**CUA Number:** CUAGAS2023

**Last Updated:** 6 September 2023

CUAGAS2023

* CATEGORY 2 – Medical Gas
* CATEGORY 3 – Industrial & Speciality Gas

Procurement Lifecycle Document

**BOC Ltd**

**Last updated: 6 September 2023**

# BOC LTD

**Trading as BOC Ltd**

**ABN:** 95 000 029 729

**ACN:** 000 029 729

## Contact Information

**Primary Contact:**

* Scott Kinkella (Healthcare and CUA account management),
* Regis Chibanda (Industrial and Specialty Gases)

**Direct Phone:**

* **13 12 62 (Orders)**
* **1800 050 999 (Medical Gases - Hospital Care / Homecare Customer Service)**
* **300 669 657 (Medical Gases - invoicing queries)**

**General Mobile/Contact:**

* 61 4 09 841 781 (Healthcare and CUA Account Management - Scott Kinkella)
* 61 4 66 153 463 (Industrial and Speciality Gases - Regis Chibanda)
* 61 4 28 108 676 (Medical Gases - Adrian Lamprecht - Territory Manager)
* 61 4 01 990 987 (Medical Gases - Bev Chiera - Territory Manager)
* 61 4 35 963 567 61 4 37 409 187 (Medical Gases - Jamie Wardle - Aged Care and OxyCare Manager)
* 61 4 77 533 992 (Medical Gases – Judi Clark – WA Homecare/Aged Care)
* 1800 653 572 (Industrial Gases - State Credit Team)
* 61 4 01 991 018 (Industrial Gases - Gary Vincent - Metro Central - Welshpool and surrounds)
* 61 4 34 365 002 (Industrial Gases - Geoff Turner - Metro South - Canning Vale, Jandakot, Armadale and surrounds)
* 61 4 17 932 633 (Industrial Gases - Michael Howe - Geraldton and surrounds)
* 61 4 19 720 973 (Industrial Gases - Nathan Cox- Metro North - Malaga, Bassendean and Bayswater and surrounds)
* 61 451 166 491 (Industrial Gases - Alan Peeti - Metro South - Kwinana, Henderson, Bibra Lake and surrounds)
* 61 4 35 656 089 (Industrial Gases - Stephen Hamiwka - Karratha and Port Hedland and surrounds)
* 61 4 23 291 892 (Industrial Gases - Luke Henry - Metro North - Perth CBD, Wangara, Osborne Park and surrounds)
* 61 4 35 960 827 (Industrial Gases - David MacKinnon - Bunbury and surrounds)
* 61 4 08 795 297 (Industrial Gases - David Fleming - Kalgoorlie and surrounds)

**Email:**

* scott.kinkella@boc.com
* regis.chibanda@boc.com
* healthcare@boc.com
* adrian.lamprecht@boc.com
* bev.chiera@boc.com
* [jamie.wardle@boc.com](mailto:jamie.wardle@boc.com)
* judi.clark@boc.com
* contact@boc.com
* Jeremy.Simon@boc.com
* Geoffrey.Turner@boc.com
* Nathan.Cox@boc.com
* alan.peeti@boc.com
* Stephen.Hamiwka@boc.com
* Luke.Henry@boc.com
* David.MacKinnon@boc.com

**Business Hours:**

* 8.30am to 5.00pm Monday to Friday

**Website:**

**https://www.boc.com.au**

**Postal Address**

**BOC Ltd**

**57-61 Baile Road**

**CANNING VALE WA 6155**

**Orders Via:**

* **T: 13 12 62 1800 050 999 (Medical Gases)**
* **E:** [contact@boc.com or](mailto:contact@boc.com%20or) **healthcare@boc.com**

# MEDICAL GAS

## Medical Gas – Bulk & Cylinders

BOC ltd provides medical gas in bulk and cylinders including:

* liquid medical oxygen
* liquid nitrogen and argon
* nitrous oxide
* medical oxygen and oxygen concentrators
* carbon dioxide
* integrated regulator/flowmeters
* associated equipment.

Please refer to the Price Schedule for prices and the delivery schedule for delivery and collection options.

## Medical Gas - Homecare oxygen

BOC Ltd provides homecare oxygen services. (\*\*Delivery areas are detailed in the table below – other options are available outside these areas, including courier deliveries to hospitals in remote areas who conduct the patient set up)

* Oxygen cylinders, concentrators and associated equipment can be delivered directly to patients in their homes under a physician’s prescription (\*\*).
* BOC can provide patient training and will connect and set up all equipment (\*\*).
* In regions where direct home delivery cannot be provided, BOC will have arrangements for patients, or their carers, to collect cylinders and provide alternative setup training.
* BOC will provide a monthly consolidated invoice to the customer detailing, at minimum, the name of the patient, date of supply, quantity of oxygen supplied and any other relevant information.

