



Department of
Jobs, Tourism, Science
and Innovation

Native Forest Transition

Helplines, services and support



Native Forest Transition Support Line

1300 243 199

A dedicated helpline for workers, businesses and communities impacted by the Native Forest Transition.

www.wa.gov.au/nft

Financial support

Accordwest Emergency Relief

Urgent emergency financial support.

Ph: 1800 115 799

accordwest.com.au/emergency-relief

Anglicare Manjimup & Anglicare Financial Counselling

Financial counselling.

Community Centre, Corner Mount & Rose St, Manjimup 6258

Ph: 08 9777 1945

anglicarewa.org.au/get-help/financial-assistance/financial-counselling

Centrelink

Delivering accessible services, including payment for jobseekers, on behalf of the Australian Government.

Ph: 132 850

Busselton: 65 Duchess Street, Busselton WA 6280

Bunbury: 56 Wittenoom Street, Bunbury WA 6230

Albany: 15 Peel Place, Albany WA 6330

servicesaustralia.gov.au/centrelink

Financial Counselling Association of WA

Provide information, support and advocacy at no cost for personal debts for anyone in hardship throughout WA.

financialcounsellors.org/public

National Debt Helpline

A free phone service, and information on their website to assist people in financial difficulty.

Ph: 1800 007 007

ndh.org.au

Jobs, training and skills support

Jobs and Skills WA

Free support, information and advice for training, career planning and finding employment including CV/resume and writing job applications. Provides referral to other support services if required.

Jobs and career planning: 0499 908 096

Training: 0428 696 020

Email: nativeforest@srtafe.wa.edu.au

jobsandskills.wa.gov.au/nativeforesttransition

Jobs South West Training & Community Services

Offers the tools required to gain employment including resume preparation, selection criteria specifics and interview preparation.

Ph: 9721 5033

Email: info@jsw.org.au

jobsandskills.wa.gov.au/jobs-and-skills-centre

Community Resource Centres

Community Resource Centres (CRCs) across the regions provide training and education programs, access to business facilities and information on government services. Services include access to public computers and the internet, and the ability to photocopy, print and fax documents.

Ph: 1300 374 731

Industrial relations support

Fair Work Commission

Australia's national workplace relations tribunal.

Ph: 1300 799 675

fwc.gov.au

Fair Work Ombudsman

Help everyone in Australia follow the laws that make all workplaces equal and fair.

Ph: 13 13 94

fairwork.gov.au

Department of Mines, Industry Regulation and Safety

Industrial Relations advice

Bunbury: 9722 2888

Collie: 9734 1222

commerce.wa.gov.au/labour-relations

Wageline

Ph: 1300 655 266

commerce.wa.gov.au/labour-relations/contact-wageline

Business and community support

Small Business Development Corporation (SBDC)

Free advice to small business owners in WA.

Ph: 133 140

smallbusiness.wa.gov.au

South West Development Commission

The South West Development Commission partners with communities, government, business and industry to identify and support projects that benefit the region.

Ph: 9792 2000

Email: info@swdc.wa.gov.au

swdc.wa.gov.au

Mental health and wellbeing support

Services in the South West

Your GP can help with a mental health care plan to see a private practitioner.

Accordwest

General support services.

26-28 Forrest Avenue, South Bunbury WA 6230

Ph: 1800 115 799 | 9729 9000

accordwest.com.au

Rural Link

After hours mental health support for rural/remote WA.

Ph: 1800 552 002

South West Community Alcohol & Drug Service

Offers easily accessible counselling and support for people with drug and alcohol issues and their families free of charge.

Ph: 9729 6700

Email: admin.swcads@sjog.org.au

sjog.org.au/our-services/community-and-youth-services/south-west-community-alcohol-and-drug-service

South West Counselling

Government subsidised counselling service.

Ph: 9754 2052

swcounselling.org.au/

South West Mental Health

This service provides assessment, treatment and advice to those with moderate to severe mental health issues.

Bunbury: 9722 1300

Busselton: 9753 6400

Bridgetown: 9782 1444

Margaret River: 9757 3547

Statewide services

Lifeline

Provides a phone counselling service.

Ph: 13 11 14

wa.lifeline.org.au

Beyond Blue

Confidential phone service with information and resources relating to mental health problems such as depression and anxiety.

Ph: 1300 224 636

beyondblue.org.au

Crisis Care

A telephone information and counselling service for people in crisis needing urgent help.

Ph: 1800 199 008

headspace

Supporting young people up to the age of 25 with mental health and wellbeing concerns.

headspace.org.au

Head to Health

An Australian Government initiative that brings together apps, online programs, online forums and phone services, as well as digital resources.

headtohealth.gov.au

Helping Minds

Free support to the family and friends of people living with mental health challenges across WA.

Ph: 1800 811 747

helpingminds.org.au

Here For You

Confidential, non-judgemental, telephone service for anyone concerned about alcohol and other drug use and/or mental health issues. 7am-10pm daily.

Ph: 1800 437 348

mhc.wa.gov.au/about-us/our-services/here-for-you/

Kids Helpline

Ph: 1800 55 1800

kidshelpline.com.au/kids

Mensline

24 hr information, support and counselling for men. Regional Men's Health Initiative 'Talk to a Mate'.

Ph: 1300 789 978

mensline.org.au

Mental Health Commission

Helplines can provide immediate access to support and advice that is confidential, free and anonymous.

mhc.wa.gov.au/getting-help/helplines/

MIFWA

Mental Illness Fellowship of Western Australia.

Ph: 9237 8900

mifwa.org.au

The Samaritans Crisis Line

Anonymous emotional support.

Ph: 135 247

thesamaritans.org.au

Think Mental Health

A list of resources and services aimed to build mental health and wellbeing and prevent suicide in Western Australia.

thinkmentalhealthwa.com.au/

DISCLAIMER: The Helpline, Services and Support list (the information) is provided for general information purposes only. It is not intended to be an exclusive, exhaustive or comprehensive list of service providers and does not constitute in any way endorsement by the Western Australian Government.

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