

From: [REDACTED]
To: [EPWA - Submissions](#)
Subject: Draft Voluntary Embedded Networks Code of Practice
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Dear Sir/Madam,

Having briefly reviewed the materials sent out, and especially in the context of the rental crisis currently underway, I am disappointed to see that the proposed code of practice does nothing to address the rights of tenants of embedded networks.

The fact that being connected to an embedded network means the tenant is unable to directly engage with the energy seller, unlike "normal" arrangements where the tenant has their own contract with Synergy, is the primary issue I have with these arrangements.

If the premises are separately metered I see no reason why it should not be the norm, as it is in regularly-connected residential property, that tenants, not landlords, are the customer of the ENS. Since there is likely to be no competition for electricity supply at such properties, it would of course also be necessary that information about the available tariffs for the relevant ENS must be public, and provided as part of the advertisement of the tenancy, and noted in the tenancy agreement.

Kind Regards,

[REDACTED]