|  |  |  |
| --- | --- | --- |
| Homecare Region | Base Location in the Region | Range of Service Coverage from Base Location (kms) |
| Metropolitan | Canning Vale | All metro areas |
| Metropolitan | Mandurah | 100 kms |
| Southwest | Bunbury | 200kms – Set Ups |
|  |  | 50 kms - Cylinders |
| Southern | Albany | 200kms – Set Up |
|  |  | 50 kms - Cylinders |
| Wheatbelt | Northam | 200kms – Set Up |
|  |  | 50 kms – Cylinders |
| Goldfields | Kalgoorlie | 100 kms – Set Up |
|  | Kalgoorlie | 100 kms - Cylinders |
| Mid-West | Geraldton | 100 kms – Set Up |
|  |  | 50 kms - Cylinders |
| Pilbara | Broome | 10 kms – Cylinders |
|  | Port Hedland | 10 kms - Cylinders |
| Kimberley | Karratha G&G | 10 kms - Cylinders |
| Statewide | Refer to Agent and G&G Network for collection |  |
| Statewide | Equipment Delivery | Courier - All areas\*\* |

(\*\*Delivery areas are detailed in the table above – other options are available outside these areas, including courier deliveries to hospitals in remote areas who conduct the patient set up)

Please refer to the Price Schedule for prices.

# Industrial and Speciality Gases

A large range of gas types in various sized cylinders, delivered to customers, including:

* Shielding and welding gases in different mixes
* Industrial Oxygen
* Acetylene
* Nitrogen oxygen, argon, helium

Gases are available in industrial, high purity and ultra-high purity grades.

# Bulk tanks

## New bulk sites

Any customer site that does not currently have a bulk tank will be included under the CUA and receive the CUA price. The customer will be required to:

* prepare a compliant facility to store the tank at the customer’s cost; and
* pay the contractor’s reasonable cost of installation of the tank ex Perth.

## Replacing bulk tanks

Where a customer determines, in consultation with BOC to replace medical gas tanks (including liquid oxygen, nitrogen and argon), that it will be more cost effective to replace an existing bulk tank with a larger or smaller bulk tank, then the customer will:

* prepare a compliant facility to store the tank at the customer’s cost; and
* pay the contractor’s reasonable cost of installation of the replacement tank ex Perth.

## Removal of cylinders and bulk tanks

A Customer may request removal of tanks from its site at any time during the Term of the Head Agreement provided that it gives the BOC 30 calendar days’ notice prior to the requested removal date.

The estimated Customer cost of removing existing bulk tanks is listed in the table below.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Region** | **Customer** | **Gas Type** | **Tank Size** | **Removal Cost (exc. GST)** |
| **Metro - Teaching Hospital** | Sir Charles Gairdner Hospital | LOX | VIE30000 | $12,000 |
| Sir Charles Gairdner Hospital | LOX | VIE15000 | $9,500 |
| Sir Charles Gairdner Hospital (Pathwest) | LAR | VIE3000 | $8,000 |
| Royal Perth Hospital | LOX | VIE15000 | $9,500 |
| Royal Perth Hospital | LOX | VIE4500 | $8,000 |
| Royal Perth Hospital | LIN | VIT8000 | $8,000 |
| Fremantle Hospital | LOX | VIE15000 | $9,500 |
| Fremantle Hospital | LOX | VIE3000 | $8,000 |
| King Edward Memorial Hospital | LOX | VIE7000 | $8,000 |
| Fiona Stanley Hospital | LOX | VIE20000 (Vertical) | $11,000 |
| Fiona Stanley Hospital | LOX | VIE15000 (Horizontal) | $9,500 |
| Fiona Stanley Hospital | LOX | VIE7000 | $8,000 |
| Fiona Stanley Hospital | LIN | VIT8000 | $8,000 |
|  |  |  |  |  |
| **Metro - Secondary Hospital** | Armadale Kelmscott Hospital | LOX | VIE7000 | $8,000 |
| Rockingham Kwinana Hospital | LOX | VIE6000 | $8,000 |
| Osborne Park Hospital | LOX | VIE7000 | $8,000 |
| Murdoch University | LOX | VIE3000 | $8,000 |
| Bentley Hospital | LOX | VIE3000 | $8,000 |
| Kalamunda District Hospital | LOX | VIE1500 | $7,000 |
| Perth Mint | LIN | VIT12000 | $9,500 |
| Perth Mint Refinery | LIN | VIE7000 | $8,000 |
| Perth Mint Refinery | LAR | VIE3000 | $8,000 |
|  |  |  |  |  |
| **Combined Wheatbelt/South West/Great Southern Region** | Albany Regional Hospital | LOX | VIE3000 | $17,000 |
| Albany Regional Hospital | LOX | VIE7000 | $17,000 |
| Northam Hospital | LOX | VIE3000 | $9,000 |
| Busselton Hospital | LOX | VIE3000 | $13,000 |
|  |  |  |  |  |
| **Combined Midwest/Goldfields Region** | Geraldton Regional Hospital | LOX | VIE6000 | $17,000 |
| Kalgoorlie Hospital | LOX | VIE3000 | $21,000 |
| Carnarvon Hospital | LOX | VIE3000 | $27,000 |
|  |  |  |  |  |
| **Combined Pilbara/Kimberley Region** | Port Hedland Hospital | LOX | VIE4500 | $41,000 |
| Broome Hospital | LOX | VIE7000 | $55,000 |
| Derby Hospital | LOX | VIE3000 | $58,000 |
| Karratha Health Campus | LOX | VIE7000 | $40,000 |
|  | | |  |  |

Where a bulk tank not listed in the table above is to be removed, the cost of removal will also be borne by the Customer. Upon receipt of the Customer’s notice, the Contractor will prepare a quote for the removal of the bulk tank, and this quote must not exceed a removal price of a similarly sized tank in a similar geography as listed in the table above.

