

Procurement Lifecycle Document for M and J Chickens

CUAGRO2019 – Common Use Arrangement for
Bulk Groceries and Fresh Produce

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Last updated: 17 November 2021

M and J Chickens

ABN: 92 626 875 465

ACN: 626 875 465



Contact information

Steve Pittam

Phone: 1300 262 635

Mobile: 0409 648 734

Email: steve@mandjchickens.com.au

Orders: yourorders.wa@mandjchickens.com.au

Website: www.mandjchickens.com.au

Postal Address: 22 Baretta Road, Wangara WA 6065

Admin hours: Monday to Friday 9.00am to 5.00pm

Buying methods

Place an Order

You can use the CUA Order Form or your organisation's own order form to make a purchase from M and J Chickens. Please make sure that you quote the CUA number "CUAGRO2019".

Option A – Use CUA Order Form or Agency Order Form - Perth Metro:

STEP 1 (if required): Use email or phone to communicate with the Contact Person for Customer Orders – Steve Pittam– via the enquiries email address as per the contact details on page 2 to set up a CUAGRO2019 Account.

STEP 2: Fill in the CUA Order Form or your organisation's own order form with the products you require.

STEP 3: Send the CUA Order Form to Supplier Name via a dedicated email address – yourorders.wa@mandjchickens.com.au for fulfilment. If you have any questions, contact John Smith or Jane Smith via the details on page 2 for further information.

Option B – Use Supplier Name's Website Ordering System:

STEP 1 (if required): Use email or phone to communicate with the Contact Person for Customer Orders – Steve Pittam– via the enquiries email address as per contact details on page 2 to set up a CUAGRO2019 Account and Login details for the Supplier Name website.

STEP 2: Browse the Supplier Name website and select the required products.

STEP 3: Either pay online via the Supplier Name website or indicate that you will pay on your Account soon. If you have any questions, contact Steve Pittam via the details on page 2 for further information. Add content or remove

Minimum Order Thresholds

The following Minimum Order Thresholds apply:

Perth Metro - \$100 per order

Regional - \$140 per order

Payment of invoices

Either pay online via the Supplier Name website, or pay on your Account via EFT – Account details as follows:

BSB: 062 - 199

Account Number: 1076 1294

Contact: remittance@mandjchickens.com.au

Delivery

Perth metropolitan area and the City of Mandurah

Free delivery is available to any nominated delivery point located within the Perth Region and the City of Mandurah, including any nominated carrier's depot where consignment to country areas is involved. Free delivery to these locations applies for both Standard Products and Non-Standard Products.

Products will be delivered free-of-charge to your site on the next business day (Monday to Friday) of ordering.

Regional Deliveries

For Regional orders, the order timeframes are as follows:

Region	Deliverable Location (Yes/No)	Lead time before delivery	Delivery Cost	Details/Thresholds
Gascoyne Region: Carnarvon within 20km	YES	3 Days	40 cents per kilo surcharge.	\$150 Minimum Order. 3 Days service per week.
Goldfields-Esperance: Esperance within 20km	YES	3 days	40 cents per kilo surcharge.	\$150 Minimum Order. 3 Days service per week.
Goldfields-Esperance: Kalgoorlie-Boulder within 20km	YES	3 days	40 cents per kilo surcharge.	\$150 Minimum Order. 3 Days service per week.
Great Southern: Albany within 20km	YES	3 days	40 cents per kilo surcharge.	\$150 Minimum Order. 3 Days service per week.
Kimberly: Kununurra within 20km	YES	5 days	40 cents per kilo surcharge.	\$150 Minimum Order. 2 Days service per week.

Region	Deliverable Location (Yes/No)	Lead time before delivery	Delivery Cost	Details/Thresholds
Kimberly: Other Locations	YES	5 days	40 cents per kilo surcharge.	Can deliver to Postcodes 6725, 6726, 6765. \$140 Minimum Order 2 days service per week.
Mid-West: Geraldton within 20km	YES	3 days	40 cents per kilo surcharge.	\$150 Minimum Order. 3 Days service per week.
Peel: All Locations Except City of Mandurah	YES	3 days	40 cents per kilo surcharge.	\$140 Minimum Order. 1 Days service per week.
Pilbara: Port Hedland within 20km	YES	5 days	40 cents per kilo surcharge.	\$140 Minimum Order. 3 Days service per week.
Southwest: Bunbury within 20km	YES	2 days	N/A	\$100 Minimum Order. 3 Days service per week.
Southwest: All Other Locations	YES	2 days	N/A	\$100 Minimum Order. 3 Days service per week.
Wheatbelt: Northam within 20km	YES	3 days	N/A	\$100 Minimum Order. 3 Days service per week.

If you have any questions, contact Steve Pittam via – steve@mandjchickens.com.au or phone – 1300 262 635 for further information.

Return of rejected goods

Where prior to acceptance, the Products delivered are found to be unsuitable for acceptance due to sub-standard quality, the Customer may reject any or all the Products ordered.

To reject the Products, the Customer must notify the Contractor within three (3) Business Days for non-perishable and one (1) Business Day for perishable or fresh

produce. The Products must be removed at the Contractor's expense within such reasonable time as the Customer may direct.

Should the Contractor fail to duly and properly remove the rejected Products within the time specified by the Customer, the Customer shall be entitled to have the rejected Products returned at the Contractor's risk and expense to the Contractor's premises, whereby the Contractor must afford every facility to accept the return of the Products.

Customer is to raise a non-conformance via email to:

steve@mandjchickens.com.au; and yourorders.wa@mandjchickens.com.au.

Stating: Customer Number, PO Number, Invoice Number, and clearly outlining reason for rejection.

Photos are required of non-conforming product, accompanying the email.

Contact details of the relevant people at the receiving site including phone number and email should be within the email.

Account management and invoicing

If required, M and J Chickens must provide consolidated invoicing in specific formats as agreed with the Customer. The Account Manager for Customer queries and invoicing is Steve Pittam.

Contact information

General enquiries

Admin

Steve Pittam

Phone: 1300 262 635

Mobile: 0409 648 734

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