

# COVID-19 Preparedness PPE, Cleaning, Surge workforce

**Department of Communities** 

**WACOSS** 



## Welcome and speakers

- Mike Rowe, Director General, Department of Communities (MC)
- Louise Giolitto, CEO WACOSS
- Kylie Mayo, Executive Director, COMIT
- Scott McGill, Deputy Director COVID-19 Coordination, DPC



Covid-19 - Cleaning and Surge Workforce

Presenter: Louise Giolitto, WACOSS CEO

3 March 2022

#### Cleaning

#### Department of Communities \$1 million reimbursement scheme managed by WACOSS

#### **Eligibility Criteria**

- Not-for-profit community service that holds a WA Government contract providing services to vulnerable community members
- Cleaning is required in response to a positive COVID case
- Cleaning must have been done with approved TGA products
- Organisations to follow the CHO cleaning guidelines
- Funding will be available on a reimbursement basis on the provision of receipts and meeting the eligibility criteria
- There is no limit on number of times an organisation can claim as long as the claim meets the eligibility criteria

#### Restrictions

- Not to be used for reimbursement for regular cleaning
- Not for Aged care or NDIS federally funded programs or individual NDIS care packages
- Claims are valid from 14/01/2022 and are ongoing while funds are available

#### How to claim

WACOSS is currently creating an online portal for organisations to submit a reimbursement claim

## Covid-19 Preparedness

#### Surge Workforce

## Department of Communities has resourced WACOSS to develop and implement a Surge Workforce Strategy

#### Background

- The social services sector in the Eastern states saw significant impact to their service delivery as a result of the Omicron spikes
- The development of a Community Services Secondment Pool has the potential to mitigate the impact to clients and social services

#### Community Services Secondment Pool (CSSP)

- This initiative arose from the shared insights and anticipated demand from and to the Community Services sector
- Organisations and their employees can volunteer to participate in the pool, and organisations that are affected by high levels of furloughing can seek to draw from it
- WACOSS is now resourced to develop and implement a surge workforce strategy, which will involve the provision and management of a Social Services Secondment Pool
- The Secondment Pool will allow the community services sector to have an agreed approach and central point of contact from where to request urgent workforce support

#### Benefits of the CSSP

- Clients are more likely to continue receiving support, irrespective of workforce disruptions
- Organisations are able to quickly draw on additional workforce for immediate deployment
- Contributing organisations can manage human resources more effectively

#### Time critical

• We are already in the Omicron wave. We are working as quickly as possible to establish this service. Bear with us!

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## Contacts

TGA approved products

https://www.tga.gov.au/disinfectants-use-against-covid-19-artg-legal-supply-australia

- CHO cleaning guidelines <a href="https://ww2.health.wa.gov.au/~/media/Corp/Documents/Health-for/Infectious-disease/COVID19/COVID19-Cleaning-principles-for-staff-in-SQF.pdf">https://ww2.health.wa.gov.au/~/media/Corp/Documents/Health-for/Infectious-disease/COVID19/COVID19-Cleaning-principles-for-staff-in-SQF.pdf</a>
- WACOSS Surge Workforce Contact: milan@wacoss.org.au

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## COVID-19 Preparedness

RAT and PPE



# Rapid Antigen Tests (RATs)

For furloughing critical workers



## Premier's announcement

"The State Government will provide RATs to the Community Service Sector, and schools and childcare providers, to ensure they have supplies when the critical worker furloughing policy is in action."

Media statement – 27 February 2022



## Purpose

- To support Critical Worker Furlough Policy
- Some allocation for high risk service users who may be symptomatic
- Examples
  - Rough sleepers who may not be able to access household allocation
  - Residential clients who may not be able or are unwilling to attend a testing centre



## Distribution

- Communities will distribute RAT kits to CSOs on behalf of
  - Communities
  - Justice
  - Mental Health Commission

## What you need to do

- register your critical workers with the <u>Critical Worker Furloughing</u>
   <u>Registration System</u> (you can only designate one agency, check which
   one has the highest allocation of RATs for your service)
- have received an email notification from Communities which will include:
  - your allocation (number of RATs)
  - the collection site address (may be metro and regional)
  - a designated time period for collection (to avoid congestion)
- bring a digital or printed copy of the notification to the collection site at the designated time.