Any additional costs associated with the removal of bulk tanks caused by obstacles, including trees, walls and fences that may have appeared subsequent to the original installation of the tank will be paid by the Customer.

No bulk tank Rental Charge may be applied after the 30-calendar day notice period. Any Rental Charge that has been paid for bulk tanks for the period after that date must be refunded to the Customer.

## Telemetry

BOC Ltd provides telemetry services that allows remote measurement of gas levels in bulk tanks. The contractor will install telemetry on all medical oxygen bulk liquid vessel to ensure automatic re-ordering of product.

BOC Ltd will meet all costs associated with the installation, operation and maintenance of the telemetry system.

## Offered Ancillary Services:

The following Ancillary Services are offered by BOC Ltd:

* Medical territory managers
* Online ordering facility
* Cylinder management services within hospitals allowing tracking of cylinder assets at a departmental level.

# Buying process

## Order Direct

The CUA prices are fixed so Approved Common Use Arrangement Buyers can pick and buy from the contractors without calling quotes or tenders.

Place your orders with contractors by phone, email or online. You can order either with the contractors’ central office or with their agents.

Always quote the CUA number (CUAGAS2023) and check that you are being charged CUA prices. For the delivery of bulk gases, the contractor will put in place an automatic replenishment schedule frequency, ensuring you do not run out of gas. You will be invoiced after each refill.

All cylinders and bulk tanks incur either a daily or monthly rental charge (also called a ‘facility fee’). Cylinder rental is charged daily so that you only pay for the number of days you hold a cylinder.

## Contractor and Customer Responsibilities

For bulk gas, the contractor is responsible for:

* the installation of a tank that fits on the customer’s site; and
* connecting that tank to the customer’s connection point (within the perimeter of the customer’s vessel compound).

The contractor is not responsible for the maintenance of the customer’s regulator(s) and downstream reticulation system.

Contractors will meet all costs of maintaining their tanks and cylinders in accordance with all applicable Australian Standards, codes of practice and other relevant regulations.

Customers are responsible for ensuring that their site housing any bulk tank or cylinder(s) is maintained, including:

* the maintenance of fencing, crash barriers and clearance of vegetation around their gas installation; and
* dangerous goods licences, emergency plans and risk assessments under all applicable Australian Standards, codes of practice and other relevant regulations (contractors can provide assistance).

## Payment of invoices

Pay on your account via the following options:

* EFT/Direct Deposit
* Credit Card/P Card

## Delivery

|  |  |  |  |
| --- | --- | --- | --- |
| Region | Maximum Delivery Timeframe (Business Days) | | |
| BOC to Customer | | BOC Agent to Customer |
| Goldfields | 5 Days | | 1- 5 days depending on site location |
| Great Southern | | 5 Days | 1- 5 days depending on site location |
| Metropolitan | | **2 days** | Next business day |
| Midwest | | **5 days** | 1- 5 days depending on site location |
| Pilbara | | 5 Days | 1- 5 days depending on site location |
| South West | | 5 Days | 1- 5 days depending on site location |
| Wheatbelt | | 10 Days | 1- 5 days depending on site location |

The following delivery timeframes apply (where applicable and BOC Agent is not “collect only”) for medical and industrial gas cylinders to healthcare facilities or businesses (does not apply to homecare deliveries).

## Warranty and Maintenance

A 12 Month Warranty applies to all BOC maintenance and installation work. All OEM parts and equipment are as per the manufacturer’s warranty specifications.

## Management of cylinders and other rented items

At the request of a Customer, BOC will write off lost or missing items that rental has been paid on for more than one year. The reduced BOC write-off prices to be paid by the Customer are listed in the price schedules for medical gas cylinders and industrial and speciality gases.

Cylinder write off prices are available on the Price Schedule - CUAGAS2023 - Price Schedule – Medical Gas

If missing items are found and subsequently returned to BOC, no refunds will be given to the customer and no additional rental payments will be sought.

BOC’s rental days and methods to determine cylinder holdings are referred to in the Frequently Asked Questions.

