





# eNotice Guide (Plumbing)

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# **Plumbers Obligations for Major Plumbing Work**

Major Plumbing Work includes the installation, alteration or extension of water supply plumbing, sanitary plumbing, and/or drainage plumbing. Work involving new or replacement water heaters and backflow prevention devices is also Major Plumbing Work.

## **Major Plumbing Work Lodgement Process**

- 1. Notice of Intention (NOI)
- A Notice of Intention is required to be submitted at least 24 hours prior to commencing major plumbing work.
- 2. Notification of Drainage Work Completed (Drainage Notification)
- A Notification of Drainage Work Completed (Drainage Notification) is required to be submitted by 4:30pm Wednesday of the week following completion of Major Drainage Plumbing.
- 3. Certificate of Compliance (COC)
- A Certificate of Compliance is required to be submitted within 5 working days of completion of the plumbing work.

# Plumbers Obligations for Minor Plumbing Work

All Minor Plumbing Work completed from 1<sup>st</sup> January 2020 will require a record of the job and work details to be maintained and retained at the Licensed Plumbing Contractor's place of work for at least 6 years from the date the work is completed. For more information, please go to <a href="https://www.wa.gov.au/government/publications/reporting-minor-plumbing-work">https://www.wa.gov.au/government/publications/reporting-minor-plumbing-work</a>.

# **eNotice Login Page**





eNotice uses the same portal for multiple industries including Electricity, Gas, and Plumbing.
You can easily access eNotice by using the following shortlink: <a href="https://esenotice.commerce.wa.gov.au/">https://esenotice.commerce.wa.gov.au/</a>

Click "Register for eNotice" if you have yet to register your Plumbing Contractors licence in eNotice.

User ID \*
Licence number followed by Initials
eg. GF123AB, PL123AB, EW123AB, EC123AB

Password \*
Show Password

Please note that you need to register / login under each of your licences.

Login
OR

Register for eNotice

Forgot Password

Help

Welcome to eNotice Building and Energy Division

Click "Forgot Password" if you are having issues logging in with an existing User ID. This process will allow you to set a new password for your eNotice User ID.

wa.gov.au

v3.0.0 10-7-2025 8:40

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# First-time Registration for eNotice





Register for eNotice

Enter your Licence Number without initials at the end and no leading zeros.

The name entered must be the Plumbing Contractor's name associated with the Licence Number.

Licence Number\* Including letters and numbers (excluding leading zeros) eg. GF123, PL123, EW123, EC123 ► PL123 Registered Email Address test.email@lgirs.wa.gov.au First Name \* Alex Surname 1 Tester Your registered email address is on file with Building and Energy Division. If this is unknown to you or is not on file with Building and Energy Division, you will not be able to perform this registration. Contact Building and Energy Division To safeguard your details held by Building and Energy Division, you need to request a temporary security code which will be sent to you immediately upon request. This code will be sent to your registered mobile phone number or registered email address

**Request Security Code** 

Back

Your email address must match the details registered with Building and Energy under your licence. To update any of your Contact Details, you can do this online using the following link:

<a href="https://dmirs.wa.gov.au/be/changeofcontact">https://dmirs.wa.gov.au/be/changeofcontact</a>

Alternatively, you can contact Building and Energy's Plumbers Licensing team.

wa.gov.au

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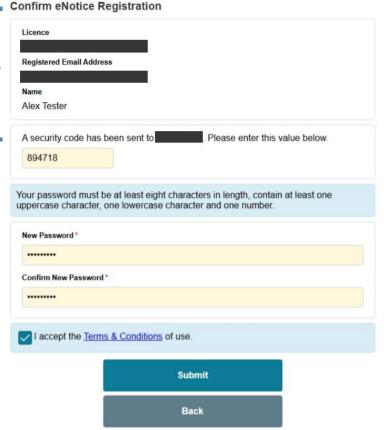
v3.8.0 10-7-2025 8:40

### **Security Code**





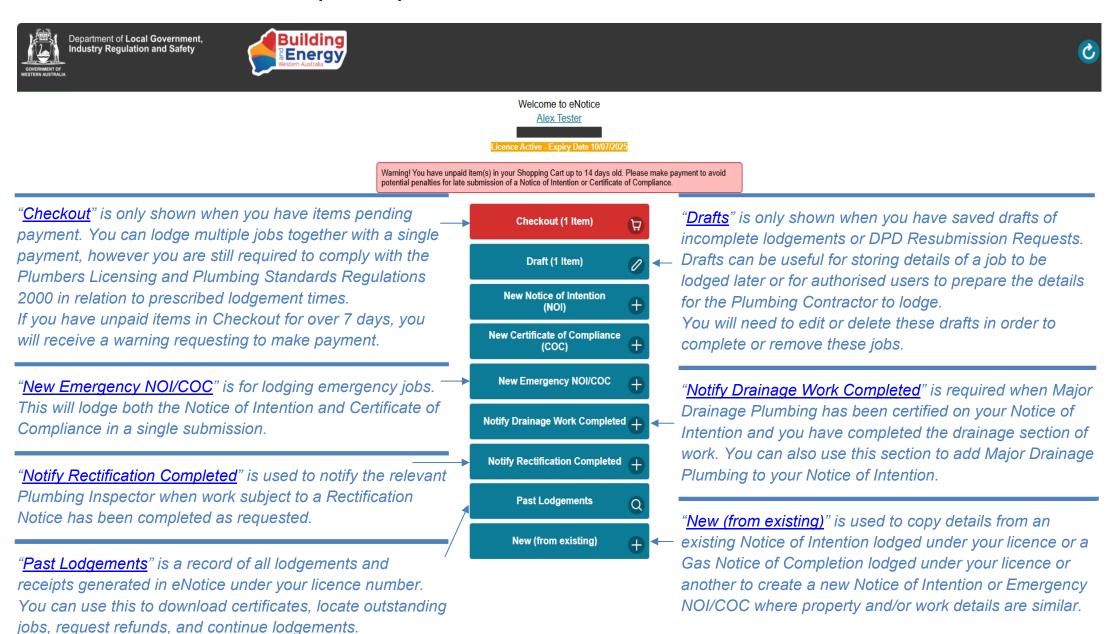
The mobile number associated with your licence will receive an SMS containing a security code. Once entered in the first field, create a password containing the minimum criteria and accept the Terms & Conditions to complete registration.



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v3.0.0 10-7-2025 8:40

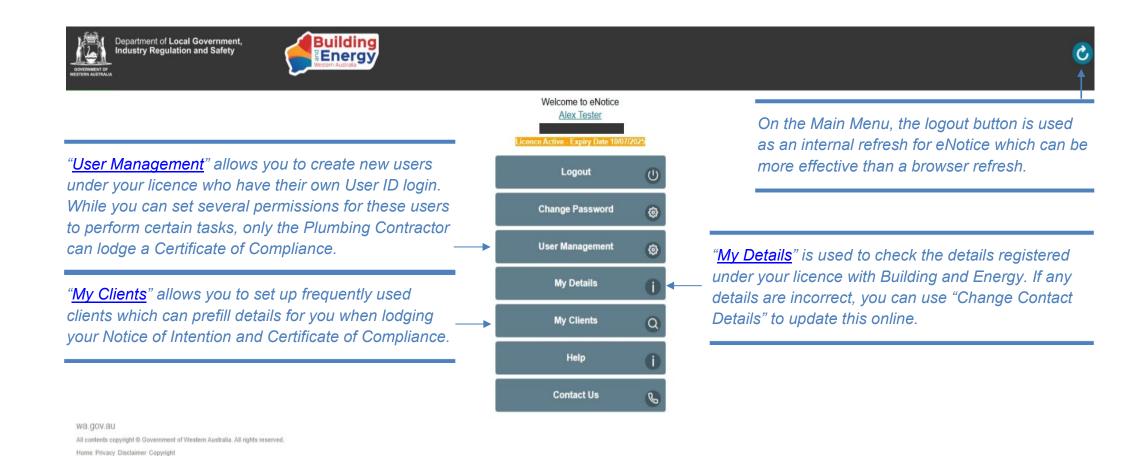
NOTE: If you have no mobile number registered against your licence with Building and Energy, the security code will be sent to your registered email address instead.