## Personal Protective Equipment (PPE)

For accommodation or residential settings – community service organisations

## PPE Kit: Eligibility

- Communities has developed a PPE Kit to be used if and when an outbreak occurs in a accommodation and/or residential setting.
- Communities is only providing PPE to Service Providers who hold an agreement with Communities and that service agreement provides services within an Accommodation and/or Residential setting at this time.

## PPE Kit: Design

- The package was developed by our emergency welfare team.
- It contains items used by our emergency response teams during an outbreak or when operating an evacuation centre where there was COVID-19 in the community.

## **PPE Kit: Contents**

## **Communities standard PPE Kit contains:**

- 20 Disposable Gowns
- 100 Surgical Masks
- 400 Nitrile Powder Free Gloves
- 2 x 500ml Muru Gel Hand Sanitiser
- 21 x Pro Choice Cirrus Safety Glasses Clear

NB - supplementary supplies on order including face shields



## What about N95s?

- Currently almost no stock- prioritised for Health
- Further distribution centralised through DoF
- Options provided in recent Health Circular- agencies can use surgical masks, face shield and/or goggles

## PPE Kit: Distribution

- An initial order has been placed with Communities supplier that allows for 1 package per accommodation/residential service.
- We are working through a process for other CSOs to register their requirements for further allocations



## **Critical Worker Furloughing and Rapid Antigen Testing**



### **Current context**

- Critical worker furloughing policy announced 28 January 2022
- Critical worker furloughing register live 21 February 2022
- Critical worker furloughing policy NOT yet active
   — this will be based
   on advice from the Chief Health Officer



## **Critical Worker Furloughing Policy**

Industry led approach - in-scope employers determine the roles that fall within the critical worker definition.

The critical worker furloughing policy:

- Provides an exemption for critical workers who are close contacts but who do not have
   symptoms to attend work during their isolation period:
  - in limited circumstances
  - If they meet strict criteria
- Targets critical workers delivering services and supports that are essential to the health and safety
  of the community.
- The Policy is for workers who are critical to the functions of society described in the directions not to the operation of organisations generally.
- Is an option of last resort, to be applied by employers when all other options for filling critical roles are exhausted.
- Is time bound and triggered by circumstances of extreme risk.
- Requires employers to assess risk and ensure appropriate mitigations are in place.
- Is not intended to include 'business as usual' activities, or to maintain business continuity.
- Broadly reflects national arrangements and AHPPC advice.

## Are you a Critical Worker who can leave isolation to attend work?

Does the worker perform a role that is **critical to the COVID-19 response**?

#### NO.

Does the worker perform a role that is critical to **continuation of critical** services that prevent significant harm (including loss of life, catastrophic impacts to safety or welfare, lack of access to essential goods) to an individual or the community?

## NO

Is the worker part of an essential industry and captured under one of the specified categories?

- · Transport, freight and logistics, including public . Corrective and judicial transport
- Food, beverage and pharmaceutical
- retailing Petrol stations and truck
   Social assistance and
- stops Agriculture
- utilities and waste management services

- Building and construction
- services
- · Police and Emergency Services
- manufacturing, supply and. Schools and child care · Health Care Services
  - residential care
- Veterinary services · Critical resources, power, · Funeral, crematorium and cemetery services
  - Defence

YE

And is the worker necessary fo She safe continuation of services in that **industry**, or do they provide **specialist skills** in an that essential industry?

Go to next question (nest slide)

YE May be a critical worker YE

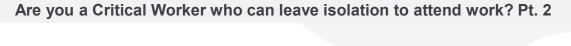
> Go to next question (next slide)

The person is not a critical worker. The critical worker furloughing policy is not intended to ensure continuity of regular business.

NO

NO

S



Can this work be done from home?

NO

Can a colleague safely cover the work?

NO

Can the role or worker be replaced on a short-term basis through other mechanisms?

NO

Does the worker have any COVID-19 symptoms?

NO

Has the worker confirmed consent to return to the workplace? And provided a negative RAT?

ΥE

**YES** – This is not a critical worker, as the work can be done from home

**YES** – ensure the colleague can cover the work requirements for the duration of the impacted worker's isolation.

YES - This is not a critical worker as qualified as alternative and suitable staff can provide these duties while the worker is in isolation. E.g. roles may be able to be replaced on a short-term basis via additional contractual arrangements, if this is possible then they are not a critical worker.