Customers who use BOC’s Inhalo (400CD) Cylinders should familiarise themselves with the operating instructions using the step-by step guide that can be found at:

<https://www.boc-healthcare.com.au/en/medical_gases/medical_oxygen_and_inhalo/index.html>

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## Account Management and Invoicing

|  |  |  |
| --- | --- | --- |
| **Account Management Team** | | |
| **Who** | **Service** | **Contact Details** |
| Bev Chiera | Customer support – WA Local | 0401990987 |
| Adrian Lamprecht | Customer support – WA Local | 0428108676 |
| Judi Clark | Customer Support – Home Care | 0447533992 |

|  |  |  |
| --- | --- | --- |
| **Sales Support Team** | | |
| **Who** | **Service** | **Contact Details** |
| BOC Health Care Support | Customer Support - Central | healthcare@boc.com |
|  |  |  |

|  |  |  |
| --- | --- | --- |
| **Project Services Team** | | |
| **Who** | **Service** | **Contact Details** |
| Alex Males | Business Manager – Engineering | [Alex.males@boc.com](mailto:Alex.males@boc.com) |
| Janice Boyd | Maintenance Planner | CESServicesWA@boc.com |
|  | | |
| **Accounts Receivable Team** | | |
| **Who** | **Service** | **Contact Details** |
| BOC Accounts Payable | Invoicing | [HealthCare.Credit@boc.com](mailto:HealthCare.Credit@boc.com) |
|  |  |  |

|  |  |  |
| --- | --- | --- |
| **Technical Services Team** | | |
| **Who** | **Service** | **Contact Details** |
| Alex Males | Business Manager - Engineering | [Alex.males@boc.com](mailto:Alex.males@boc.com) |
|  |  |  |

