

# Procurement Lifecycle Document for Ryan's Quality Meats

CUAGRO2019 – Common Use Arrangement for  
Bulk Groceries and Fresh Produce

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**Last updated: 17 November 2021**

# Ryan's Quality Meats

**ABN:** 63 307 056 047

**ACN:** 110 348 617



## Contact information

**Joshua Lewin**

**Phone:** (08) 9414 9200

**Mobile:** 0439 145 592

**Email:** [orders@ryansqualitymeats.com.au](mailto:orders@ryansqualitymeats.com.au) / [josh@ryansqualitymeats.com.au](mailto:josh@ryansqualitymeats.com.au)

**Postal Address:** PO Box 3552, Success WA 6964

**Websites:** [www.ryansqualitymeats.com.au](http://www.ryansqualitymeats.com.au)

**Admin hours:** Monday to Friday 9.00am to 5.00pm

# Buying methods

## Place an Order

### OPTION A – Use CUA Order Form or Agency Order Form

You can use the CUA Order Form or your organisation's own order form to make a purchase from Ryan's Quality Meats. Please make sure that you quote the CUA number "CUAGRO2019".

**Step 1:** (if required): Use email or phone to communicate with the Contact Person for Customer Orders – Joshua Lewin – via the enquiries email address as per the contact details on page 2 to set up a CUAGRO2019 Account.

**Step 2:** Fill in the CUA Order Form or your organisation's own order form with the products you require.

**Step 3:** Send the CUA Order Form to Supplier Name via a dedicated email address – [gov.orders@supplier.name.com.au](mailto:gov.orders@supplier.name.com.au) for fulfilment. If you have any questions, contact Joshua Lewin via the details on page 2 for further information.

## Minimum Order Thresholds

The following Minimum Order Thresholds apply

Minimum Order Threshold Product Conditions	\$ Threshold	Volume Threshold (cartons, crates etc)	Orders Below Threshold Accepted (YES/NO)	Delivery Fee (for Orders below threshold)
N/A	\$200	N/A	YES	\$35

## Payment of invoices

Either pay online via Ryan's Quality Meats website, or pay on your Account via EFT – Account details as follows:

**BSB:** 086 136

**Account Number:** 572 629 445

Contact Ryan's Quality Meats: [josh@ryansqualitymeats.com.au](mailto:josh@ryansqualitymeats.com.au)

## Delivery

### Perth metropolitan area and the City of Mandurah

sausages. Mandurah and Rockingham only receive deliveries on Mondays, Free delivery is available to any nominated delivery point located within the Perth Region and the City of Mandurah, including any nominated carrier's depot where consignment to country areas is involved. Free delivery to these locations applies for both Standard Products and Non-Standard Products.

Products will be delivered free-of-charge to your site usually within 24 hours of ordering, allowing an extra 24 hours for manufactured products e.g. Burgers, Wednesdays and Fridays.

### Regional Deliveries

For Regional orders, the order timeframes are as follows:

- South West region: 48 Hours
- Regions not covered by our supply network: 48 hours' notice to deliver to your preferred freight company, freight cost to be covered by Customer.

If you have any questions, contact Joshua Lewin via – [josh@ryansqualitymeats.com.au](mailto:josh@ryansqualitymeats.com.au) or phone – (08) 9414 9200 for further information.

## Discounting

### Bulk Order Discount

Category 6	Minimum Discount
Pallet Buys of Single Item	5%

### Return of rejected goods

Where prior to acceptance, the Products delivered are found to be unsuitable for acceptance due to sub-standard quality, the Customer may reject any or all of the Products ordered.

To reject the Products, the Customer must notify the Contractor within Two (2) Business Days for non-perishable and one (1) Business Day for perishable or fresh produce. The Products must be removed at the Contractor's expense within such reasonable time as the Customer may direct.

Should the Contractor fail to duly and properly remove the rejected Products within the time specified by the Customer, the Customer shall be entitled to have the rejected Products returned at the Contractor's risk and expense to the Contractor's premises, whereby the Contractor must afford every facility to accept the return of the Products.

Rejected goods that are due to quality or broken packaging issues will be removed and replaced as soon as delivery schedules allow at the suppliers expense. Returns or replacements due to over ordering or the ordering of incorrect products may be refused and remain at the discretion of the suppliers account manager Joshua Lewin.

## **Account management and invoicing**

Invoices will be generated for each delivery the customer requires, some deliveries may have two invoices (one from the Jandakot butchery and one from the Bunbury factory) depending upon what the products are. Sales reports for individual customers can be generated as per Ryan Quality Meat's format.

# Contact information

## General enquiries

### Admin

**Joshua Lewin**

**Phone:** (08) 9414 9200

**Mobile:** 0439 145 592

**Email:** [orders@ryansqualitymeats.com.au](mailto:orders@ryansqualitymeats.com.au) / [josh@ryansqualitymeats.com.au](mailto:josh@ryansqualitymeats.com.au)

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