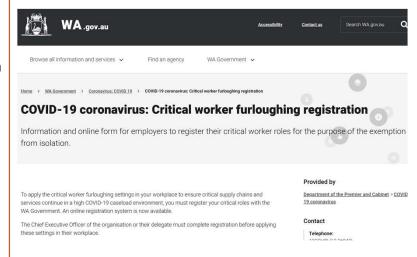
**YES** - if the worker is symptomatic of COVID19, the worker must remain in isolation.

**NO** - the worker is entitled to remain in isolation if they are a close contact of a positive COVID case.

This role or worker is considered a critical worker and can, if asymptomatic, continue to perform their role, while continuing to isolate outside of work hours.

#### **Critical Worker Registration**

- Utilising the Policy brings notable risks that remain with the employer. The policy does not remove any requirements or responsibilities from the employer.
- The register is easy to use and only requires a list of critical roles to be submitted.
- CEO or equivalent, or appropriate delegate can complete
- A notification to Government when roles are activated is not required.



https://www.wa.gov.au/government/covid-19-coronavirus/covid-19-coronavirus-critical-worker-furloughing-registration

### Rapid Antigen Tests (RATs)

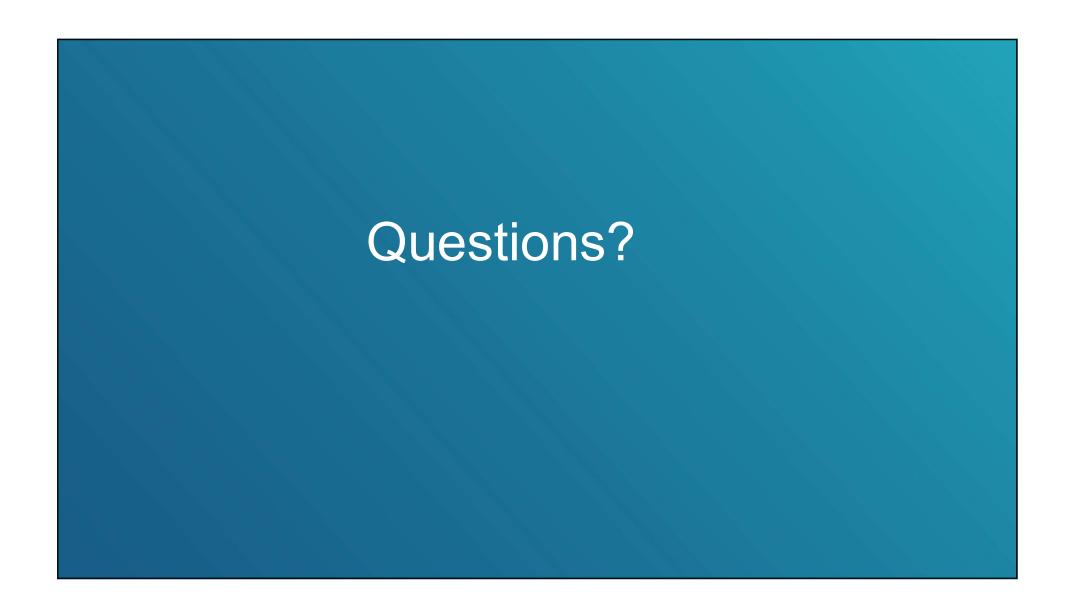
#### **RAT testing in Western Australia**

- The use of RATs without supervision by a medical practitioner was not permitted until January 2022
- Given the supply constraints in the market, it was necessary to procure RATs centrally to ensure they could be prioritised
- Ensuring the health system can function, and isolation and testing requirements for symptomatic people can be met, is the highest priority as daily case numbers have been rising

- The public health system will continue to be the first priority in the allocation and use of RAT supplies
- Any supplementary RATs will be distributed according to priority
- The RATs to be distributed to non-Health organisations will initially be those needed for agency staff (who meet the critical worker definition) to apply the critical worker protocol
- · This protocol is not yet active







## Resources and links

- https://www.healthywa.wa.gov.au/Articles/A\_E/Coronavirus
- https://www.wa.gov.au/government/covid-19-coronavirus
- If you have any other questions please email:
  - sectorsupport@communities.wa.gov.au