# Agent Network

## Category 2 Medical Gases

|  |  |  |  |
| --- | --- | --- | --- |
| **Agent Name** | **Location/Suburb** | | **Delivery Details** |
| **Metro** | | | |
| BOC Gas and Gear | CANNING VALE | | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| BOC Gas and Gear | MALAGA | | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| BOC Gas and Gear | WELSHPOOL | | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| L & T Venables Pty Ltd | WANGARA | | Pick up from Store - Mon 8:00am - Fri 4:00pm |
| Tuckeys Hardware | PINJARRA | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Westslab | MADDINGTON | | Pick up from Store - Mon 7:00am - Fri 4:00pm |
| Arci Welding Pty Ltd | OSBORNE PARK | | Delivery and Pick up from Store - Mon 7:30am - Fri 5:00pm, Sat 8:30am - 1:00pm |
| SJ Rural Supplies | MUNDIJONG | | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Architectural Civil and Structural Designs | KELMSCOTT | | Pick up from Store - Mon 9:00am - Fri 5:00pm, Sat 5:00am - 5:00pm |
| Johnson's Custom Automotives | ROCKINGHAM | | Pick up from Store - Mon 9:00am - Fri 5:00pm |
| Major Motors Pty Ltd | MUNDARING | | Pick up from Store - Mon 8:30am - Thu 3:30pm, Fri 8:30am - 2:00pm |
| Southern Sheet Metal | Mandurah | | Pick up from Store - Mon 8:00am - Fri 4:00pm |
| **Combined Wheatbelt, South-West and Great Southern** | | | |
| BOC Gas and Gear | BUNBURY | | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| Steve Latch Auto Repairs | KARRIDALE | | Delivery and Pick up from Store - Mon 9:00am - Fri 5:00pm |
| Jerramungup Enterprises | JERRAMUNGUP | | Pick up from Store - Mon 8:00am - Fri 5:30pm |
| Hiway Sales and Service | KOJONUP | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Kondinin Building Service | KONDININ | | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| ONeills Service Centre | MARGARET RIVER | | Delivery and Pick up from Store - Mon 9:00am - Fri 5:00pm |
| Newdegate Stock & Trading Co | NEWDEGATE | | Pick up from Store - Mon 8:00am - Fri 5:30pm |
| Walpole Hardware & Rural Supplies | WALPOLE | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Waveline Tyres | HYDEN | | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Ron Bateman & Co | MERREDIN | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| McIntosh & Son Moora | MOORA | | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Donnybrook Hardware & Garden | DONNYBROOK | | Pick up from Store - Mon 8:00am - Fri 5:30pm, Sat 8:00am - 4:30pm Sun 9:00am - 3:00pm |
| Waroona Mitre 10 | WAROONA | | Delivery and Pick up from Store - Mon 7:30am - Fri 5:30pm |
| Lake King Agencies | LAKE KING | | Pick up from Store - Mon 6:00am - Fri 5:00pm |
| Corrigin Engineering Pty Ltd | CORRIGIN | | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Ongerup Farm Supplies | ONGERUP | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:30pm |
| Gingin Fuel & Tyres | GINGIN | | Pick up from Store - Mon 8:00am - Fri 5:30pm, Sat 8:00am - 12:00pm |
| Manjimup Mitre 10 & Retravision | MANJIMUP | | Delivery and Pick up from Store - Mon 8:00am - Fri 6:00pm |
| Total Ag | NAREMBEEN | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:30pm |
| Northcliffe Farm & Trade | NORTHCLIFFE | | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Avon Trading Ltd | BEVERLEY | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Wegners Rural | NUNGARIN | | Delivery and Pick up from Store - Mon 9:00am - Fri 5:00pm |
| DKT Rural Agencies | KELLERBERRIN | | Pick up from Store - Mon 7:30am - Fri 5:00pm |
| Bruce Rock Engineering | BRUCE ROCK | | Pick up from Store - Mon 8:00am - Fri 4:30pm |
| Gnowangerup Tyre Service | GNOWANGERUP | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Quairading TBS Pty Ltd | QUAIRADING | | Delivery and Pick up from Store - Mon 7:00am - Fri 5:00pm |
| PW Gee Welding Services | WONGAN HILLS | | Delivery and Pick up from Store - Mon 7:30am - Fri 4:00pm |
| Bencubbin Truck N Auto's | BENCUBBIN | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Lake Grace Rural Supplies | LAKE GRACE | | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Petchell Mechanical | WYALKATCHEM | | Delivery and Pick up from Store - Mon 8:00am - Fri 4:30pm |
| Williams Rural Supplies | WILLIAMS | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:30pm (delivery of medical cylinders only) |
| Gangells Ag Solutions | KULIN | | Pick up from Store - Mon 6:00am - Fri 6:00pm |
| Nannup Hardware & Agencies | NANNUP | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Collie Salvage and Hardware | COLLIE | | Delivery and Pick up from Store - Mon 7:30am - Fri 5:30pm |
| Brunswick Rural Agencies | BRUNSWICK JUNCTION | | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Wagin Ag Services | WAGIN | | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Southern Cross Tyre & Auto Service | SOUTHERN CROSS | | Delivery and Pick up from Store - Mon 7:00am - Fri 5:00pm |
| Wheatbelt Engineering and Crane Hire | DOWERIN | | Pick up from Store - Mon 7:00am - Fri 4:00pm |
| Northam Hotel | NORTHAM | | Delivery and Pick up from Store - Mon 6:00am - Fri 1:00pm |
| DKT Rural Agencies | CUNDERDIN | | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Boyup Agriculture Supplies | BOYUP BROOK | | Delivery and Pick up from Store - Mon 8:30am - Fri 5:00pm |
| United Tools | ALBANY | | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Goomalling Farm Shed | GOOMALLING | | Pick up from Store - Mon 7:30am - Fri 5:00pm, Sat 7:30am - 12:00pm |
| McIntosh & Sons | KATANNING | | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| **Combined Midwest and Goldfields** | | | | |
| BOC Gas and Gear | Geraldton | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm | | |
| BOC Gas and Gear | Kalgoorlie | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm | | |
| Geraghtys Engineering | MUKINBUDIN | Pick up from Store - Mon 8:00am - Fri 6:00pm, Sat 8:00am - 12:00pm | | |
| Kalbarri Gas | KALBARRI | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm | | |
| Haslebys Hardware Supplies | NORTHAMPTON | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm | | |
| Jurien Marine Supplies | JURIEN BAY | Delivery and Pick up from Store - Mon 8:30am - Fri 5:00pm | | |
| Ninghan Spraying & Ag Services | BEACON | Pick up from Store - Mon 8:30am - Fri 5:30pm | | |
| Yulella Incorporated | MEEKATHARRA | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm | | |
| Irwin Rural Supplies and Stockfeeds | DONGARA | Delivery and Pick up from Store - Mon 8:00am - Fri 3:00pm | | |
| Portside Engineering & Crane Services | CARNARVON | Pick up from Store - Mon 8:00am - Fri 4:00pm | | |
| Wallace's | CARNAMAH | Pick up from Store - Mon 9:00am - Fri 5:00pm, Sat 8:00am - 11:30pm | | |
| Hathway Farm Equipment | KALANNIE | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm | | |
| Three Springs Roadhouse | THREE SPRINGS | Pick up from Store - Mon 7:00am - Fri 5:00pm | | |
| R J & D Hewiit | DENHAM | Pick up from Store - Mon 8:00am - Fri 4:30pm | | |
| Norseman IGA | NORSEMAN | Pick up from Store - Mon 8:30am - Fri 5:00pm | | |
| Mingenew Tyre Services | MINGENEW | Pick up from Store - Mon 8:00am - Fri 5:00pm | | |
| Specialised & Precision Engineering | EXMOUTH | Pick up from Store - Mon 7:00am - Thu 4:00pm, Fri 7:00am - 3:00pm | | |
| Selvy's Mechanical Services Pty Ltd | MOUNT MAGNET | Pick up from Store - Mon 9:00am - Fri 5:00pm | | |
| Dalwallinu Rural Traders | DALDAL | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm | | |
| Cervantes Hardware & Marine | CERVANTES | Delivery and Pickup from Store - Mon 7:30am - Fri 5:00pm | | |
| Elders Rural Service Australia | ESPERANCE | Delivery and Pick up from Store - Mon 6:30am - Fri 5:30pm | | |
| Leonora Supplies | LEONORA | Pick up from Store - Mon 8:00am - Fri 6:00pm | | |
| **Combined Pilbara & Kimberley** | | | | |
| BOC Gas and Gear | Broome | Delivery and Pick up from Store - Mon 7:00am - Fri 4:00pm | | |
| BOC Gas and Gear | Karratha | Delivery and Pick up from Store - Mon 7:00am - Fri 4:00pm | | |
| BOC Gas and Gear | Port Headland | Delivery and Pick up from Store - Mon 7:00am - Fri 4:00pm | | |
| McLean Enterprises Pty Ltd | KUNUNURRA | Pick up from Store - Mon 6:00am - Fri 3:00pm, Sat 6:00am - 9:00pm | | |
| PILBARA MITRE 10 | TOM PRICE | Pick up from Store - Mon 8:00am - Fri 5:00pm | | |
| C Munro Contractors | ONSLOW | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm | | |
| DWE Trust | NEWMAN | Pick up from Store - Mon 8:00am - Fri 4:00pm | | |

