

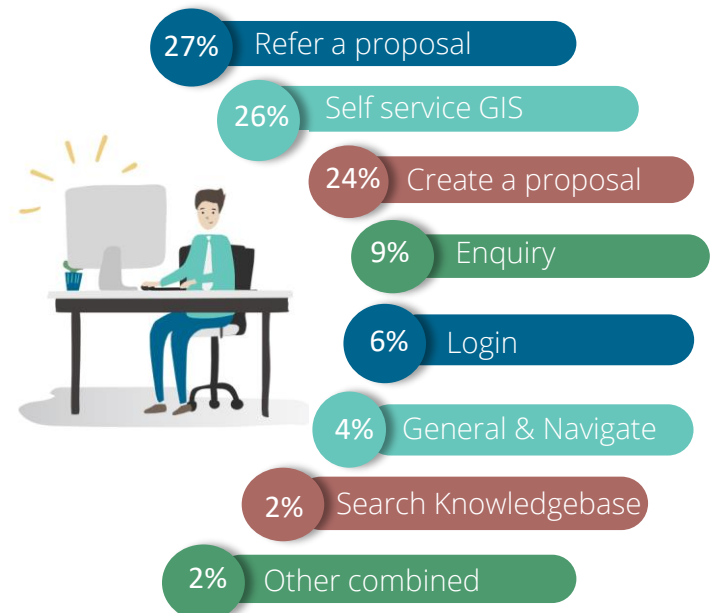


WHAT THEY LIKED

- Early engagement appreciated
- Opportunity to shape the product
- The look and feel of the portal
- Simplicity in generating an enquiry
- Shape file uploads
- The structured data approach



FEEDBACK TOPICS



CO-DESIGN SUMMARY

- The co-design workshop was held at Prime House on 23 Feb 2022
- EO access was provided for two days after with support staff on hand
- Participants represented Rio Tinto, BHP, Iluka Resources, Roy Hill and Woodside
- 250 comments were received and reviewed by the program



SUGGESTIONS & ISSUES

- Create referral application before proposal
- Better document export to support consultation
- External approvals happen outside portal
- Assess greenhouse gases at project level
- Section specific proposal access (consultants)
- Clunky map layers, labels and legends
- Show only relevant layers for shape files
- Concerns using myGovID personal account



NEXT STEPS

- Identify key enhancements to be included in the first release
- Fix bugs
- Enhance the user experience to maximise adoption and use
- Incorporate co-design earlier in future builds
- Align future development to feedback insights
- Reinforce the staged build approach in communications
- Continue to build on the successful engagement
- Determine what cannot be addressed and communicate the 'why' to participants

FEEDBACK TYPE