# **eNotice Main Menu (Part 1)**



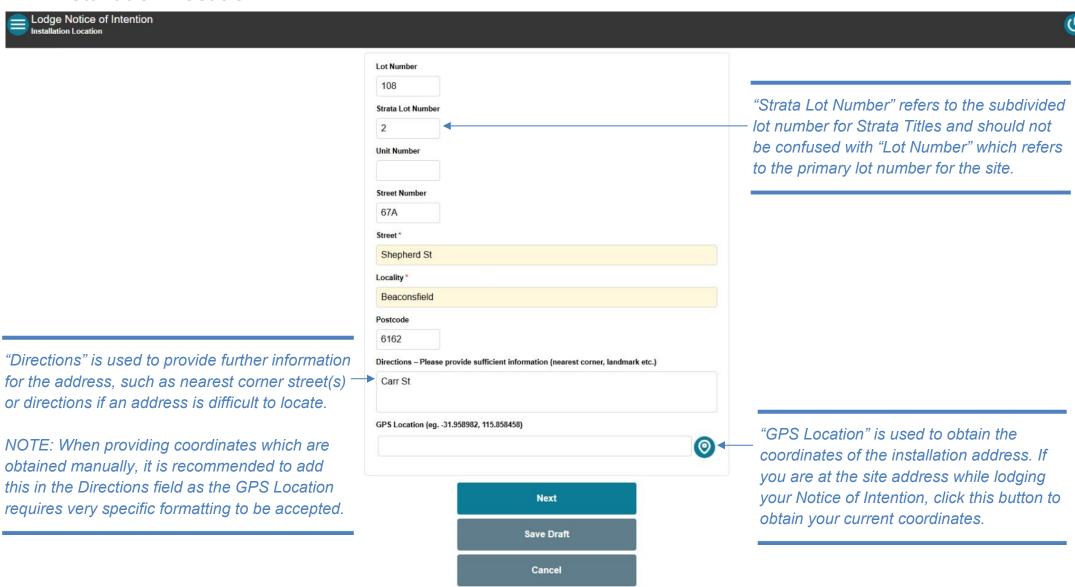
# **eNotice Main Menu (Part 2)**

v3.0.0 10-7-2025 8:40

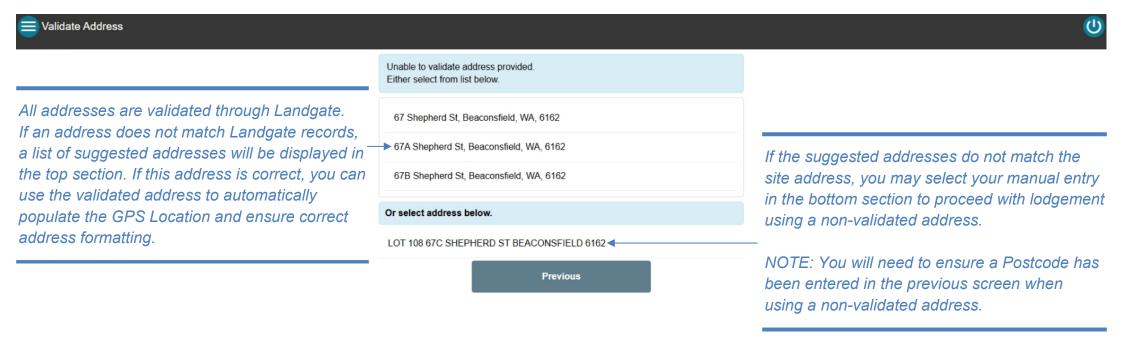


# **Lodge Notice of Intention**

#### **Installation Location**



#### **Validate Address**



Lot Numbers and Strata Lot Numbers entered in the previous screen will still be retained and carried over even if they are not displayed in the suggested address.

#### **Notice Detail**



Lodge Notice of Intention Notice Detail



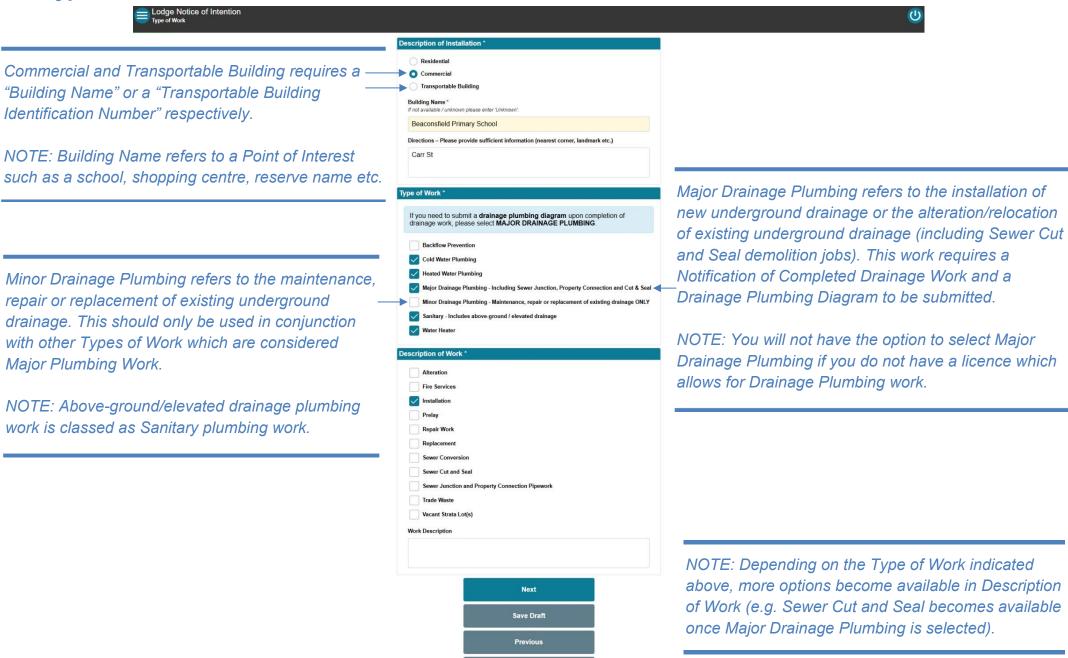
"Standard" refers to a Notice of Intention for regulated Major Plumbing Work which complies with the Plumbing Standards.



"Performance Solution" refers to a Notice of Intention for regulated Major Plumbing Work which deviates from the Plumbing Standards while complying with the Performance Requirements, rather than a Deemed-to-Satisfy solution.

NOTE: This incurs an additional lodgement fee and requires supporting documentation which will be reviewed by a Plumbing Inspector.

