**CUA Number:** CUAGAS2023

**Last Updated:** 07 August 2023

CUAGAS2023

CATEGORY 3 – Industrial & Speciality Gas

Procurement Lifecycle Document

**Coregas Pty Ltd**

**Last updated: 07 August 2023**

# COREGAS PTY LTD

**Trading as Coregas Pty Ltd**

**ABN:** 3200 1255 312

**ACN:** 001 255 312

## Contact information

**Primary Contact:**

* Romiza Mazid (National Business Development Manager)

**Direct Phone:**

* **1800 807 203 (orders)**
* **1800 807 203 (invoicing queries)**

**General Mobile/Contact:**

* 61 4 18 981 697 (Accounts Management - Romiza Mazid)

**Email:**

* [romiza.mazid@coregas.com](mailto:romiza.mazid@coregas.com)
* contracts@coregas.com

**Business Hours:**

* 8.00am to 4.00pm Monday to Friday

**Website:**

**https://www.coregas.com.au/**

**Postal Address**

**66, Loftus Road,**

**Yennora NSW 2161**

**Australia**

**Orders Via:**

* **T: 1800 807 203**
* **E: customer.services@coregas.com**

# Industrial and Speciality Gases

A large range of gas types in various sized cylinders, delivered to customers, including:

* Shielding and welding gases in different mixes
* Acetylene
* Nitrogen oxygen, argon, helium

Gases are available in industrial, high purity and ultra-high purity grades.

## Removal of cylinders

A customer may request removal of cylinders from its site at any time provided it gives the contractor 30 days’ notice.

For Coregas Pty Ltd, the cost of removal will be met by the Contractor.

No tank or cylinder rental will be charged after the 30 day notice period and any advance rental payments that have been paid for the period after that date will be returned to the Customer.

## Offered Ancillary Services:

The following Ancillary Services are offered by Coregas Pty Ltd:

* Online ordering facility
* Customised cylinder management software.

# Buying process

## Order Direct

The CUA prices are fixed so Approved Common Use Arrangement Buyers can pick and buy from the contractors without calling quotes or tenders.

Place your orders with contractors by phone, email or online. You can order either with the contractors’ central office or with their agents.

Always quote the CUA number (CUAGAS2023) and check that you are being charged CUA prices. For the delivery of bulk gases, the contractor will put in place a refill schedule frequency to ensure you do not run out of gas. You will be invoiced after each refill.

All cylinders and bulk tanks incur a monthly or annual rental charge (also called a ‘facility fee’).

## Contractor and Customer Responsibilities

Contractors will meet all costs of maintaining their cylinders in accordance with all applicable Australian Standards, codes of practice and other relevant regulations.

Customers are responsible for ensuring that their site housing any cylinder(s) is maintained, including:

* the maintenance of fencing, crash barriers and clearance of vegetation around their gas installation; and
* dangerous goods licences, emergency plans and risk assessments under all applicable Australian Standards, codes of practice and other relevant regulations (contractors can provide assistance).

## Payment of invoices

Pay on your account via the following options:

* EFT/Direct Deposit
* Credit Card/P Card
* Cheque

## Delivery

The following delivery timeframes apply:

Next business day delivery for all orders placed before 2:30pm the previous business day (metro site) or as per the agreed delivery schedule.

## Warranty and Maintenance

Customer has 14 days from date of delivery to advise of any product concerns.

## Management of cylinders and other rented items

The cylinder write-off prices are listed on the Price Schedule – CUAGAS2023 – Price Schedule – Industrial Gases.

**On-Site Audits**

Where requested by a Customer, the Contractor will undertake an on-site audit of all Goods supplied by the Contractor and in the possession of the Customer. The on-site audit must be completed within an agreed timeframe which must not exceed 60 calendar days from the date of the Customer’s request.

The Contractor will prepare a report following completion of the on-site audit (“Audit Report”) and the Audit Report must include a detailed listing of all Goods in the Customer’s possession at the point in time of the on-site audit. The Audit Report must also:

* Provide details of the quantity, size and type of Goods in the Customers possession.
* Provide details of the quantity, size and type of Goods that are allocated against the Customer’s account as per the Contractor’s records; and
* Draw specific attention to any discrepancies between the quantity of Goods observed in the on-site audit and as noted in the Contractor’s records.
* The Audit Report will be provided to the Customer within 30 calendar days of completing the on-site audit.
* The Contractor is not entitled to charge the Customer for anything done or provided.
* In the case of any inconsistencies between the Contractor’s reported holdings, the Customer’s calculation of items held and any on-site Audit Report, the Contractor and Customer must deal with such inconsistencies in accordance with the CUA agreed terms and conditions.

