CUA Number: CUATEL2021

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CUATEL2021
    Procurement Lifecycle Document
    Panel 5 - Connectivity Solutions

CorpCloud Pty Ltd

CorpCloud

    Contact information

Offered Services

    Panel 5 Services

Buying methods

    Place an Order for Services

Payment of bills / invoices

Contact information

    General enquiries

Last updated:

CorpCloud Pty Ltd

Trading as: CorpCloud

ABN: 45 605 224 299

ACN: 605 224 299

Contact information

Primary Contact –

James Reid

Executive Director

Phone: +61 8 6243 0710

Mobile: 0407 526 377

Email: jreid@corpcloud.com.au

Secondary Contact –

Jonathan Matthews

Chief Executive Officer

Phone: +61 8 6243 0712

Mobile: 0422 037 906

Email: jmatthews@corpcloud.com.au

Please refer to General Enquiries for general contact details.

Business Hours: 9AM – 5PM

Orders Via: sales@corpcloud.com.au

Help Desk Enquiries: support@corpcloud.com.au

Offered Services

Panel 5 Services

Data Connectivity Solutions

Category 5.2 – Internet Access Services

<u>Service Types</u>

- Fibre Internet
- NBN Internet

Buying methods

Place an Order for Services

Option A – Using Order Form

You can use the CUA Order Form or your organisation's own order form to make a purchase from **CorpCloud's Price Schedule**. Please ensure you reference the CUA number "CUATEL2021".

STEP 1: Browse the Price Schedule and consult with the relevant ICT or procurement section of your agency to ensure that the services you wish to purchase are suitable for your organisation.

STEP 2 (optional): Contact James Reid jreid@corpcloud.com.au to discuss your service plan requirements and fit-for-purpose.

STEP 3 (optional): Contact the Contract Manager of CUATEL2021 to discuss options and request assistance with completing the CUA Order form if required.

STEP 4: Complete the CUA Order Form or your organisation's own order form including any attachments, with the products and/or additional services you require. Obtain signoff from the relevant delegated authority within your organisation.

Note: You will need to reference your Customer ID (CIDN), which can be confirmed with **CorpCloud** and is a unique number assigned to your Organisation.

STEP 5: Send the signed Order Form including any attachments to **CorpCloud** via email to: **sales@corpcloud.com.au**.

Option B –

Phone or Email Orders

Email: sales@corpcloud.com.au.

Email the details of your internet service required to sales@corpcloud.com.au

Ensure you include: Address, on site point of contact and if possible, LOC ID and AVC.

Phone: Dial 1300 285 217 and discuss your requirements with the sales team.

Payment of bills / invoices

Pay on your account via the following options:

EFT/ Direct Deposit

Pay on your Account via EFT – Account details as follows:

Bank Account Name for Payment: CorpCloud Pty LTD

Bank Name: CBA

BSB: 066 000

Account: 17208691

Email remittances to: accounts@corpcloud.com.au

Contact information

General enquiries

Administration

Phone: 1300 285 217

Email: sales@corpcloud.com.au

Website: www.corpcloud.com.au

Postal Address: L2 600 Murray St, West Perth, 6005

Orders: sales@corpcloud.com.au

Hours: 9-5am AWST

Help Desk Enquiries: support@corpcloud.com.au

Customer Faults: 1300 747 348