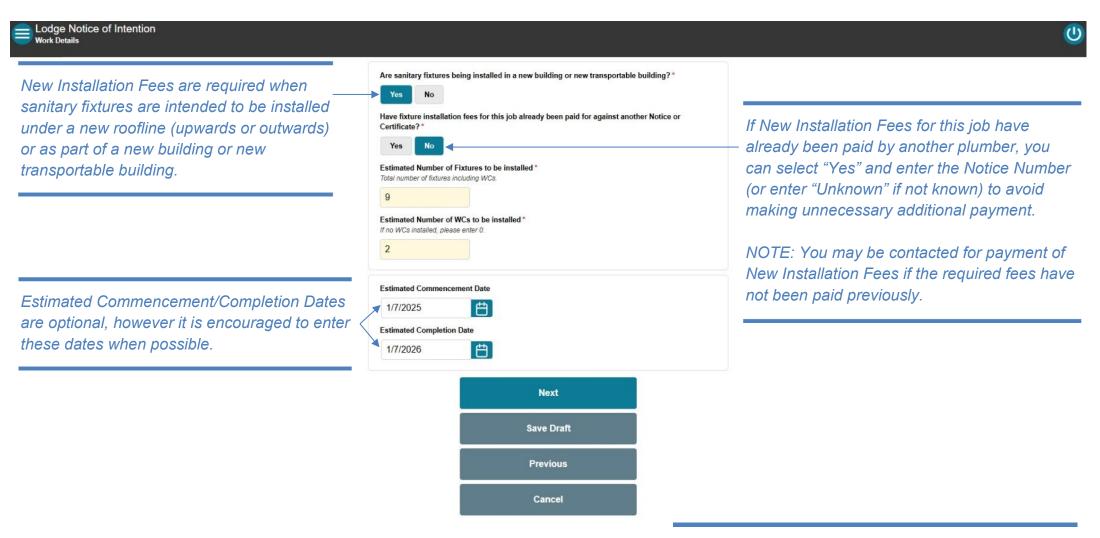
### **Type of Work**



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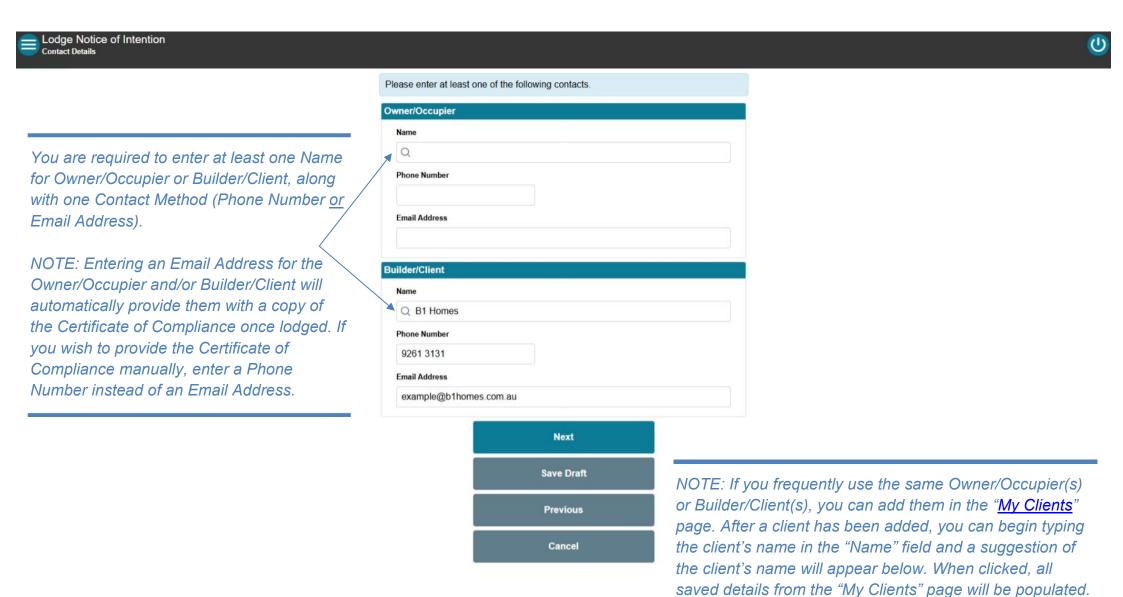
Cancel

#### **Work Details**



NOTE: Fixture Details are only displayed when certifying Sanitary as a Type of Work in the previous screen.

#### **Contact Details**



### **Review and Certify**

B1 Homes (9261 3131, example@b1homes.com.au) LOT 108 SL 2 67A SHEPHERD ST BEACONSFIELD 6162 Beaconsfield Primary School Carr St -32 06953985, 115.77617883 Description of Installation Commercial Type of Work Cold Water Plumbing, Heated Water Plumbing, Major Drainage Plumbing, Sanitary, Water Heater Description of Work Installation When Major Drainage Plumbing is certified, 0 either option will send an email containing 1/7/2025 your Notice of Intention PDF and a pre-filled 1/7/2026 Drainage Plumbing Diagram Template. ✓ I SHALL ENSURE THAT THE PLUMBING WORK SPECIFIED ON THIS NOTICE WILL BE CARRIED OUT IN ACCORDANCE WITH THE REQUIREMENTS OF THE PLUMBERS LICENSING AND PLUMBING STANDARDS REGULATIONS 2000 Do you want to be emailed a copy of Notice of Intention PDF A copy of the PDF Notice of Intention will be sent to the following Plumber email addre "Add to Cart" will add your Notice of Intention to the Checkout page and return you to the Main Menu. Payment of \$97.00 is required for this Notice of Intention to be considered as lodged in accordance with the requirements of the Plumbers Licensing and Plumbing Standards Regulations 2000. You can use this if you are not ready to pay for your Add to cart if you have more purchases, or checkout if you want to pay

NOTE: Your Notice of Intention is not lodged until payment has been processed.

Notice of Intention at this stage.

"Checkout" will add your Notice of Intention to the Checkout page and jumps there for payment processing. You can use this if you are ready to pay for and lodge your Notice of Intention immediately.

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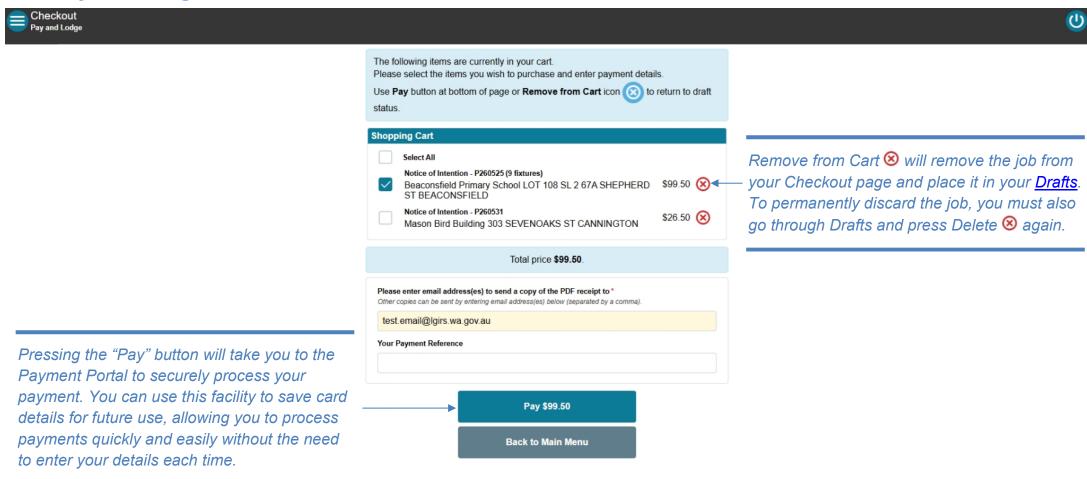
Save Draft

I WISH TO GIVE NOTICE THAT AT THE ADDRESS BELOW I INTEND TO CARRY OUT THE PLUMBING WORK DESCRIBED AS FOLLOWS:

