



Accessing energy concessions through the Energy Concession Extension Scheme

Information for residential customers who buy electricity from someone other than Synergy or Horizon Power

Apply to RevenueWA on 9262 1486 for your concession payment if you are not directly billed by Synergy or Horizon Power.

What is ECES?

The Energy Concession Extension Scheme (ECES) provides payments to assist eligible concession card holders with the cost of their electricity use **if they aren't directly billed by Synergy or Horizon Power**.

This may include people living in retirement villages, apartment buildings, caravan parks (as a long-stay resident) and other types of accommodation who are sold electricity by the property owner or manager.

ECES includes access to the:

- Energy Assistance Payment;
- Dependent Child Rebate; and
- Air Conditioning Rebate.

Who is eligible?

You must hold one of the following cards:

- Pensioner Concession Card
- Health Care Card
- Veterans' Affairs Gold Card
- Commonwealth Seniors Health Card*
- WA Seniors Card*

* These card holders may not be eligible for all concessions. Other criteria may apply.

Visit WA.gov.au and search [Energy Concession Extension Scheme](#) for more information about the eligibility and application requirements.

How payments are made

Annual payments are made directly into the recipient's nominated bank account.

What to provide with your application

You must provide:

- your eligible concession card details;
- information about your electricity account;
- information about your residential lease (if applicable); and
- your bank account details

Search WA.gov.au for [ECES Checklist](#) for details of what you need to provide when applying.

You must authorise RevenueWA to confirm:

- the status of your concession card with Centrelink, the Department of Veterans' Affairs and/or the Department of Communities; and
- energy use and supply arrangements at your residential address.

When to apply

You should apply as soon as:

- you move into a property where electricity is supplied by someone other than Synergy or Horizon Power; or
- you become entitled to a concession if you already buy electricity from someone other than Synergy or Horizon Power.

You will only receive the concession from the date you apply.



Scan to apply online or search
osr.wa.gov.au/eces_apply

Contact RevenueWA on 9262 1486 for help with your online application or to request a paper application form.