

CUA TRP2021 Transport Services (Freight and Courier) Complaints Form	
Name:	
Agency:	
Contact Phone:	
Contact Email:	
Address:	
Date:	
Contractor/s relating to complaint:	
Customer Account Name:	
Customer Account Number:	
Nature of Complaint:	
Consignment No.	
Date of Despatch:	
Description of Consignment Service (ie Standard, Priority, Premium, Next Day etc):	
Consignment Details:	
Sender:	
Address:	
Contact details: Mobile:	
Phone:	
Email:	
Receiver:	
Address	
Contact details: Mobile:	
Phone:	
Email:	
Describe the nature of damage/loss:	
Claim amount:	
Was there any salvage:	
Yes:	
No:	
Value of salvage:	
Suggested resolution:	
Please send complaints to: Gemma.Atkins@finance.wa.gov.au	
Phone Gemma Atkins 08 6551 1590	