Use Previous button at bottom of page or Edit icon () to correct

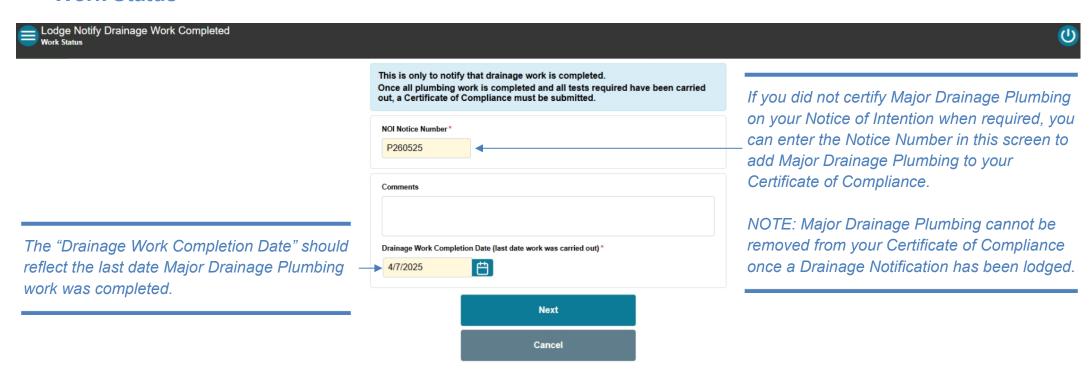
### Checkout

### Pay and Lodge



## **Lodge Notify Drainage Work Completed**

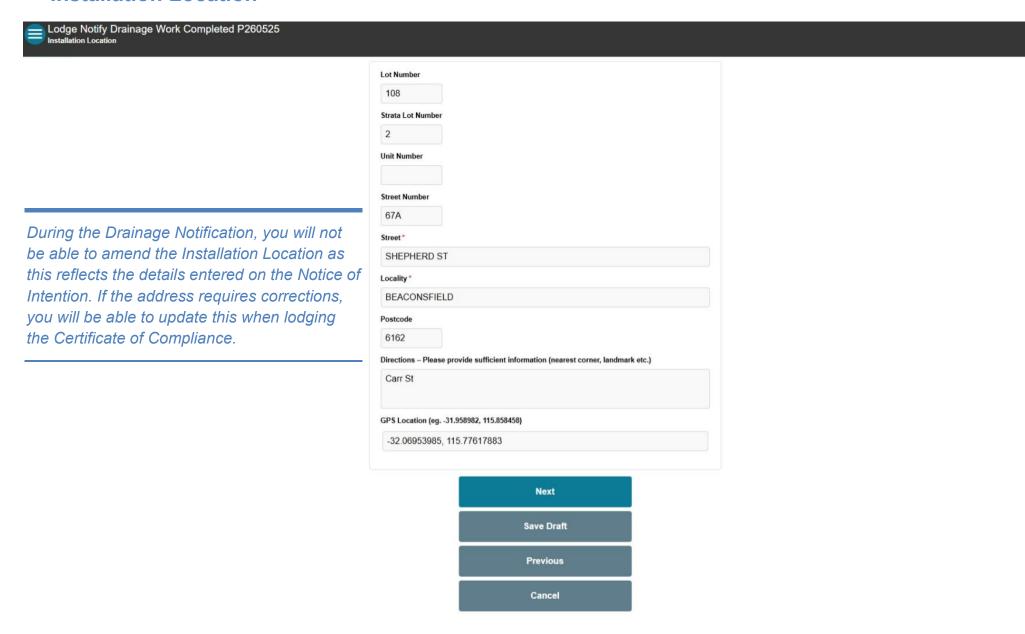
#### **Work Status**



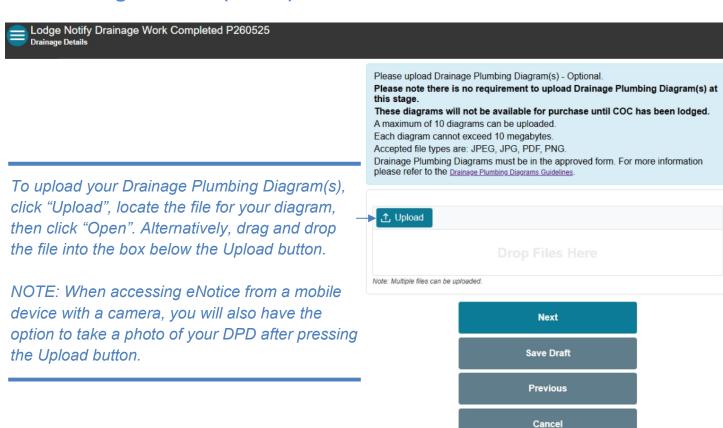
NOTE: If you are working on a job which involves multiple stages, you can submit multiple Drainage Notifications where the Drainage Work Completion Date reflects the date that stage of drainage work was complete. It is recommended to add further details in the Comments section (e.g. "Stage 1 works complete").

Select 'Notify Drainage Work Completed' on the Main Menu each time to submit separate Drainage Notifications.

#### **Installation Location**

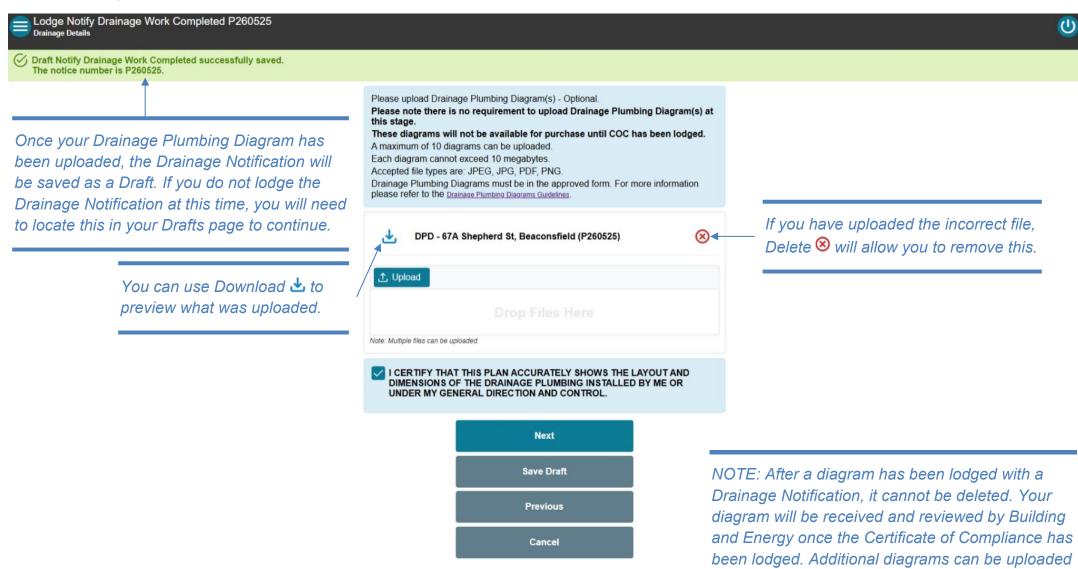


### **Drainage Details (Part 1)**



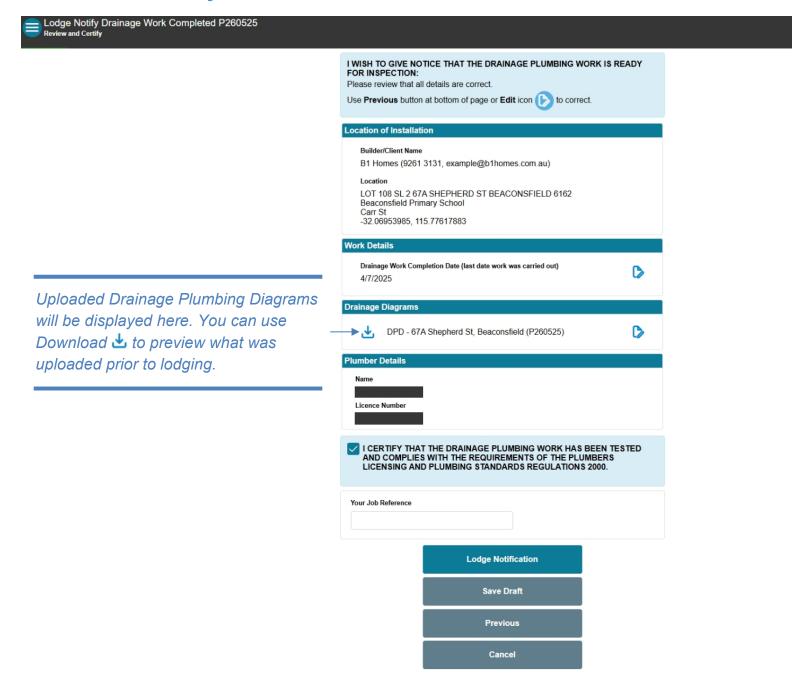
NOTE: Uploading a Drainage Plumbing Diagram at this stage is optional, however this will carry over to your Certificate of Compliance and you will not need to upload another diagram unless further amendments are made.

### **Drainage Details (Part 2)**



with the Certificate of Compliance if necessary.

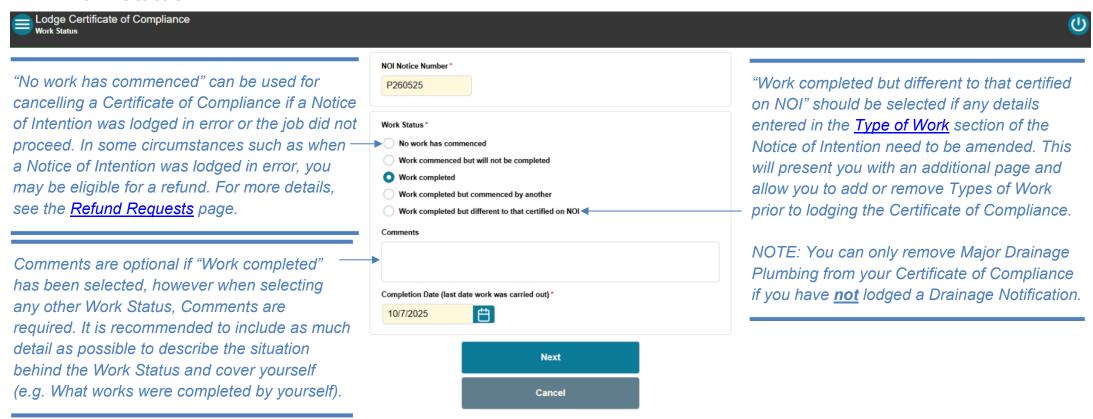
### **Review and Certify**



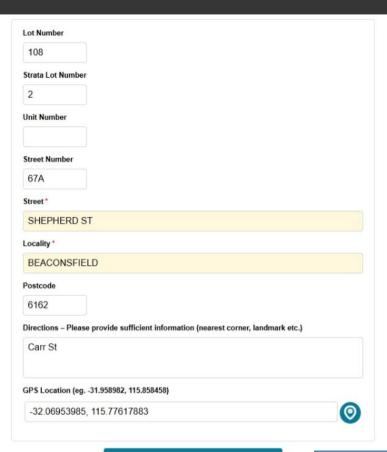
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# **Lodge Certificate of Compliance**

