

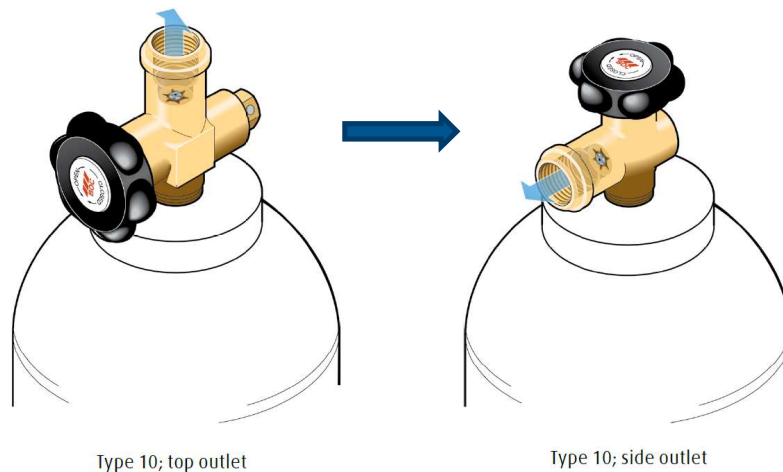
Dear BOC Customer,

## Product range review

We are writing to advise you that we will be making a valve change to a side outlet to enhance our cylinder availability. From 3 June 2024, you will begin to see side outlet valves replacing top outlet valves on our G2 packages for Helium Laser Grade, Helium Ultra High Purity, Argon Ultra High Purity and Argon Welding Compressed across Western Australia. There will be a transition period during which you may see both types of valves supplied as our supply chain is refreshed. Side outlet valves offer higher protection against moisture from rain, dirt, etc. collecting on the valve.

Material Description	Material Code	Existing Valve Type	New Valve Type
Helium Laser Grade	123G2	Type 10, Top Outlet	Type 10, Side Outlet
Helium Ultra High Purity	220G2	Type 10, Top Outlet	Type 10, Side Outlet
Argon Ultra High Purity	262G2	Type 10, Top Outlet	Type 10, Side Outlet
Argon Welding Compressed	061G2	Type 10, Top Outlet	Type 10, Side Outlet

There will be no change to your gas price, agent handling fees, delivery fees, or rental charges.\*



BOC Limited ABN 95 000 029 729

DATE OF ISSUE

30 April 2024

☎ 131 262

✉ [contact@boc.com](mailto:contact@boc.com)

[www.boc.com.au](http://www.boc.com.au)

### What do you need to do?

As the packages will be equipped with a side outlet valve rather than a top outlet valve, customers with top inlet regulators or manifold setups may require some modification to their equipment to adjust to the side outlet.

If you need assistance upgrading any of your existing equipment, please contact your local BOC Customer Engineering Services team for a quotation.

Please circulate this communication to relevant stakeholders in your organisation to ensure equipment is checked.

If you have any questions or would like an equipment upgrade, please contact your Account Manager or our Customer Service team on 131 262.

Kind Regards,



Aishwarya Padmanabhan  
Product Manager, Packaged Gases  
BOC Limited, South Pacific

\*Cylinder charges and gas pricing are subject to review