Release 1 of Environment Online is live!

What's included in Release 1?

Environmental Impact Assessments under Pt IV of the EP Act:

- Referral and assessment of new significant proposals; proposals of a prescribed class and strategic proposals
- Referral of other types of proposals and scheme/ scheme amendments as attachment-based applications only
- Submit comments on referrals and other documentation released for public review
- Submit enquiries
- Use an interactive spatial map viewer
- Search for guidance and EO related articles
- Publish assessment documentation, EPA Report and Ministerial Statements

Public Consultations for referral and other assessment documents will be done in EO for applications that are submitted and assessed via EO. All other consultations will continue in the EPA Consultation Hub.

Publications: Historical assessment documentation will remain on the EPA website. Applications submitted and assessed in EO will have assessment info publicly available in EO. The EPA website will direct users to the EO Portal for those applications.

What should I do now?

A comprehensive **Get Started Guide** is available via the Environment Online Portal and provides 'need to know' information on a range of subjects including:

- What is Environment Online?
- What's available in EO and what isn't?
- The benefits of using EO
- Find out how to access the EO portal
- The preferred operating system/browsers
- The different roles and what each can do
- How to login (individual and business)
- What you can do without logging in
- Resources and support

Some features are available without logging in → **Each business/entity needs at least one Service Administrator to act on your behalf and grant EO access to others** → **Refer to the instructions in the Get Started Guide**

EO SUPPORT

High Care support is available for 12 weeks – start using EO now and provide feedback so we can optimise!

Guidance Materials: Have been built-in to the EO Portal. Quick reference guides, knowledge articles, EIA/EPA policies and procedures plus frequently asked questions can be viewed without logging in Environment Online Portal.

EO Community: Once you start using EO you can join our community to receive regular communications and provide feedback to inform online engagement sessions.

Need more help?

Submit an online enquiry via the EO Portal 24/7. Responses during office hours

Call us on 1800 161 176 Between 8.30am – 5pm Monday to Friday, or leave a message after hours

Future releases

Release 1 delivers the foundation platform that will be built on in future iterative releases. For more information head to the EO Website.