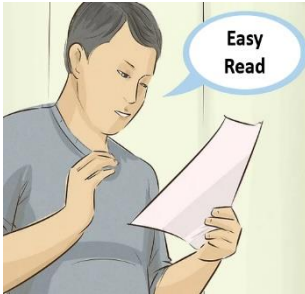


How can I access OPA information?



The Office of the Public Advocate (OPA) wrote this factsheet.

When the word 'we' is used, it means the people who work at OPA.



We wrote it in an easy to read way.

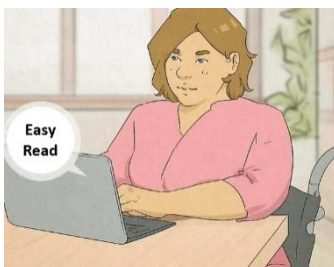
We use pictures to explain things.

Hard words are **bold** and **blue**.



You can ask someone to help you read this.

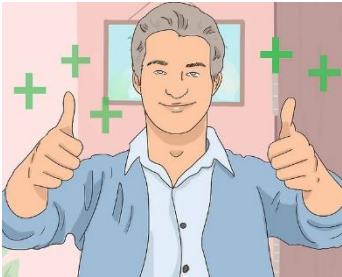
You can read our Hard Word Factsheet if you need more help.



We wrote this factsheet to explain how you can get **information** from this office.



Understanding how things work at OPA can be hard.



OPA has **information** to help you.

Information helps you understand how something works.



There are lots of ways to get this **information**.



You can find **information** on the OPA website.



The website address is www.publicadvocate.wa.gov.au.



You can scan this QR code with your phone.



If you scan the code, it makes it easy to find **information** on the OPA website.



You can send an email and ask a question.

The email address is opa@justice.wa.gov.au.



You do not need a computer to access OPA **information**.



Information can be sent to you in the post.



You can call the OPA advice line and talk to someone.



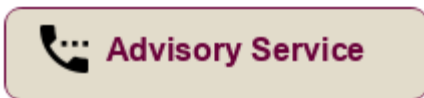
You can ask questions.



The OPA advice line is open from 9.00am to 4.30pm, Monday to Friday.



The phone number is 1300 858 455.



There is a button on the website that looks like this.



You can click on this button to call the OPA advice line.



You can call the OPA advice line and listen to recorded **information**.



You can choose what to listen to.



You can listen to the recorded **information**, even when the office is closed.



It is important that everybody has access to OPA **information**.

More information:



The **Office of the Public Advocate** protects the rights of adults with decision-making disabilities and is appointed under the *Guardianship and Administration Act 1990 (WA)*.

You can learn more about what they do by visiting their website:

www.publicadvocate.wa.gov.au.

Postal Address: PO Box 6293, East Perth WA 6892

Phone: (08) 9278 7300

Telephone Advisory

Service: 1300 858 455

Email: opa@justice.wa.gov.au

Website: www.publicadvocate.wa.gov.au



OPA QR Code

This **Easy Read** factsheet is a general guide and was created using Wikihow Images <https://www.wikihow.com>, used with permission.

December 2023