**Lost Cylinders**

If a Customer identifies that Goods supplied by Coregas cannot be located after reasonable investigatory efforts, then the Customer may request that Coregas write-off those Goods.

Coregas will continue to charge rental fees up until the point in time that the Customer requests the Goods be written off, which will not exceed 24 months due to the annual audits which will be performed.

If a cylinder is found within 12 months of the lost cylinder payment, Coregas will provide a full refund for the Write-off Price of the lost cylinder and rental will be back-dated to the original date it was deemed lost.

## Account Management and Invoicing

|  |  |  |
| --- | --- | --- |
| **Account Management Team** | | |
| **Who** | **Service** | **Contact Details** |
| Simran Chauhan | Day to Day Account Management | [Simran.chauhan@coregas.com](mailto:Simran.chauhan@coregas.com)  0408 792 587 |
| Amish Aggarwal | Sales Manager- WA (Escalation) | [Amish.aggarwal@coregas.com](mailto:Amish.aggarwal@coregas.com)  0447 326 203 |
| Romiza Mazid | Quarterly Review | [Romiza.mazid@coregas.com](mailto:Romiza.mazid@coregas.com)  0418 981 697 |

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| --- | --- | --- |
| **Sales Support Team** | | |
| **Who** | **Service** | **Contact Details** |
| Simran Chauhan | Day to Day Sales Management | [Simran.chauhan@coregas.com](mailto:Simran.chauhan@coregas.com)  0408 792 587 |
| Amish Aggarwal | Sales Manager- WA (Escalation) | [Amish.aggarwal@coregas.com](mailto:Amish.aggarwal@coregas.com)  0447 326 203 |
| Kourosh Morissi | Business Development | [Kourosh.morissi@coregas.com](mailto:Kourosh.morissi@coregas.com)  0428 269 433 |

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| --- | --- | --- |
| **Project Services Team** | | |
| **Who** | **Service** | **Contact Details** |
| Simran Chauhan | Transitioning In/Out Service | [Simran.chauhan@coregas.com](mailto:Simran.chauhan@coregas.com)  0408 792 587 |
| Kourosh Morissi | Transitioning In/Out Service | [Kourosh.morissi@coregas.com](mailto:Kourosh.morissi@coregas.com)  0428 269 433 |
| Romiza Mazid | Transitioning In/Out Service | [Romiza.mazid@coregas.com](mailto:Romiza.mazid@coregas.com)  0418 981 697 |
|  | | |
| **Accounts Receivable Team** | | |
| **Who** | **Service** | **Contact Details** |
| Paul Williams | Credit Management | [Paul.Williams@coregas.com](mailto:Paul.Williams@coregas.com)  0439 632 990 |
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| --- | --- | --- |
| **Technical Services Team** | | |
| **Who** | **Service** | **Contact Details** |
| Carolina Garbi | Engineering Support | [Carolina.Garbi@coregas.com](mailto:Carolina.Garbi@coregas.com)  0400 618 658 |
| Ben Hodyl | Engineering Support | [Ben.Hodyl@coregas.com](mailto:Ben.Hodyl@coregas.com)  0427 048 619 |

# Agent Network

## Category 3 Industrial & Specialty Gases

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| **Agent Name** | **Location/Suburb** | **Delivery Details** |
| **Metro** | | |
| Coregas Direct | Jandakot | Direct delivery |
| **Combined Wheatbelt, South-West and Great Southern** | | |
| Grainking | Cunderdin | Pick-up from Agent |
| Tompkins | Merredin | Pick-up from Agent |
| Southwest Gas | Dunsborough | Pick-up from Agent |
| Parella | Manjimup | Pick-up from Agent |
| Bannet Batteries | Albany | Pick-up from Agent |
| Frankland | Frankland river | Pick-up from Agent |
| **Combined Midwest and Goldfields** | | |
| Farmgate | Esperence | Pick-up from Agent |
| Cas & Drill | Kalgoorlie | Pick-up from Agent |
| **Combined Pilbara & Kimberley** | | |
| Coregas | Newman | Pick-up from Branch |
| Coregas | Karratha | Pick-up from Branch |