#### **Work Status**



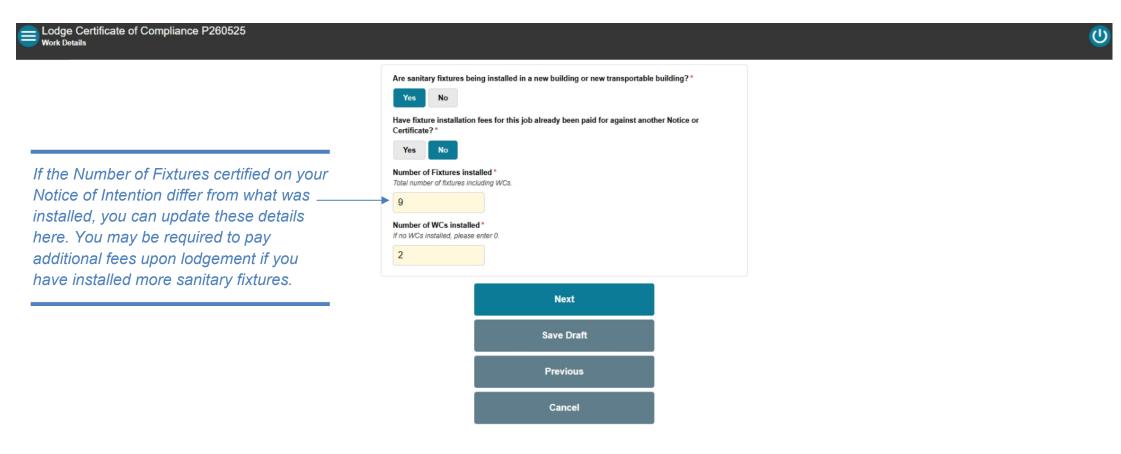
NOTE: If Major Drainage Plumbing needs to be added to your Certificate of Compliance, you must return to the <u>Main Menu</u> and select "Notify Drainage Work Completed" to do this. Lodge Certificate of Compliance P260525
Installation Location



Next
Save Draft
Previous
Cancel

If there are any errors to be corrected with your Installation Location, this will be your last chance to update these details. If the address vastly differs from what was entered on the Notice of Intention, you may be contacted to provide a reason for this change.

#### **Work Details**



NOTE: Refunds cannot be approved for changes to the original Scope of Work, however if the Number of Fixtures paid were greater than the job's original Scope of Work, you may be eligible for a partial refund. For more details, see the <u>Refund Requests</u> page.

#### **Contact Details**

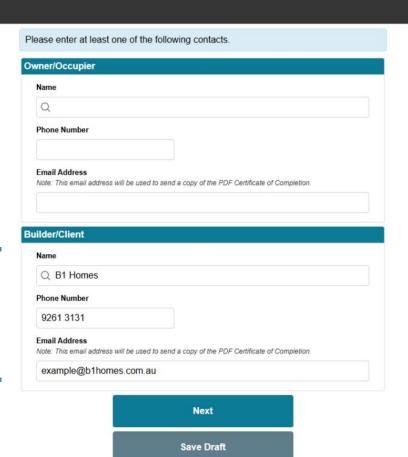
Lodge Certificate of Compliance P260525



Contact Details



You may amend any Contact Details here which are incorrect or incomplete. If a Contact has a valid Email Address entered, they will automatically receive a copy of the Certificate of Compliance upon lodgement.

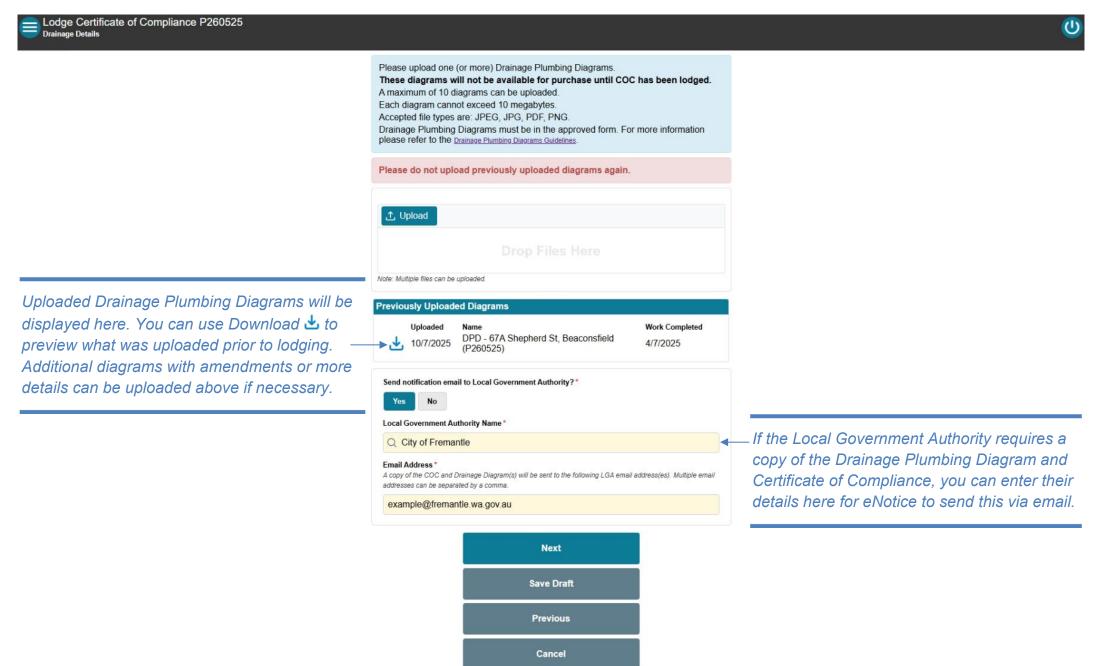


NOTE: If you need to send or retrieve a Certificate of Compliance at a later stage, you can use Send Copy beneath the Certificate of Compliance record within Past Lodgements.

Previous

Cancel

### **Drainage Details**



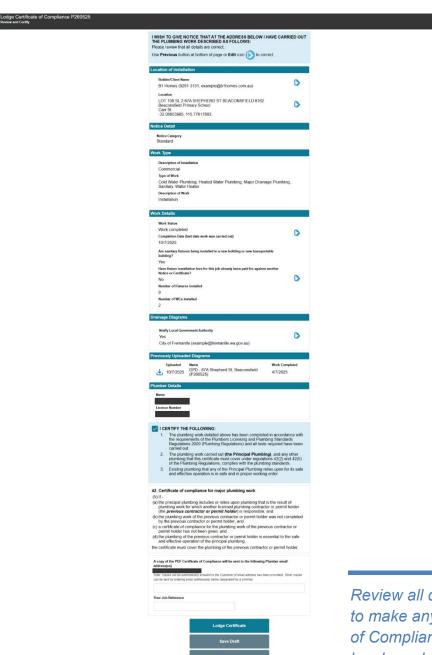
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While optional, you can upload any additional photos or documents relating to the job here. If there are any complications or compliance issues spotted on the site, it is recommended to upload photo evidence under the Installation Photos section to cover yourself. If you have nothing to upload, press Next to continue.

### **Review and Certify**



Review all details carefully as this is your last chance to make any corrections before lodging your Certificate of Compliance. Once the Certificate of Compliance has been lodged, it cannot be amended or updated.

# **Lodge Emergency NOI/COC – Emergency Reasons**



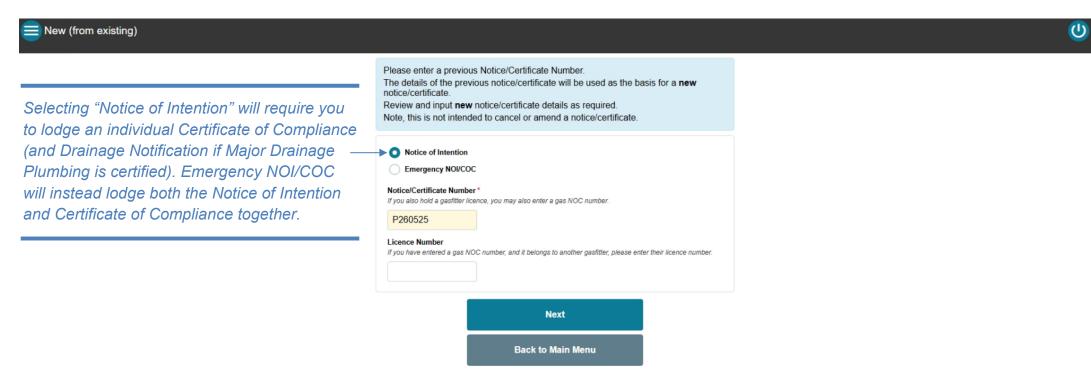


Emergency Reason *
To avert or rectify a dangerous situation.
To ensure that a dwelling is supplied with water, including hot water.
To prevent the entry into a sewer or apparatus for the treatment of sewerage of any matter that is likely to hinder or prevent the proper functioning of the system or unit.
To prevent the escape of foul air or offensive or infectious matter from a sewer or apparatus for the treatment of sewerage.
To prevent the waste or contamination of water supplied by a water supply system.
Next
Save Draft
Cancel

When lodging an Emergency NOI/COC, you must select one of the Emergency Reasons outlined in the Plumbers Licensing and Plumbing Standards Regulations 2000.

After selecting an Emergency Reason and completing the lodgement process, the Notice of Intention and Certificate of Compliance will be combined and lodged at the same time. You will not need to lodge an individual Certificate of Compliance when using "New Emergency NOI/COC".