## Category 3 Industrial & Specialty Gases

|  |  |  |
| --- | --- | --- |
| **Agent Name** | **Location/Suburb** | **Delivery Details** |
| **Metro** | | |
| BOC Gas and Gear | CANNING VALE | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| BOC Gas and Gear | MALAGA | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| BOC Gas and Gear | WELSHPOOL | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| Alltools (W.A.) Pty Ltd | BAYSWATER | Pick up from Store - Mon 8:30am - Fri 5:00pm |
| Galvins Plumbing Plus | OSBORNE PARK | Pick up from Store - Mon 7:00am - Fri 5:00pm |
| Galvins Plumbing Plus | EAST PERTH | Pick up from Store - Mon 7:00am - Fri 4:30pm |
| Galvins Plumbing Plus | SPEARWOOD | Pick up from Store - Mon 7:00am - Fri 4:30pm |
| L & T Venables Pty Ltd | WANGARA | Pick up from Store - Mon 8:00am - Fri 4:00pm |
| Tradelink Balcatta (6604) | BALCATTA | Pick up from Store - Mon 6:30am - Fri 4:30pm, Sat 8:00am - 12:00pm |
| Tuckeys Hardware | PINJARRA | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pmMon 8:00am - Fri 5:00pm |
| Reece Plumbing Mandurah (6008) | MANDURAH | Pick up from Store - Mon 7:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Southern Sheetmetal | Mandurah | Pick up from Store - Mon 8:00am - Fri 4:00pm |
| Reece Plumbing Myaree (6010) | MYAREE | Pick up from Store - Mon 7:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Reece Plumbing Fremantle (6014) | FREMANTLE | Pick up from Store - Mon 7:00am - Fri 5:00pm |
| Westslab | MADDINGTON | Pick up from Store - Mon 7:00am - Fri 4:00pmMon 7:00am - Fri 4:00pm |
| Western Welding Services | SPEARWOOD | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Galvins Plumbing Plus | NEDLANDS | Pick up from Store - Mon 7:00am - Fri 4:30pm |
| Roy Galvin & Co Pty Ltd | WANGARA | Pick up from Store - Mon 7:00am - Fri 4:30pm, Sat 8:00am - 12:00pm |
| Arci Welding Pty Ltd | OSBORNE PARK | Delivery and Pick up from Store - Mon 7:30am - Fri 5:00pm, Sat 8:30am - 1:00pmMon 7:30am - Fri 5:00pm |
| Roy Galvin & Co Pty Ltd | MANDURAH | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Galvins Plumbing Plus | BASSENDEAN | Pick up from Store - Mon 7:00am - Fri 4:30pm |
| Reece Plumbing Clarkson (6027) | CLARKSON | Pick up from Store - Mon 7:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Reece Plumbing Port Kennedy (6028) | PORT KENNEDY | Pick up from Store - Mon 7:00am - Fri 5:00pm |
| Galvins Plumbing Supplies Kelmscott | KELMSCOTT | Pick up from Store - Mon 7:00am - Fri 4:30pm |
| Galvins Plumbing Supplies Clarkson | CLARKSON | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 9:00am - 12:00pm |
| SJ Rural Supplies | MUNDIJONG | Pick up from Store - Mon 8:00am - Fri 5:00pmMon 8:00am - Fri 5:00pm |
| Anytime Hire & Sales | PORT KENNEDY | Pick up from Store - Mon 6:00am - Fri 4:00pm, Sat 6:00am - 12:00pm |
| Tradelink Belmont (6612) | BELMONT | Pick up from Store - Mon 6:30am - Fri 4:30pm |
| Tradelink Midvale (6617) | MIDVALE | Pick up from Store - Mon 6:30am - Fri 4:30pm |
| Tradelink - Osborne Park | OSBORNE PARK | Pick up from Store - Mon 6:30am - Fri 4:30pm |
| Tradelink Wangara (6622) | WANGARA | Pick up from Store - Mon 6:30am - Fri 4:30pm |
| Tradelink Forrestdale (6619) | FORRESTDALE | Pick up from Store - Mon 6:30am - Fri 5:30pm, Sat 8:00am - 12:00pm |
| Tradelink Mandurah (6611) | MANDURAH | Pick up from Store - Mon 6:30am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Tradelink Rockingham (6603) | ROCKINGHAM | Pick up from Store - Mon 6:30am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Southern Sheetmetal Works Pty Ltd | GREENFIELDS | Delivery and Pick up from Store - Mon 7:30am - Fri 4:00pm |
| Savage Engineering | NEERABUP | Pick up from Store - Mon 7:00am - Fri 5:00pm, Sat 7:00am - 12:00pm |
| Architectural Civil and Structural Designs | KELMSCOTT | Pick up from Store - Mon 9:00am - Fri 5:00pm, Sat 5:00am - 5:00pmMon 9:00am - Fri 5:00pm, Sat 5:00am - 5:00pm |
| Galvins Plumbing Supplies | YANCHEP | Pick up from Store - Mon 7:00am - Fri 4:30pm |
| Johnson's Custom Automotives | ROCKINGHAM | Pick up from Store - Mon 9:00am - Fri 5:00pmMon 9:00am - Fri 5:00pm |
| Major Motors Pty Ltd | MUNDARING | Pick up from Store - Mon 8:30am - Thu 3:30pm, Fri 8:30am - 2:00pmMon 8:30am - Thu 3:30pm, Fri 8:30am - 2:00pm |
