

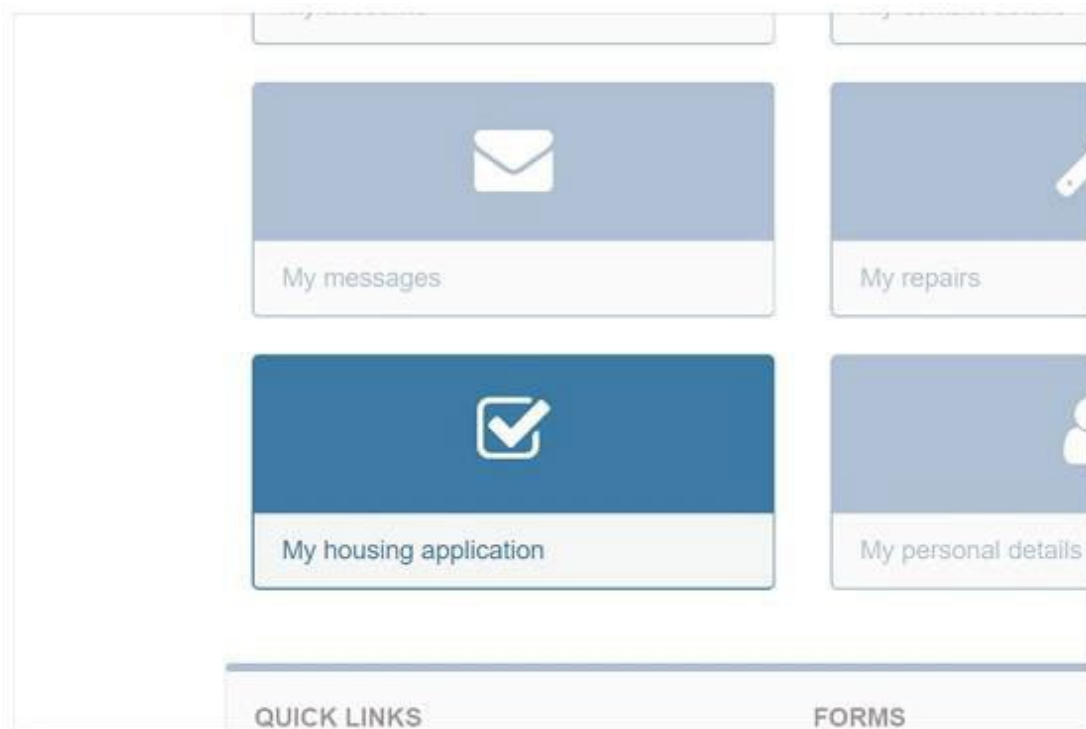


My housing application on Housing Online

Help resource

View the key details of your social housing application.

This information is available once your application has been approved and you have been placed on the waitlist.



Click in **My housing application** to view a summary of your application.

Government of Western Australia
Department of Communities

Accessibility Housing Online Log Out

Home My accounts My contact details My login details My messages My repairs My tenancies My housing application

My application

Example

View the details of your application for social housing here. If your personal circumstances have changed, contact your closest [Housing office](#) to update your information.

Reference: 1234567	Registration date: 16-MAR-2020
People on this application: Mr John Smith	
Maximum number of bedrooms: 1	Accommodation type: Single
Where you want to live: Fremantle	

QUICK LINKS Help with this page	FORMS	CONTACT US Click here to find your closest office. Email us at housingonline@communities.wa.gov.au
---	--------------	---

[About Housing Online](#) [Privacy](#) [Terms and Conditions](#) [Help](#) [Account security](#)

The details displayed include:

- your application reference number
- the date your application was registered on the wait list
- household members on the application
- requested zone (metropolitan) or region (country area) to live in
- accommodation type (based on the householders listed in your application).

If your circumstances have changed, you need to [contact your closest Housing office](#) to update your details.

Frequently asked questions

My housing application details on Housing Online are incorrect. How can I update them?

This screen displays the information that is currently recorded on our system for your application.

If your circumstances have changed, you need to [contact your closest Housing office](#) to update the information on our records.

If the information is different to the information you provided when you submitted your application for social housing, please contact your closest Housing office as soon as convenient.

My application registration date is incorrect. What do I do?

If the date that your application was approved and/or registered on the wait list is incorrect, please [contact your closest Housing office](#).

What does 'accommodation type' mean?

This is the minimum number of rooms approved against your application for public housing assistance.

It is based on the number of household members registered in your application.

Why isn't the number of bedrooms displayed against the accommodation type on my application information?

This usually means there are pending items to address on your application.

Please [contact your closest Housing office](#) for more advice.