# **New (from existing)**

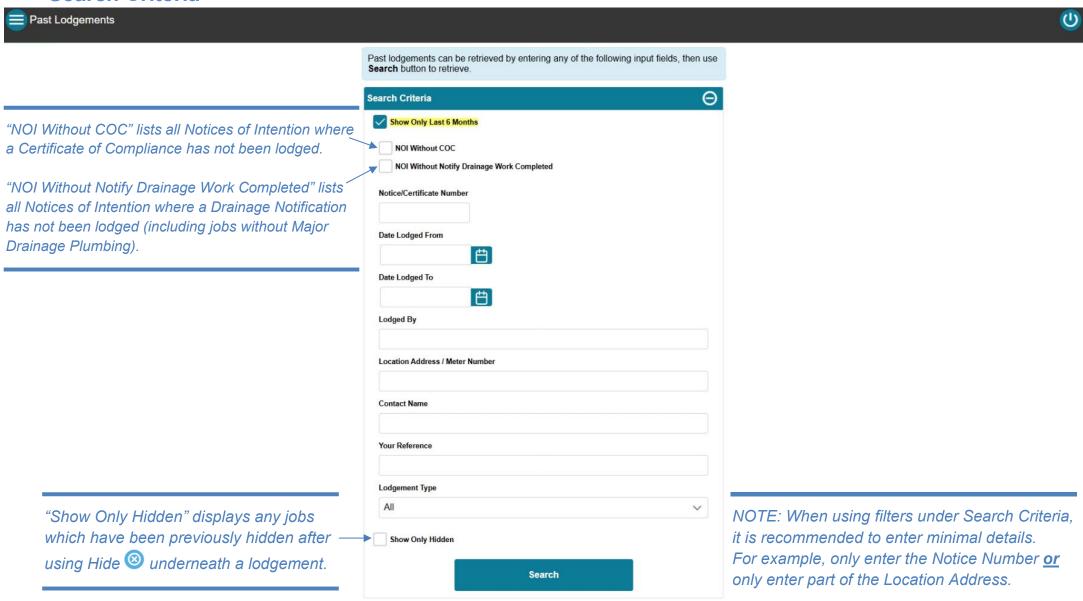


New (from existing) uses a previously lodged Plumbing Notice of Intention or Gas Notice of Completion as a template for a new Notice of Intention. All details entered in the original lodgement will be carried over to the new Notice of Intention or Emergency NOI/COC lodgement and can be modified. This can be useful if you are regularly working on the same site or are lodging multiple jobs with similar details.

NOTE: A Plumbing Notice of Intention must have been previously lodged under your licence on eNotice to use as a template, however you can re-use a Gas Notice of Completion which was previously lodged by another Gasfitter, provided you know the NOC Number and GF Licence Number.

# **Past Lodgements**

#### **Search Criteria**



### **Result Listings**



Past Lodgements

There are several types of Lodgement States as follows:

**Awaiting Payment** – The job has not yet been lodged and is currently sitting in your Checkout.

**Submitted** – The job has been lodged and is currently pending processing in a queue of jobs across eNotice.

**Processed** – The job has been lodged and is fully processed.

When Major Drainage Plumbing is certified, a "Drainage Work" banner will be displayed above your Notice of Intention.

Blue banners are displayed when a Drainage Notification has been lodged.

Red banners are displayed when a Drainage Notification has yet to be lodged.

Past lodgements can be retrieved by entering any of the following input fields, then use Search button to retrieve Search Criteria Use **Download** icon to immediately get another PDF copy of lodgement. Use **Send Copy** icon [Send Copy icon [Send Copy of lodgement.] Use Create icon I to create COC or Notify Drainage Work Completed from NOI. Use Request Refund icon (5) to request refund. Use **Hide** icon ((x)) to hide lodgement from search results. Notice of Intention P260527 (Submitted) -Cold Water Plumbing, Heated Water Plumbing, Sanitary, Water Heate 82 POWER AVE WATTLEUP Complete Portables J006872 0 Diagram(s) Total Amount: \$99.50, GST Amount: \$0.00 Lodged by Alex Tester on 24/07/2025 11:00 AM Notice of Intention P260525 (Processed) -Cold Water Plumbing, Heated Water Plumbing, Major Drainage Plumbing, Sanitary, Water Heater Beaconsfield Primary School LOT 108 SL 2 67A SHEPHERD ST BEACONSFIELD 0 Diagram(s) Total Amount: \$99.50, GST Amount: \$0.00 .¥. 🖂 \$ 🙉 Notice of Intention P260526 (Awaiting Payment) -

Download downloads a PDF copy of the lodgement directly to your device.

Send Copy sends an email with a PDF copy of the lodgement (or draft) to the specified recipient.

Create only appears under a Notice of Intention without a Certificate of Compliance and jumps to the next stage of submission required (Drainage Notification or Certificate of Compliance).

Request Refund allows you to lodge a Refund Request to be reviewed by Building and Energy. For more details, see the Refund Requests page.

Hide keeps any irrelevant lodgements from appearing in your Past Lodgements.

(e.g. Cancelled jobs or jobs lodged in error).

Unhide replaces Hide when searching with "Show Only Hidden" and can restore hidden lodgements.

3 records found.

DRAINAGE WORK - NOT NOTIFIED OF COMPLETION

Total Amount: \$26.50, GST Amount: \$0.00

Lodged by Alex Tester on 09/07/2025 11:49 AM

Mason Bird Building 303 SEVENOAKS ST CANNINGTON

Major Drainage Plumbing

Show Search Criteria

**Download Results** 

Back to Main Menu

NOTE: If you don't see Create under a processed Notice of Intention and have not lodged the Certificate of Compliance, you may need to check your <u>Drafts</u> for a Certificate of Compliance under this Notice Number.

## **Refund Requests**

Request Refund P260526

Fees paid for purchases of Notices of Intention (NOIs) and Certificates of Compliance (COCs), along with New Installation Fees, cannot be refund except in circumstan where an overpayment has occurred as a result of a genuine administrative or accounting error. Please refer to the below scenarios where a refund can be Actual Fixtures Installed Less Than Fixtures Paid on NOVCOC When Number of Fixtures have been overestimated and the actual Number of Fixtures installed were fewer than what was paid for NOTE: This does not include changes to Scope of Work or job of Duplicate Lodgement of Job When a Notice of Intention has been lodged in error for a job which has already been lodged previously by the same plumber The Certificate of Compliance for a duplicated lodgement must be lodged with 'No work has commenced. Please ensure you provide the original Notice Number in Additional Information when possible. Incorrect Notice Type When a Notice of Intention was lodged under the incorrect Notice Type (eg. Performance Solution NOI instead of a Standard NOI). The Certificate of Compliance for an Incorrect Notice Type lodgement must be lodged with 'No work has commenced'. The Notice of Intention must be lodged again under the correct Notice Type. Installation Fees Paid When Not Due When the New Installation Fees have been paid for a job which did not require payment of New Installation Fees (eg. Fixtures installed under an existing roofline). Please ensure you clearly outline the job details and explain why the New Installation Fees are not required in the Additional Information field. When a Notice of Intention has been todged as part of an administrative error for a job which did not require a Notice of Intention (eg. Job was never intended to commence and was lodged in error). Please ensure you clearly outline and explain why the Notice of Intention was created in error in the Additional Information field. NOTE: This does not include changes to Scope of Work, job cancellations, request of the client for work which is not considered Major Plumbing Work. Lodgement Date 24/07/2025 4291149302 Notice of Intention P260526 Mason Bird Building 303 SEVENOAKS ST CANNINGTON 6107 Payment Amount \$26.50 Duplicate Lodgement of Job Duplicate of P260520 Refund Amount 26.50 Alex Tester Email Address test.email@lgirs.wa.gov.au Phone Number 6251 1377 Purchase Credit Card Request Refund

If you have lodged a Notice of Intention which is eligible for a full or partial refund, you can request a refund here. Your request will be reviewed by Building and Energy, and you will be notified if there are any issues approving this request.

NOTE: In order to approve a refund, your Refund Reason must comply with the requirements outlined in the blue section of this page.

You can select the Refund Method using this dropdown. Purchase Credit Card returns the funds directly to the card originally used for this payment, while Bank Account returns the funds via EFT to the specified account details.

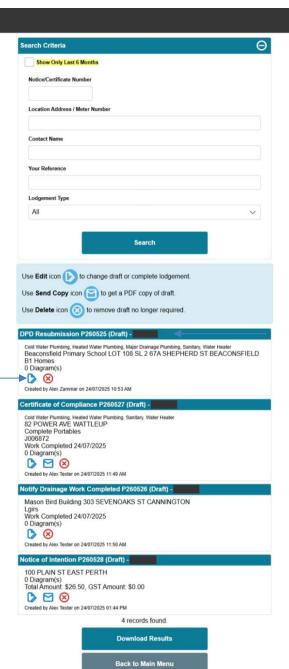
NOTE: A refund can only be processed to the Purchase Credit Card if the Lodgement Date is within the last 12 months.