| **Combined Wheatbelt, South-West and Great Southern** | | |
| BOC Gas and Gear | BUNBURY | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| Steve Latch Auto Repairs | KARRIDALE | Delivery and Pick up from Store - Mon 9:00am - Fri 5:00pm |
| Jerramungup Enterprises | JERRAMUNGUP | Pick up from Store - Mon 8:00am - Fri 5:30pm |
| Hiway Sales and Service | KOJONUP | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Kondinin Building Service | KONDININ | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| ONeills Service Centre | MARGARET RIVER | Delivery and Pick up from Store - Mon 9:00am - Fri 5:00pm |
| Newdegate Stock & Trading Co | NEWDEGATE | Pick up from Store - Mon 8:00am - Fri 5:30pm |
| Walpole Hardware & Rural Supplies | WALPOLE | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Waveline Tyres | HYDEN | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Reece Plumbing Bunbury (6002) | BUNBURY | Pick up from Store - Mon 7:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Ron Bateman & Co | MERREDIN | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| McIntosh & Son Moora | MOORA | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Donnybrook Hardware & Garden | DONNYBROOK | Pick up from Store - Mon 8:00am - Fri 5:30pm, Sat 8:00am - 4:30pm Sun 9:00am - 3:00pm |
| Reece Plumbing Albany (6005) | MILPARA | Pick up from Store - Mon 7:00am - Fri 5:00pm |
| Waroona Mitre 10 | WAROONA | Delivery and Pick up from Store - Mon 7:30am - Fri 5:30pm |
| Lake King Agencies | LAKE KING | Pick up from Store - Mon 6:00am - Fri 5:00pm |
| Dandaragan Mechanical Service | DANDARAGAN | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Galvins Plumbing Supplies | BUSSELTON | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Lancelin Trade & Rural Supplies | LANCELIN | Pick up from Store - Mon 7:30am - Fri 5:00pm, Sat 7:30am -3:00pm, Sun 9:00am - 12:00pm |
| Bridgetown Hardware & Garden | BRIDGETOWN | Delivery and Pick up from Store - Mon 8:30am - Fri 5:30pm, Sat 8:30am-4:30pm, Sun 9:00am - 1:00pm |
| Nev's Steel | MANJIMUP | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Busselton Steel | BUSSELTON | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Corrigin Engineering Pty Ltd | CORRIGIN | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Ongerup Farm Supplies | ONGERUP | Delivery and Pick up from Store - Mon 8:00am - Fri 5:30pm, Sat 8:00am - 12:00pm |
| Gingin Fuel & Tyres | GINGIN | Pick up from Store - Mon 8:00am - Fri 5:30pm, Sat 8:00am - 12:00pm |
| Manjimup Mitre 10 & Retravision | MANJIMUP | Delivery and Pick up from Store - Mon 8:00am - Fri 6:00pm |
| Total Ag | NAREMBEEN | Delivery and Pick up from Store - Mon 8:00am - Fri 5:30pm |
| Northcliffe Farm & Trade | NORTHCLIFFE | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Avon Trading Ltd | BEVERLEY | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Wegners Rural | NUNGARIN | Delivery and Pick up from Store - Mon 9:00am - Fri 5:00pm |
| Tradelink Albany (6608) | ALBANY | Pick up from Store - Mon 6:30am - Fri 5:00pm |
| DKT Rural Agencies | KELLERBERRIN | Pick up from Store - Mon 7:30am - Fri 5:00pm |
| Bruce Rock Engineering | BRUCE ROCK | Pick up from Store - Mon 8:00am - Fri 4:30pm |
| Gnowangerup Tyre Service | GNOWANGERUP | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Quairading TBS Pty Ltd | QUAIRADING | Delivery and Pick up from Store - Mon 7:00am - Fri 5:00pm |
| PW Gee Welding Services | WONGAN HILLS | Delivery and Pick up from Store - Mon 7:30am - Fri 4:00pm |
| Bencubbin Truck N Auto's | BENCUBBIN | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Ravensthorpe Building Supplies | RAVENSTHORPE | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 9:00am - 12:00pm |
| Lake Grace Rural Supplies | LAKE GRACE | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Petchell Mechanical | WYALKATCHEM | Delivery and Pick up from Store - Mon 8:00am - Fri 4:30pm |
| Williams Rural Supplies | WILLIAMS | Delivery and Pick up from Store - Mon 8:00am - Fri 5:30pm (delivery of medical cylinders only) |
| Gangells Ag Solutions | KULIN | Pick up from Store - Mon 6:00am - Fri 6:00pm |
