



Regional Appeals Panel Program

Public Information Session 2025: Questions and Answers

The Department of Housing and Works (DHW) held a public online information session for people interested in a Regional Appeals Panel role via an Expression of Interest (EOI) application process. The following information is a summary of the questions and answers from the session.

1. How many hearings per month would any Regional Appeal Panel member be expected to attend?

The number of appeals hearing any panel member attends will be determined by the number of panel members within their region and the number of matters that are referred to Regional Appeal Panel – Tier 2 Review. Panel members will be selected on a rotational basis. If you are unable to attend on a particular day, please notify your local Appeals Co-ordinator.

2. Do the panel members meet with the other panel members and the affected parties?

Panel members will meet another panel member and a Senior Housing Officer at the appeal hearing. You will also meet the appellant, as they will be provided the opportunity to speak at the appeal hearing and may be accompanied by an advocate or other support worker.

3. Is a cover letter and our CV required along with the EOI Form?

Neither a cover letter or CV is required, although you may submit one if you wish to do so.

4. How much notice is provided for a request to sit on each panel?

The local housing region aims to provide two weeks' notice of an appeal hearing. The appeal briefing pack will be distributed one week prior to the appeal hearing.

5. Are there Regional Appeals Panel members from a culturally and linguistically diverse backgrounds, including those that identify as Aboriginal or Torres Strait Islander?

Yes, there are currently a number of panel members from a wide variety of backgrounds. One of the key objectives of the 2025 Recruitment Campaign is that this continues and that our Regional Appeals Panel members continue to represent a broad cross-section of the Western Australian community.

6. Does the Housing Officer communicate the outcome of the appeal to the affected person/s?

Yes, the local Housing office notifies the appellant of the appeal outcome. Regional Appeal Panel members are not involved in this aspect of the process.

7. Can panel members sit on their local Regional Appeal Panel and offer to support other locations virtually?

In accordance with the Department of Housing and Works' commitment to local, place-based decision making, our preference is that each of our eleven Housing regions have a Regional Appeal Panel comprised of members of the local community. However, it is acknowledged that this can be difficult to achieve in our more remote, non-Metropolitan regions and as such there may be a requirement for panel members from our larger regions to hear appeals located elsewhere. These appeal hearings will be conducted virtually and there is no expectation that panel members will travel.

8. When will successful applicants be advised?

We anticipate that the recruitment process will conclude in October 2025.