### **Drafts**

Drafts created by another Administration User (with permissions for "Create Draft") will carry over to the Plumbing Contractor's User ID. Refer to User Management for further details.

Drafts

"DPD Resubmission" is a draft created by
Building and Energy for a submitted Drainage
Plumbing Diagram which requires amendments.
An email will be sent to the email address on file
with Building and Energy explaining what
amendments are required. Clicking Edit
against a DPD Resubmission will allow you to
re-upload a diagram relating to the request.



Deleting a draft will permanently remove this from eNotice. Once a draft is deleted, it cannot be recovered.

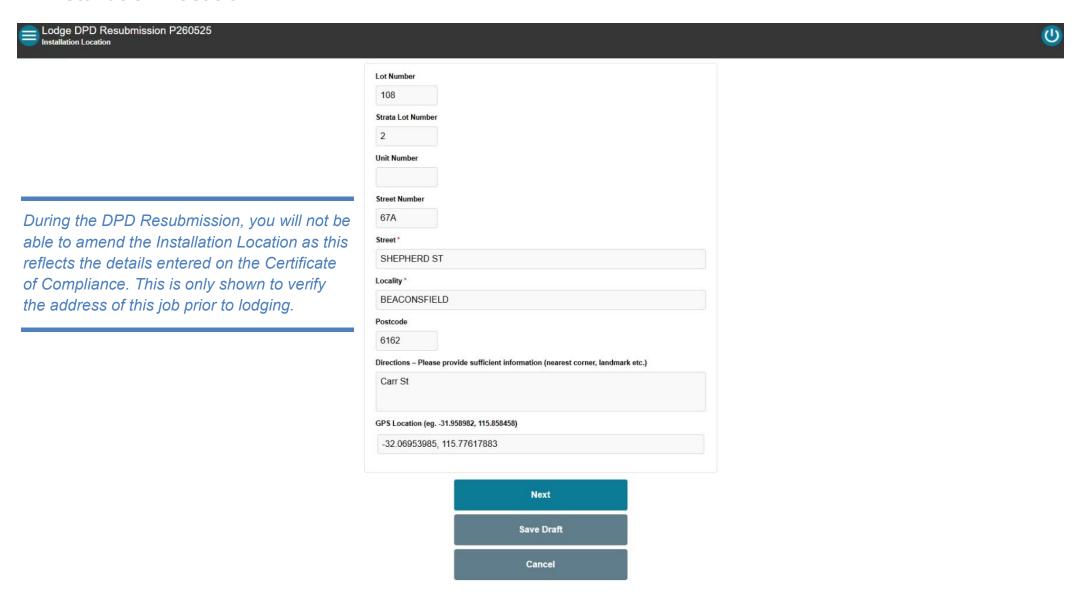
NOTE: Once lodged, a job cannot be deleted, cancelled, or void. To close a job which has been lodged in error or is no longer continuing, you will need to lodge the Certificate of Compliance and select an appropriate Work Status (eg. No work has commenced).

NOTE: When using filters under Search Criteria, it is recommended to enter minimal details. For example, only enter the Notice Number <u>or</u> only enter part of the Location Address.

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### **DPD Resubmission**

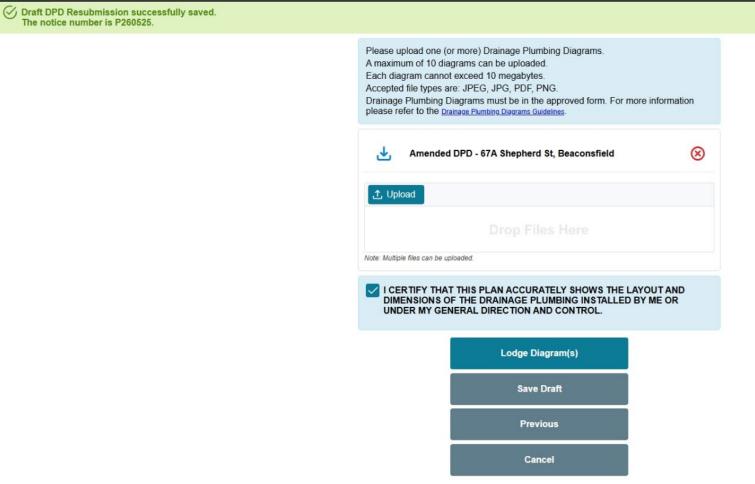
#### **Installation Location**



### **Drainage Details**

Lodge DPD Resubmission P260525

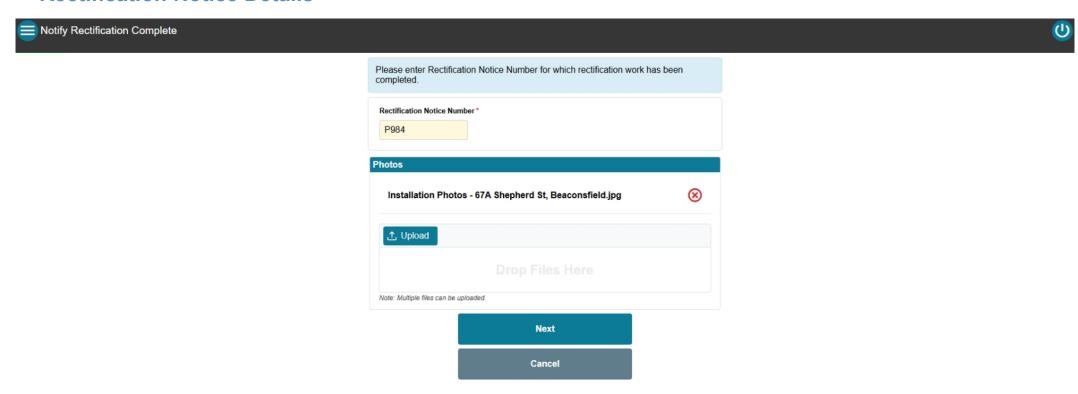
**Drainage Details** 



Once you have amended the Drainage Plumbing Diagram(s) to be compliant, you can upload and lodge the diagram(s) here to be resubmitted for review.

# **Notify Rectification Completed**

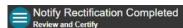
#### **Rectification Notice Details**



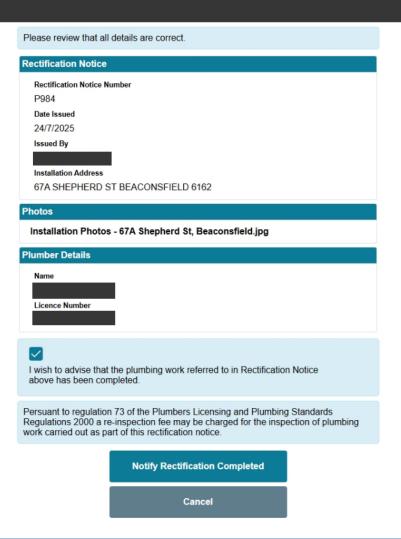
If you have received a Rectification Notice and have completed the required rectification(s), enter your Rectification Notice Number to notify the relevant Plumbing Inspector.

NOTE: You cannot enter a Rectification Notice Number if the Rectification Notice has already been completed or if the Rectification Notice Number is not associated with your licence.

