesdairy.com.au for fulfilment. If you have any questions, contact Ashish Ahluwalia 0418 999 109 or Customer Service on 1800 675 484 via the details on page 2 for further information.

OPTION B – Use Brownes Dairy Website Ordering System:

STEP 1 (if required): Use email or phone to communicate with the Contact Person for Customer Orders – Customer Service on 1800 675 484 or Ashish Ahluwalia 0418 999 109 or – via the enquiries email address as per contact details on page 2 to set up a CUAGRO2019 Account and Login details for the Brownes Dairy website.

STEP 2: Browse the Brownes Dairy website and select the required products.

STEP 3: Either pay online via the Brownes Dairy website or indicate that you will pay on your Account soon. If you have any questions, contact Ashish Ahluwalia 0418 999 109 or Customer Service on 1800 675 484 via the details on page 2 for further information.

Minimum Order Thresholds

The following Minimum Order Thresholds apply:

Minimum Order Threshold Product Conditions	\$ Threshold	Volume Threshold (cartons, crates etc)	Orders Below Threshold Accepted (YES/NO)	Delivery Fee (for Orders below threshold)
N/A	N/A	3 crates	No	N/A

Payment of invoices

Either pay online via the Supplier Name website, or pay on your Account via EFT

BSB: 016 495

Account: 8357 487 97

Email remittances to Email address: Accounts.Receivable@Brownesdairy.com.au

Delivery

Perth metropolitan area and the City of Mandurah

Free delivery is available to any nominated delivery point located within the Perth Region and the City of Mandurah, including any nominated carrier's depot where consignment to country areas is involved. Free delivery to these locations applies for both Standard Products and Non-Standard Products.

Products will be delivered free-of-charge to your site within 24 hours of ordering (as long as cut off times with distributors are met). Add content or remove

Regional Deliveries

Products will be delivered free-of-charge to your site within 24 hours of ordering (as long as cut off times with distributors are met).

Additional charges for Regional areas are as follows:

If you have any questions, contact Customer Service on 1800 675 484 or Ashish Ahluwalia 0418 999 109 for further information.

