

Procurement Lifecycle Document for Asahi Lifestyle Beverages

CUAGRO2019 – Common Use Arrangement for
Bulk Groceries and Fresh Produce.

Company name

Contact information

Buying methods

Place an Order

Minimum Order Thresholds

Payment of invoices

Delivery

Discounting

Return of rejected goods

Account management and invoicing

Contact information

General enquiries

Accounts

Last updated: 1 March 2022

Asahi Lifestyle Beverages

ABN: 51 004 243 994

ACN: 004 243 994



Contact information

Phone: 1300 133 144

Fax: 1300 133 322

Orders: cickeyaccounts@asahi.com.au

Account Set-up : gary.marshall@asahi.com.au

General Enquiries : sharon.fussell@asahi.com.au

Websites: www.albconnect.com.au

Postal Address: 31 Somersby Road, Welshpool WA 6106

Admin hours: Monday to Friday 9.00am to 5.00pm.

Buying methods

Place an Order

You can use the CUA Order Form or your organisation's own order form to make a purchase from Asahi Lifestyle Beverages. Please make sure that you quote the CUA number "CUAGRO2019".

OPTION A – Use Asahi Lifestyle Beverages' Website Ordering System:

STEP 1 (if required): Use email to communicate with the Contact Person for Accounts Set Up – Gary Marshall – via the enquiries email address as per contact details on page 2 to set up a CUAGRO2019 Account and Login details for the Asahi Lifestyle Beverages website. Add content or remove.

STEP 2: Browse the Asahi Lifestyle Beverages website and select the required products.

STEP 3: Either pay online via the Asahi Lifestyle Beverages website or indicate that you will pay on your Account soon. If you have any questions, contact the Australian Call Centre Key Accounts team via the details on page 2 for further information.

OPTION B – Use CUA Order Form or Agency Order Form:

STEP 1 (if required): Use email to communicate with the Contact Person for Accounts Set up – Gary Marshall – via the enquiries email address as per the contact details on page 2 to set up a CUAGRO2019 Account.

STEP 2: Fill in the CUA Order Form or your organisation's own order form with the products you require.

STEP 3: Send the CUA Order Form to Asahi Lifestyle Beverages via a dedicated email address – cickeyaccounts@asahi.com.au for fulfilment. If you have any questions, contact the Australian Call Centre Key Accounts team via the details on page 2 for further information.

Minimum Order Thresholds

The following Minimum Order Thresholds apply:

Minimum Order Threshold Product Conditions	\$ Threshold	Volume Threshold (cartons, crates etc)	Orders Below Threshold Accepted (YES/NO)	Delivery Fee (for Orders below threshold)
Minimum Case Quantity		5 cases total order	No	N/A

Payment of invoices

Either pay online via the Asahi Lifestyle Beverages website or ACC KEY ACCOUNTS phone line via details below,

Pay on your Account via EFT – Account details as follows:

BSB: 083-001

Account: 5151 06330

Make sure you quote your customer number as a reference

Contact Asahi Lifestyle Beverages – national.credit@asahi.com.au

Delivery

Perth metropolitan area and the City of Mandurah

Free delivery is available to any nominated delivery point located within the Perth Region and the City of Mandurah, including any nominated carrier's depot where consignment to country areas is involved. Free delivery to these locations applies for both Standard Products and Non-Standard Products.

Products will be delivered free-of-charge to your site within 48 hours of ordering on your set delivery day/s.

Regional Deliveries

For Regional orders, the order timeframes are as follows:

- Gascoyne Region: 72 Hours (\$4.00 per case)
- Goldfields-Esperance: 48 Hours (\$2.70 per case)
- Great Southern: 48 Hours (\$2.50 per case)

- Kimberly: 72 Hours (\$3.00 per case)
- Mid-West: 48 Hours (\$2.20 per case)
- Peel: 48 Hours (\$1.52 per case)
- Pilbara: 72 Hours (\$3.00 per case)
- SouthWest: 48 Hours (\$1.43 per case)
- Wheatbelt: 48 Hours (\$1.40 per case)

If you have any questions, contact Sharon Fussell via – sharon.fussell@asahi.com.au or phone – (08) 9351 7615 for further information.

Discounting

Asahi Lifestyle Beverages offers the following discounts on the product pricing listed in the Pricing Schedule:

Non-Standard Product Discounts:

The following discounts apply to Products supplied by Asahi Lifestyle Beverages that are not listed in the Price Schedule.

Table 2 - Non-Standard Product Discounts		
Category	Subcategory	% Minimum Discount (e.g. 10%)
Category 3 - Ready-to-Drink Beverages	Bottled Functional Water	50%
Category 3 - Ready-to-Drink Beverages	1.5L Iced Tea	50%
Category 3 - Ready-to-Drink Beverages	Kombucha	33%
Category 3 - Ready-to-Drink Beverages	Sports Drinks Powder	10%
Category 3 - Ready-to-Drink Beverages	500ml Sparkling Water Plain/Flavoured	46%
Category 3 - Ready-to-Drink Beverages	250ml Bottled Water	39%
Category 3 - Ready-to-Drink Beverages	Ready to drink Protein	22%
Category 3 - Ready-to-Drink Beverages	375ml Sparkling Water Plain/Flavoured	47%
Category 3 - Ready-to-Drink Beverages	1L Bottled Water	52%
Category 3 - Ready-to-Drink Beverages	1.5L Bottle Water	60%

Category 3 - Ready-to-Drink Beverages	Ice Tea Assorted Flavours 500mL	21.23%
Category 3 - Ready-to-Drink Beverages	Juice Assorted Flavours 250mL	25.45%

Return of rejected goods

Where prior to acceptance, the Products delivered are found to be unsuitable for acceptance due to sub-standard quality, the Customer may reject any or all the Products ordered.

To reject the Products, the Customer must notify the Contractor within three (3) Business Days for non-perishable and one (1) Business Day for perishable or fresh produce. The Products must be removed at the Contractor's expense within such reasonable time as the Customer may direct.

Should the Contractor fail to duly and properly remove the rejected Products within the time specified by the Customer, the Customer shall be entitled to have the rejected Products returned at the Contractor's risk and expense to the Contractor's premises, whereby the Contractor must afford every facility to accept the return of the Products.

The driver will immediately credit any product rejected at the time of delivery.

For any rejected product found after delivery the process is to notify your Sales Representative/contact. They will organise for stock collection on the next delivery day and a credit issued. If this process is not viable for the client at the time, we will work to offer another solution on a case-by-case basis.

Account management and invoicing

If required, Asahi Lifestyle Beverages must provide consolidated invoicing in specific formats as agreed with the Customer. The Account Manager for Customer queries and invoicing is Sharon Fussell, who can be contacted via the details on page 8.

Contact information

General enquiries

Admin

Phone: 1300 133 144

Fax: 1300 133 322

Email: cickeyaccounts@asahi.com.au

Websites: www.albconnect.com.au

Postal Address

31 Somersby Road **WELSHPOOL WA 6106**

Orders

Please see Buying Process Outline

Hours

Monday to Friday 9.00am to 5.00pm

Accounts

Accounts Manager

Name: Sharon Fussell

Mobile: 0439 158 715

Phone: (08) 9351 7615

Email: sharon.fussell@asahi.com.au