### **Review and Certify**



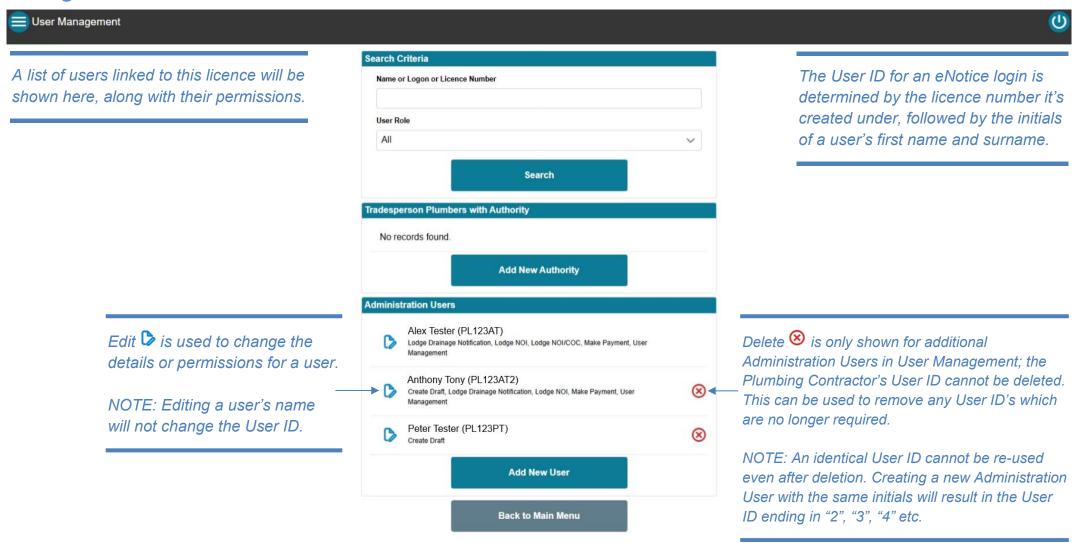




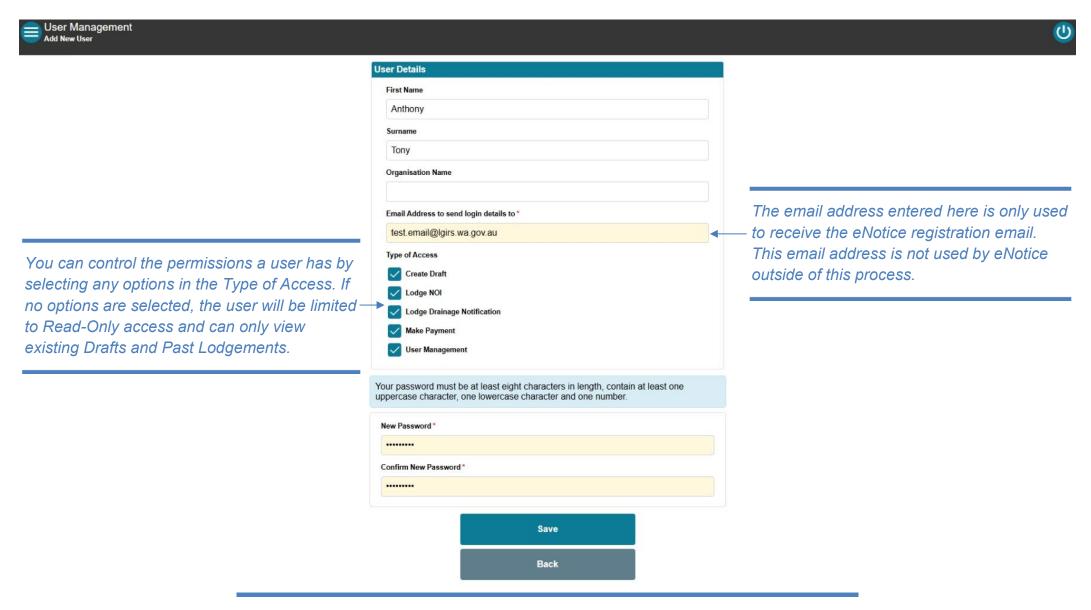
Upon pressing "Notify Rectification Completed", the Plumbing Inspector who issued the Rectification Notice will receive an email advising that works have been completed.

# **User Management**

### **Registered Users**



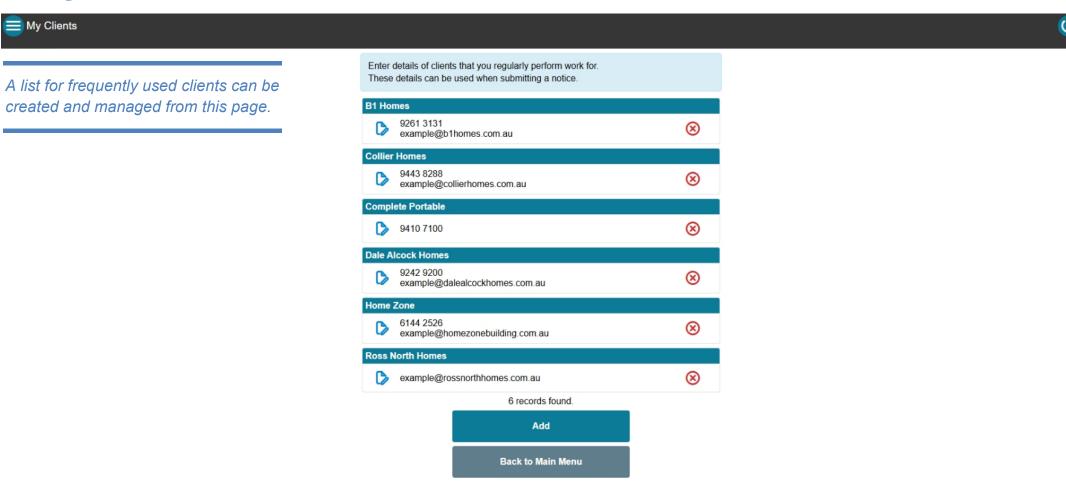
#### **Add New User**



NOTE: Only the Plumbing Contractor's User ID can lodge a Certificate of Compliance.

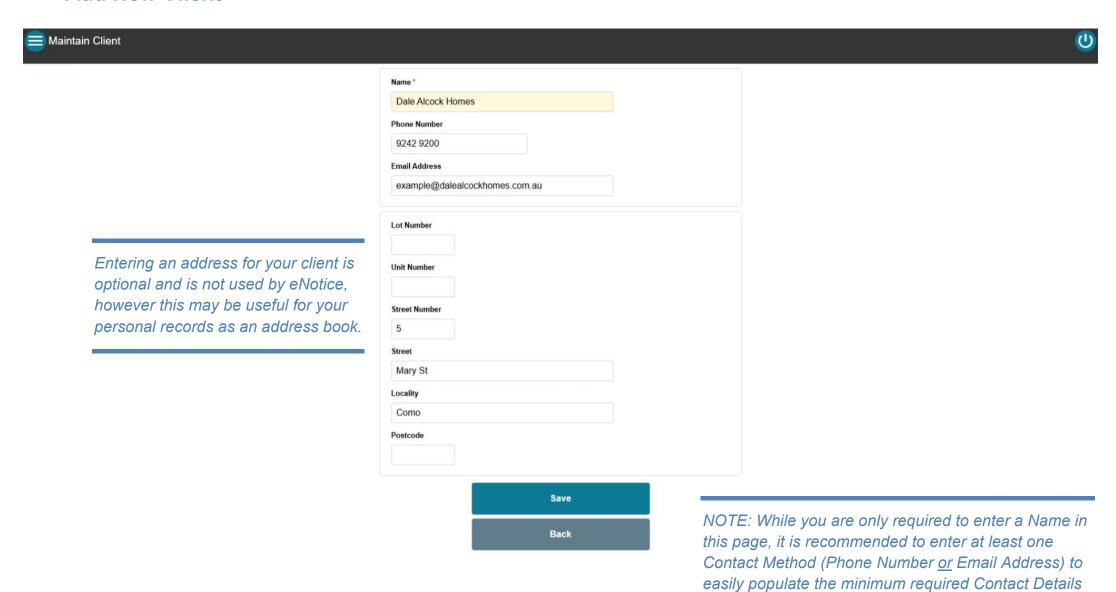
# **My Clients**

### **Registered Clients**



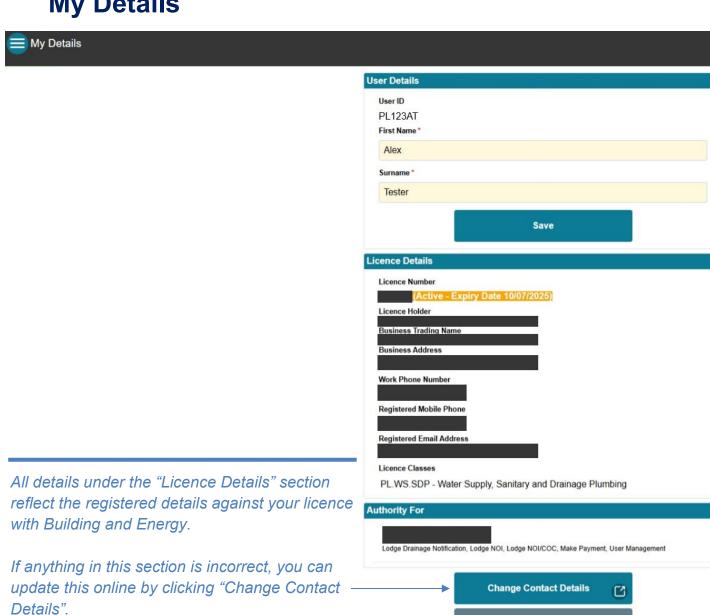
Once created in <u>Add New Client</u>, the client's saved details will populate in the <u>Contact Details</u> section of your Notice of Intention or Certificate of Compliance when you begin typing the client's name and click on the suggested dropdown.

#### **Add New Client**



in your Notice of Intention or Certificate of Compliance.

# **My Details**



Back to Main Menu