BROWNES DISTRIBUTOR CONTACT LIST						
TRADING NAME	CONTACT	PHONE NUMBER	FAX NUMBER	EMAIL FOR ORDERS	ORDERS CUT-OFF TIME	BRIEF COVERAGE AREA
METRO DISTRIBUTORS						
CARLS MILK SUPPLY	MAUREEN OR GRAHAM	08 9572 1222	08 9572 2508	carlsmilk@iinet.net.au	11AM Sundays 3PM Rest of week	Perth City - North of Hay St
CITY MILK SUPPLY (SANTOR)	SANDRA & VIC PALASIN	08 9226 4044	08 9226 4844	orders@city-milk.net.au	11AM	Perth City - South of Hay St
COASTAL MILK SUPPLY	PETE CHRISTIANOPOULOUS	08 9275 0177	08 9275 0761	peterchristo@gmail.com	2PM	Rockingham
CUROST MILK SUPPLY	VICKIE & PAUL FROST	08 9249 5000	08 9249 5000	info@curost.com.au	2PM	Cannington, Armadale
CUNNINGHAM MILK SUPPLY	BILL CUNNINGHAM	08 9339 4012	08 9339 4012	kerrycunningham@optusnet.com.au	2PM	Fremantle
HORIZON DAIRY	KEVIN PHILLIPS / RACHAEL UPTON	08 9259 5595	08 9259 6610	horizondairy@iinet.net.au	2:30PM	Osborne Park
JAGS / TOP SHELF DAIRY	ANNE, JENNY OR GRAEME BROWN	08 9302 2228	08 9302 2268	jagswa@iinet.net.au	1PM	Kelmscott, Southern River, Gosnells
KEYS DAIRY SUPPLIES	PETER SUTTON	08 9342 6516	08 9247 3815	keysdairysupplies@hotmail.com	2PM	Mirrabeeka, Malaga
MANDURAH DAIRY DISTRIBUTORS	STUART HANCOCK	9537 3635 / 9537 1385	9537 3635 / 9537 1385	mandurahdairydistributors@gmail.com	2:30PM	Mandurah
MOUNT LAWLEY MILK SUPPLY	MIKE PIMM	08 9304 1934	08 9304 2773	mike.pimm67@gmail.com	3PM	Mount Lawley
NORTHERN DISTRICTS MILK SUPPLY	VINCE PISHOS	08 9345 4884	08 9345 4885	milko@ndms.net.au	3PM	Wangara
OFFICE MILK SUPPLY	MICHAEL & MARYANNE HOOD	08 6389 2455	08 9386 2977	orders@milko.com.au	3PM	Ellenbrook - Helena Valley
OWEN CITY BEACH MILK SUPPLY	RICHARD OWEN	08 9448 9252	08 9448 9252	ocbmilk@hotmail.com	3PM	Leederville
PEEL DAIRY	STEVE FISHER	08 9440 7500	08 9440 7575	orders@peeldairy.com.au	11AM	Canning Vale, Baldivis
PETE'S MILK SUPPLY	PETER FLEMATTI	08 6444 7689	08 9240 1156	petesmilksupply@bigpond.com	3PM	Westminister, Highgate
PINJARRA MILK SUPPLY	STEPHEN ATKINS	08 9586 8767	08 9586 1893	stephen.atkins@live.com	3PM	Greenfields - Point Grey
STIRLING MILK SUPPLY	MALCOLM BARKER	08 9342 3645	08 9342 6245	stirlingmilk@iinet.net.au	3PM	Innaloo
SUBIACO MILK SUPPLY	NICK VRODOS	08 9446 8732	08 9446 3030	subimilk@gmail.com	3PM	Subiaco
SWANBOURNE MILK SUPPLY	RHYS WINTERBURN	08 9385 9763	08 9285 0931	rhyswin@bigpond.com	2PM	Swanbourne, Rottnest
TUCKETTS DAIRY	WARREN TUCKETT	Enquiries: 0447 929 333 Orders: 9304 2225 or 9304 0880	08 9304 1808	orders@tucketts.com.au	12PM	Ellenbrook, Banksia Grove
WHITFORDS DAIRY	GRANT CREASEY	08 9304 3732	N/A	whitfordsdairy@iinet.net.au	2PM	Gwelup, Karrinyup
HOME DISTRIBUTORS						
AT MILK SUPPLIES	AMALA THOMAS	08 9470 4200	08 9470 4600	atmilksupply@bigpond.com	6PM to place with CS next day	High Wycombe, Burswood
MASSEYS HERD MILK SUPPLY	SAM MASSEY	08 9401 5980	08 9401 5639	contact@masseyherd.com.au	N/A	Osborne Park, Subiaco
MOO MAIDS	MARK CUNNINGHAM	0409 535 287	N/A	moomaids@hotmail.com	Contact Mark	West Perth
COUNTRY DISTRIBUTORS						
SOUTH WEST MILK SUPPLY (AUSTRALIND)	MATT & CINDY BERNARDI	08 9725 9468		m.c.bernardi@bigpond.com	2PM	
UPPER GREAT SOUTHERN MILK SUPPLY	SHARON & KEVIN ADAMSON	08 9885 1145	08 9885 1906	uppergreatsouthernmilksupply@gmail.com	4PM	
BRIDGETOWN MILK SUPPLY	DAPHNE & KEN MILLAR	0429 644 003	08 9761 1088	bridgetownmilk@westnet.com.au	N/A	
GLEN BUCK MILK DISTRIBUTORS	GLEN BUCK	08 9721 6643	08 9721 6643	gbuck68@optusnet.com.au	3PM	
KALMAK TRANSPORT	AMANDA & MATT BASSO	08 9091 1668	08 9091 4477	kalmaktransport@sctelco.net.au	3PM	
KIWI DAIRY	ROGER & PHIL	08 9921 5494	08 9921 5499	kiwimilk@westnet.com.au	10:30AM	
MANJIMUP MILK SUPPLY/JOHNSONS	DAVID RIGOLL	08 9771 2018	08 9771 2805	johnfood1@westnet.com.au	N/A	
MR MOO DAIRY DISTRIBUTORS	MIKE CASTIEAU	08 9844 9850	08 9844 9850	castieau@iinet.net.au	3:30PM	
SOUTH WEST DAIRY DISTRIBUTORS	JAMIE MCCAGH	0404 413 413		brownsmilkorders@gmail.com	2PM	