| Nannup Hardware & Agencies | NANNUP | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Collie Salvage and Hardware | COLLIE | Delivery and Pick up from Store - Mon 7:30am - Fri 5:30pm, Sat 8:00am - 12:00pm, Sun 9:00am - 12:00pm |
| Brunswick Rural Agencies | BRUNSWICK JUNCTION | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Wagin Ag Services | WAGIN | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Southern Cross Tyre & Auto Service | SOUTHERN CROSS | Delivery and Pick up from Store - Mon 7:00am - Fri 5:00pm, Sat 7:00am - 12:00pm |
| Barnes Hydraulic Services | BADGINGARRA | Delivery and Pick up from Store - Mon 7:00am - Fri 5:00pm |
| Wheatbelt Engineering and Crane Hire | DOWERIN | Pick up from Store - Mon 7:00am - Fri 4:00pm |
| Northam Hotel | NORTHAM | Delivery and Pick up from Store - Mon 6:00am - Fri 1:00pm |
| DKT Rural Agencies | CUNDERDIN | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Boyup Agriculture Supplies | BOYUP BROOK | Delivery and Pick up from Store - Mon 8:30am - Fri 5:00pm |
| United Tools | ALBANY | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 7:00am - 12:00pm |
| Goomalling Farm Shed | GOOMALLING | Pick up from Store - Mon 7:30am - Fri 5:00pm, Sat 7:30am - 12:00pm |
| McIntosh & Sons | KATANNING | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| **Combined Midwest and Goldfields** | | |
| BOC Gas and Gear | Geraldton | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| BOC Gas and Gear | Kalgoorlie | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| Geraghtys Engineering | MUKINBUDIN | Pick up from Store - Mon 8:00am - Fri 6:00pm, Sat 8:00am - 12:00pm |
| Kalbarri Gas | KALBARRI | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Haslebys Hardware Supplies | NORTHAMPTON | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Jurien Marine Supplies | JURIEN BAY | Delivery and Pick up from Store - Mon 8:30am - Fri 5:00pm |
| Ninghan Spraying & Ag Services | BEACON | Pick up from Store - Mon 8:30am - Fri 5:30pm |
| Morawa Traders | MORAWA | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Yulella Incorporated | MEEKATHARRA | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Four Bears Trust | SALMON GUMS | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Irwin Rural Supplies and Stockfeeds | DONGARA | Delivery and Pick up from Store - Mon 8:00am - Fri 3:00pm |
| Portside Engineering & Crane Services | CARNARVON | Pick up from Store - Mon 8:00am - Fri 4:00pm |
| Wallace's | CARNAMAH | Pick up from Store - Mon 9:00am - Fri 5:00pm, Sat 8:00am - 11:30pm |
| Hathway Farm Equipment | KALANNIE | Pick up from Store - Mon 8:00am - Fri 5:00pm, Sat 8:00am - 12:00pm |
| Three Springs Roadhouse | THREE SPRINGS | Pick up from Store - Mon 7:00am - Fri 5:00pm |
| R J & D Hewiit | DENHAM | Pick up from Store - Mon 8:00am - Fri 4:30pm |
| Norseman IGA | NORSEMAN | Pick up from Store - Mon 8:30am - Fri 5:00pm |
| Cue Roadhouse | CUE | Pick up from Store - Mon 6:00am - Fri 9:00pm |
| Mingenew Tyre Services | MINGENEW | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Specialised & Precision Engineering | EXMOUTH | Pick up from Store - Mon 7:00am - Thu 4:00pm, Fri 7:00am - 3:00pm |
| Selvy's Mechanical Services Pty Ltd | MOUNT MAGNET | Pick up from Store - Mon 9:00am - Fri 5:00pm |
| Dalwallinu Rural Traders | DALDAL | Delivery and Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Cervantes Hardware & Marine | CERVANTES |  |
| Elders Rural Service Australia | ESPERANCE | Delivery and Pick up from Store - Mon 6:30am - Fri 5:30pm, Sat 6:30am - 12:00pm |
| **Combined Pilbara & Kimberley** | | |
| BOC Gas and Gear | Broome | Delivery and Pick up from Store - Mon 7:00am - Fri 4:00pm |
| BOC Gas and Gear | Karratha | Delivery and Pick up from Store - Mon 7:00am - Fri 4:00pm |
| BOC Gas and Gear | Port Headland | Delivery and Pick up from Store - Mon 7:00am - Fri 4:00pm |
| McLean Enterprises Pty Ltd | KUNUNURRA | Pick up from Store - Mon 6:00am - Fri 3:00pm, Sat 6:00am - 9:00pm |
| PILBARA MITRE 10 | TOM PRICE | Pick up from Store - Mon 8:00am - Fri 5:00pm |
| Derby Building Supplies | DERBY | Delivery and Pick up from Store - Mon 7:00am - Fri 5:00pm |
| C Munro Contractors | ONSLOW | Delivery and Pick up from Store - Mon 7:30am - Fri 4:30pm |
| DWE Trust | NEWMAN | Pick up from Store - Mon 8:00am - Fri 4:00pm |