## **GROH POLICY DIRECTORY**



| 1) GROH Policies in operation January 2020   | Withdrawn GROH Policies     a) These former GROH policies have been withdrawn, as they are covered in the Housing Authority Maintenance Policy Manual.             |
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| GROH Administration Fee Policy   | Access to Properties Policy  |
| GROH Airconditioning Maintenance Policy  | Emergency and Priority Maintenance Policy  |
| GROH Allocations and Returns Policy  | Employee (Tenant) Maintenance Policy   |
| - incorporates former GROH Reversion of Properties Policy  | Estates Management Policy  |
| GROH Alternative Accommodation Policy  | Insurance Policy   |
| GROH Client Agency Rent Policy   | Fixtures and Fittings Policy   |
| <ul> <li>incorporates former GROH Cost Recovery Rent and<br/>Relocation of Transportable Housing policies</li> </ul> | Job Orders Policy  |
| GROH Debt Recovery Policy  | Minimal Maintenance Policy   |
| GROH Discretionary Decision Making Policy  | Pest Control Policy  |
| GROH Eligibility Policy  | Planned Maintenance Policy   |
| GROH Fencing Policy  | Programmed Maintenance Policy  |
| GROH Furniture Policy  | Property Condition Report Policy   |
| GROH Government Housing Air Conditioning Policy  | Smoke Alarms Policy  |
| GROH Grounds and Garden Policy   | Strata Titles Maintenance Policy   |
| - incorporates former GROH Automatic Reticulation,<br>GROH Landscapting, GROH Tree Lopping policies                  | Uniform Maintenance Policy   |
| GROH Home Ownership Subsidy Scheme and Tenants Purchasing a GROH Dwelling Policy (HOSS)                              | 2b) The former GROH policies below have been withdrawn, as they are<br>addressed by the Department of Communities' policies or other State<br>Government policies. |
| - incorporates former Sales to Tenants policy  | Conflict of Interest Policy  |
| GROH Improvements Policy   | Contracts Policy   |
| replaces GROH Improvements and Additions Policy  | Hot Water Systems Policy   |
| GROH Leasing Policy  | Non-Lettable Properties Policy   |
| GROH Paying Occupants and House Sitting Policy replaces GROH Sub-Letting Policy                                      | Procedure for Managing Significant Breaches in GROH  |
| GROH Private Business in a GROH Home Policy GROH Private Tenants Procedures Policy                                   |  |
| GROH Security Policy GROH Serviced Units Policy  |  |
| GROH Swimming Pool Policy - replaces GROH Swimming Pool and Spa Pool Policy  |  |
| GROH Telecommunications Policy   |  |
| - incorporates GROH TV Antennas Policy and 'Telephones' section of former GROH Utilities Policy                      |  |
| GROH Tenant Rent Setting Framework Policy  |  |
| GROH Utilities Policy  |  |
| - incorporates former GROH Home Heating and<br>Water Consumption policies  |  |
| GROH Vacated Cleaning and Garden Policy  |  |