Additional charges for Regional areas are as follows:

Region	Deliverable Location (Yes/No)	CUA Delivery Cost (\$)
Gascoyne Region: Carnarvon within 20km	YES	40% higher than metro CUA cost
Gascoyne Region: All Other Locations	YES	40% higher than metro CUA cost
Goldfields-Esperance: Esperance within 20km	YES	30% higher than metro CUA cost
Goldfields-Esperance: Kalgoorlie-Boulder within 20km	YES	30% higher than metro CUA cost
Goldfields-Esperance: All Other Locations	YES	30% higher than metro CUA cost
Great Southern: Albany within 20km	YES	25% higher than metro CUA cost
Great Southern: All Other Locations	YES	25% higher than metro CUA cost
Kimberly: Kununurra within 20km	YES	40% higher than metro CUA cost
Kimberly: Other Locations	YES	40% higher than metro CUA cost
Mid-West: Geraldton within 20km	YES	20% higher than metro CUA cost
Mid-West: All Other Locations	YES	30% higher than metro CUA cost
Peel: All Locations Except City of Mandurah	YES	10% higher than metro CUA cost
Pilbara: Port Hedland within 20km	YES	30% higher than metro CUA cost
Pilbara: All Other Locations	YES	30% higher than metro CUA cost
Southwest: Bunbury within 20km	YES	12% higher than metro CUA cost
Southwest: All Other Locations	YES	12% higher than metro CUA cost
Wheatbelt: Northam within 20km	YES	12% higher than metro CUA cost
Wheatbelt: All Other Locations	YES	20% higher than metro CUA cost

If you have any questions, contact Customer Service on 1800 675 484 or Jay Jones at 0488 791 189 for further information.

Disposal and recycling

Brownes Dairy provides a packaging collection service for Customers in the Perth Metropolitan Area on our 2L and 3L bottles. For further details, please contact Customer Service on 1800 675 484 or Jay Jones at 0488 791 189. Add content or remove

Return of rejected goods

Where prior to acceptance, the Products delivered are found to be unsuitable for acceptance due to sub-standard quality, the Customer may reject any or all the Products ordered.

To reject the Products, the Customer must notify the Contractor within three (3) Business Days for non-perishable and one (1) Business Day for perishable or fresh produce. The Products must be removed at the Contractor's expense within such reasonable time as the Customer may direct.

Should the Contractor fail to duly and properly remove the rejected Products within the time specified by the Customer, the Customer shall be entitled to have the rejected Products returned at the Contractor's risk and expense to the Contractor's premises, whereby the Contractor must afford every facility to accept the return of the Products.

Please contact Customer Service on 1800 675 484 or Jay Jones at 0488 791 189 regarding the possibility of the return / credit of rejected goods. We will review each scenario on a case-by-case basis.

Account management and invoicing

If required, Brownes Dairy must provide consolidated invoicing in specific formats as agreed with the Customer. The Account Manager for Customer queries and invoicing is Jay Jones at 0488 791 189 email: jay.jones@brownesdairy.com.au.

Contact information

Admin

Jay Jones

Phone: 1800 675 484

Mobile: 0488 791 189

Email: jay.jones@brownesdairy.com.au

Orders : balcatta.orders@brownesdairy.com.au

Websites: www.brownesdairy.com.au

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