

Cyber Security Awareness Month

Phishing FAQs

Phishing is a cybercrime involving fake emails or messages that trick you into providing sensitive information. This can be done through providing links, attachments, and convincing messages that appear legitimate.

How do I spot phishing emails?

- **Watch out** for suspicious offers or urgent language.
- **Check for spelling** errors and generic greetings.
- **Avoid clicking** on unfamiliar links or attachments.
- **Verify sender** email addresses for misspellings.

What do I do if I fell for the phish?

- **Stay calm and report it** – Report it to IT if at work or for personal emails, report it to ReportCyber.
- If you have provided sensitive information, **change your passwords** for your accounts that may have been accessed (e.g. email, bank or social media)
- If you have provided your credit card or financial information, **contact your bank** immediately to secure your financial accounts
- **Warn others** to be on the lookout for the phishing scam.

